No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2010-108

Your Ref

: GBK573G (TRANSCAB)

Date

: 13.November 2020

## CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

# ACCIDENT INVOLVING SHD9918C AND GBK573G (TRANSCAB) ON 23/10/20 07:10 PM ALONG LORONG 4 TOA PAYOH

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 4,012.50
2.	Loss of Rental for 4 days @ \$_81-13 per day	\$ 730.17
3.	Loss of Income for days @ \$ per day	\$ 0.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 4,750.16

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

## **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9918C and GBK573G (TRANSCAB) along LORONG 4 TOA PAYOH on 23/10/20 07:10 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 13 (day) of November 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00048312000 Claim No : SNM20D204078/LKKDS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : \$\$4,506.77

SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED SIX AND CENTS

SEVENTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 9918C Insured Vehicle No. : GBK 573G

Date of Loss

: 23/10/2020

Place of Accident

: TOA PAYOH LORONG 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ABWIN LEASING PTE LTD

Driver Name

: MUHAMMAD ASYRAAF BIN PHAWASI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	S\$	4,012.50	
(3)	Loss of Use/Rental/Earning	S\$	486.78	
(4)	CIA/Police Reports/			
	Investigation Results/Search Fees	5\$	7.49	
(5)	Medical Reports/Expenses	S\$		
(6)	Survey Fees/F.T. Fees	S\$		
(7)	Cost including Disbursement	S\$		
	TOTAL	 . S\$	4,506.77	

C1=:===t	N-m-	TRANS-CAB	GEDUTOES	DEE	LED	NDTC	17.0		NG WAI	YIN
Claimanr	Name:	TRANS-CAB	SERVICES	PIL	TILD	NRIC	NO	8 -		

Signature : 22 MAR 2021

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

# Tax Invoice / Debit Note

**CHINA TAIPING INSURANCE (S) PTE LTD** 

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

**DUE DATE** 

**INVOICE NO.** : INV2010-187

DATE REFERENCE NO : AAD2010-108

: 31. October 2020

TERMS

: 31. October 2020

PAGE

: 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9918C; DOA 23.10.20(LUMP SUM-20)	1	4,012.50	4,012.50

Total SGD Excl. GST:

3,750.00

7% GST:

262.50

Total SGD Incl. GST:

4.012.50

\*\*\*\* FOUR THOUSAND TWELVE AND FIFTY SGD ONLY \*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K

13 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/10/20 07:10 PM at LORONG 4 TOA PAYOH

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
  registered owner of the taxi bearing vehicle registration no. SHD9918C. The taxi was hired to ONG YUE
  GEOK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
  aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

23-10-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2010-108		Accident Date	23-10-2020
10/23/2020 20:00	10/31/2020 11:00	SHD9918C		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

**General Manager** 

# > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 26

26 Oct 2020 / 14:21:56

Receipt Date/Time: 26 Oct 2020 / 14:21:56

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-201026-002141

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJR8235Z As at 24 Oct 2020/20:34:00 Insurance Co: LIBERTY INS P L				
1 Insurance Enquiry - SJR8235Z Enquiry Fee 20201026142028196377		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBK573G As at 23 Oct 2020/19:10:00				
Insurance Co: CHINA TAIPING INSURAN  Insurance Enquiry - GBK573G	CE (SINGAPORE) PTE LTD			
Enquiry Fee 20201026142028245834		7.00	0,49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SME4953T As at 24 Oct 2020/20:20:00				
Insurance Co: AUTO & GENERAL INSUR LIMITED	ANCE (SINGAPORE) PTE.			
3 Insurance Enquiry - SME4953T				
Enquiry Fee 20201026142028311844		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBD6349K As at 23 Oct 2020/18:00:00				
Insurance Co: EQ INSURANCE COMPAN	Y LTD			
4 Insurance Enquiry - GBD6349K Enquiry Fee		7.00	0.49	7.49
20201026142028371025		7.00	0.45	7.43
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	28.00	1.96	29.96
	Rounding Difference			0.01
	Total Amount Payable			29.95
	Paid By			
	554827XXXXXX5467	eNETS Credit Ca	rd	29.95
	Total			29.95
	Cash Change			0.00
	Tendered Amount			29.95
	Excess Refundable Amount			0.00

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI20011731/Kra3

**25 NOVEMBER 2020** 

ABWIN LEASING PTE LTD 8 KAKI BUKIT ROAD 2 #01-33 RUBY WAREHOUSE COMPLEX SINGAPORE 417841

Dear Sir/Madam,

## **ACCIDENT INVOLVING GBK 573G & SHD 9918C ON 23/10/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 9918C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was turning into the main road and collided with Third Party who was moving straight ahead. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK Case Handler DID: 6841 2157

FAX: 6741 4108

EMAIL: Jaslinkok@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

## Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Saturday, 20 March 2021 3:15 PM

To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI

Subject: RE: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident

Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF -

CC3/CTI20011731/Kda3) on 23/10/2020

[Confidential]

## **Without Prejudice**

Dear Jaslin

Please proceed to resolve claim at \$4,506.77 (all-in).

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

## Thank you.

## Adeline Chng

Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Thursday, 11 March 2021 11:34 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF - CC3/CTI20011731/Kda3) on 23/10/2020

#### Dear Adeline

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$ 4,506.77 (all-in).

The summary is as follows: -

	Amount offered	TP Counter proposed
1. Cost of Repair	\$ 4,012.50	\$ 4,012.50 (3,750.00 + 7% GST)
2. Loss of Use (5 days x \$81.13)	\$ 405.65	\$ 486.78 (6 days x \$81.13)
3. LTA/GIA Search fee	\$ 7.49	\$ 7.49
Total	<u>\$4,425.64</u>	<u>\$4,506.77</u>

Surveyor recommended 4 days for repair + 1 PRS + 1 Sunday = 6DAYS

## Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 3 March 2021 4:44 PM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF - CC3/CTI20011731/Kda3) on 23/10/2020

[Confidential]

## Without Prejudice

Dear Jasline

Please proceed to resolve claim at 4,425.64 (all-in).

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. . Any inconvenience caused is much regretted.

## Thank you.

## **Adeline Chