



# BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

 6744 0777

 6744 2377

Date: 26th Mar 2021, Friday

M/s China Taiping Insurance (S) Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Dept

Dear Sir / Madam,

**ACCIDENT INVOLVING MOTOR VEHICLES SMP 7466E & SMQ 5394L (YR INSURED) ON 23/10/2020 ALONG CHNADER ROAD CARPARK.**

We note that you are the insurer of **SMQ 5394L**.

We would like to confirm that repairs carry out to our client's vehicle of registration no.: **SMP 7466E** has been completed of satisfaction. As a result with the above-captioned road traffic accident, we therefore propose to claim from you as follows:

|   |    |                    |
|---|----|--------------------|
| Cost of repairs                             | \$ | 1,100.00           |
| Rental / Loss Of Use ( \$ 138.00 x 5 Days ) | \$ | 690.00             |
| LTA Search                                  | \$ | 7.45               |
| Total:                                      |    | <u>\$ 1,797.45</u> |

We hope to go for direct settlement. Please let us have your reply the soonest possible.

Thank You



Authorized Signatory

## LETTER OF AUTHORISATION

ACCIDENT ON : 23/10/2020  
AT/ALONG : Chander Road Carpark  
INVOLVING VEHICLE/S : Imp 7466E & Imp Q 5394L


I/We, (Name) Rita Devi A/o Gopalakrishnan of NRIC No Sxxxx6592 hereby authorize Best Solution Auto care Pte Ltd my repairer, to give all further instructions on my behalf concerning the above said claim and to appoint a solicitor. As such, all future correspondences should be addressed to them.

My repairer is further authorized to receive on my behalf the settlement sum monies.


I confirm in the event that my vehicle is required to be re-inspected and/or if I am required to attend Court proceedings, I agree to comply and extend my co-operation readily. Failing which I will be liable to pay the repair costs, incidentals and all legal costs incurred.

I confirm in the event the Third Party claim is unsuccessful (E.g. In cases whereby the Third Party driver is driving under the influence of alcohol, driving without insurance coverage, driving without license, driving without authorization) I agree to pay for all the repair costs, survey report and incidentals incurred by my repairer.

Dated this 26 day of Oct 20 20

  
Signature or Right Thumb Print

Name : Rita Devi A/o Gopalakrishnan  
NRIC No : Sxxxx6592

  
Signature or Right Thumb Print

Witness Name : Lee Choo Peng  
NRIC No : Sxxxx1956

\_\_\_\_\_  
Company chop (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00160932000

Claim No : SNM20D204093

Claimant : RITA DEVI D/O GOPALAKRISHNAN

Amount : S\$ 1,607.45

DOLLARS ONE THOUSAND SIX HUNDRED SEVEN AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP 7466E

Insured Vehicle No. : SMQ 5394L

Date of Loss : 23/10/2020

Place of Accident : CHANDER RD CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DURGA DEVI D/O JAYABALAN

Driver Name : RAJESHSEKAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|  |       |          |
|--|-------|----------|
| (1) General Damages  | S\$   |          |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$   | 1,100.00 |
| (3) Loss of Use/Rental/Earning                               | S\$   | 500.00   |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$   | 7.45     |
| (5) Medical Reports/Expenses                                 | S\$   |          |
| (6) Survey Fees/P.T. Fees                                    | S\$   |          |
| (7) Cost including Disbursement                              | S\$   |          |
|  | ===== |          |
| TOTAL . . . . .  | S\$   | 1,607.45 |
|  | ===== |          |

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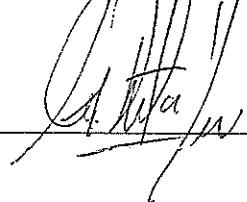
Claimant Name :

Rita Devi D/O Gopalakrishnan

NRIC No :

SXXXX6591

Signature :



Date :

8/7/2021

# BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D



6744 0777



6744 2377

Date: : 26th Mar 2021, Friday

M/s China Taiping Insurance (S) Pte Ltd

3 Anson Rd  
#16-0 Springleaf Tower  
Singapore 079909

## FINAL REPAIR BILL

Registration No : SMP7466E  
Make & Model : HONDA / SHUTTLE HYBRID 1.5 AUTO  
Chassis No : GP72004063

Spare Parts & Repair Cost of the mentioned vehicle as per surveyor's  
Finalization S\$ 1,100.00

**Total Amount** S\$ 1,100.00

Singapore Dollar : One Thousand One Hundred Only.

Thank You

Authorized Signature

**BEST SOLUTION AUTOCARE PTE LTD**

# CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

☎ 6744 0777

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## RENTAL AGREEMENT

No: CLR - 200150

| Make / Model:     | Vehicle No: | IU No:     |
|-------------------|-------------|------------|
| TOYOTA WISH 1.8 A | SJU 3528 X  | 1120131725 |

| HIRER'S PARTICULARS |   |
|---------------------|---|
| Name                | : RITA DEVI D/O GOPALAKRISHNAN                    |
| Address             | : BLK 404 TAMPINES STREET 41 #03-129<br>SG 520404 |
| Email               | :   |
| Telephone (HP)      | : 9220 0036                                       |
| (O)                 | :   |
| NRIC / PP No        | : S7521659I                                       |
| Occupation          | :   |
| Nationality         | : SINGAPOREAN                                     |
| D.O.B               | : 16 JUL 1975                                     |
| Driving Lic No      | : S7521659I                                       |
| Driving Experience: | 16 Yrs  |

| DRIVER'S PARTICULARS (if different from Hirer) |         |
|--|---------|
| Name   | :       |
| Address  | :<br>SG |
| Telephone (HP)                                 | :       |
| (O)  | :       |
| NRIC / PP No                                   | :       |
| Occupation                                     | :       |
| Nationality                                    | :       |
| D.O.B  | :       |
| Driving Lic No                                 | :       |
| Driving Experience:                            | Yrs     |

| CHARGES  |                   |              |                  |
|--|-------------------|--------------|------------------|
| 5  | Day (s) @ S\$     | 138.00       | / Day S\$ 690.00 |
|  | Week (s) @ S\$    |              | / Week S\$       |
|  | Month (s)** @ S\$ |              | / Month S\$      |
| Note ** (Monthly rental cycle = 30 Days)   |                   |              |                  |
| Additional Rental Payable (eg: M'sia Usage) -  |                   | 0 Days       | S\$              |
| Advanced Deposit (REFUNDABLE)  |                   |              | S\$              |
| Subtotal   |                   |              | S\$              |
| Less Deposit BY:   |                   |              | S\$              |
| Balance Payable BY:  |                   |              | S\$ 690.00       |
| * Theft / Fire / Accident (Direct / Conflict Cases) Excess Liability   |                   |              |                  |
| Singapore  | : Own             | S\$ 2,000.00 | TP S\$ 2,000.00  |
| Malaysia   | : Own             | S\$ 3,000.00 | TP S\$ 3,000.00  |
| * Hirer / Driver shall be fully responsible for ALL cost incurred if the insurance company repudiated liability or rejected any claims raised. |                   |              |                  |

### Important Notes:

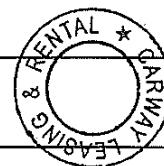
- 1) I, the Hirer, agreed to hold whatever responsibilities for any damage(s) caused by vehicular accident, traffic offence(s) and/or any other penalty(ies) in connection with the use of the said vehicle during the period when it is in my custody including in M'sia.
  - 2) In the event of the accident, Hirer is fully liable for the towing charges from the accident scene to the repairer PLUS loss of earnings while the damaged vehicle is under repair (if any).
  - 3) The vehicle can only be used within Singapore ONLY. PENALTY of S\$80.00 / day will be imposed for unauthorised usage to M'sia.
  - 4) SMOKING IS STRICTLY PROHIBITED IN THE VEHICLE.  
In the event of smoking, cleaning fees of \$150.00 will apply.
- I/We declare that the above particulars are true and correct in every respect and I/We have read and understood the terms and conditions of the hire agreement printed overleaf.

### Terms & Conditions:

The Hirer is OBLIGED to fulfil/complete the full Rentals stated in this Rental Agreement. Should there be any early termination by the Hirer, the Hirer shall pay ALL remaining Rentals in this Hire Agreement and return the vehicle to the owner.

|                             |                            |
|-----------------------------|----------------------------|
| Date Out: 26-Oct-20         | Date In: 31 OCT 2020       |
| Time Out: Hrs               | Time In: Hrs               |
| Delivery- / Self-Collection | Self-Delivery / Collection |

Hire period expires on: 31 OCT 2020 at 1700 Hrs.



# CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

☎ 6744 0777

☎ 6744 2377

## INVOICE


**Bill To:** Rita Devi D/O  
Gopalakrishnan  
**Contact:** 9220 0036 **Date:** 31-Oct-20  
**Address:** Blk 404 Tampines Street 41 #03-129  
(S) 520404 **Invoice No:** 2020-0869  
**Make / Model:** Toyota Wish (SJU3528X) **Rental Agreement:** CLR-200150

|                | Description                                     | Unit Price | Total     |
|----------------|---|------------|-----------|
| 1              | Rental Period: 26-Oct-20 to 31-Oct-20 - 5 Day/s | \$ 138.00  | \$ 690.00 |
| 2              | M'sia Usage: to - Day/s                         | \$ -       | \$ -      |
| 3              | Others:   |            |           |
| Total Payable: |   |            | \$ 690.00 |

### Payment

- (1) By Nets / Cash
- (2) By Internet Banking
  - a. Payment can also be remitted directly to our DBS Current Account No.: 023-904386-0
  - b. Kindly inform us once remittance is done.
- (3) By Cheque Payment:
  - a. Cheque should be crossed and made payable to CARWAY LEASING & RENTAL.
  - b. Please write the 'Vehicle Number' on the reverse side of the cheque and mail it to the address above.

Thank you! Looking forward to more future business with you again!

  
Authorised Signature

> [Back to OneMotoring](#)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Oct 2020 / 09:59:50

Receipt Date/Time : 26 Oct 2020 / 09:59:50

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201026-000598

Previous Receipt No. :

| S/N   | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (\$\$) | GST<br>Amount<br>(\$\$) | Amount<br>After GST<br>(\$\$) |
|---|---|--------------------------------|-------------------------|-------------------------------|
| Result of Insurance Enquiry - SMQ5394L                    |   |                                |                         |                               |
| As at 23 Oct 2020/20:04:00                                |   |                                |                         |                               |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |   |                                |                         |                               |
| 1   | Insurance Enquiry - SMQ5394L<br>Enquiry Fee<br>20201026095838559652 | 7.00                           | 0.49                    | 7.49                          |
|   | <b>Sub-Total</b>  | 7.00                           | 0.49                    | 7.49                          |
|   | <b>Total Before Rounding</b>  | 7.00                           | 0.49                    | 7.49                          |
|   | <b>Rounding Difference</b>  |                                |                         | 0.04                          |
|   | <b>Total Amount Payable</b>   |                                |                         | 7.45                          |
| Paid By   |   |                                |                         |                               |
|   | 512972XXXXXX5148  | eNETS Credit Card              |                         | 7.45                          |
|   | <b>Total</b>  |                                |                         | 7.45                          |
|   | <b>Cash Change</b>  |                                |                         | 0.00                          |
|   | <b>Tendered Amount</b>  |                                |                         | 7.45                          |
|   | <b>Excess Refundable Amount</b>                                     |                                |                         | 0.00                          |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20011738/Ags3

13 APRIL 2021

**DURGA DEVID/O JAYABALAN**  
256A SUMANG WALK  
#07-607  
SINGAPORE 821256

Dear Sir/Madam,

**ACCIDENT INVOLVING SMQ 5394L AND SMP 7466E ON 23/10/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: CeciliaChong@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Cecilia Chong (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 28 June 2021 9:43 AM  
**To:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** FW: SNM20D204093/C02/SMQ5394L/TAYHP / FW: Direct Settlement - Accident Involving SMQ 5394L (OI : CTI - TBA) and SMP 7466E (TP : LKK REF - CC6/CTI20011738/Ags3) on 23/10/2020  
**Attachments:** LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LOI.pdf; TP LOD.pdf; TP PIR.pdf

Dear Sir/Mdm,

Please proceed to offer Third Party repairer " **BEST SOLUTION AUTOCARE PTE LTD** " at **\$1,607.45 (all-in).**

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, June 16, 2021 12:08 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM20D204093/C02/SMQ5394L/TAYHP / FW: Direct Settlement - Accident Involving SMQ 5394L (OI : CTI - TBA) and SMP 7466E (TP : LKK REF - CC6/CTI20011738/Ags3) on 23/10/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM20D204093**

Our ref : CC6/CTI20011738/Ags3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMQ 5394L(OI) & SMP 7466E(TP) ON 23/10/2020**

We refer to the above matter.

OI COLLIDED ONTO STATIONARY TPV. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **BEST SOLUTION AUTOCARE PTE LTD** " at **\$1,607.45 (all-in).**

The summary is as follows: -

|                                      | Amount<br>Claimed  | Amount Revised               |
|--------------------------------------|--------------------|------------------------------|
| 1. Cost of Repair (w/GST)            | \$ <b>2,863.00</b> | \$ 1,100.00                  |
| 2. Loss of Rental (5days x \$138.00) | \$ 690.00          | \$ 500.00 (5days x \$100.00) |
| 3. LTA/ GIA Search Fee               | \$ 7.45            | \$ 7.45                      |
| Total                                | \$ 3,560.45        | <b><u>\$ 1,607.45</u></b>    |

\*\*03 days recommendation for repair + 1PRS + 1WEEKEND = 5 DAYS

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**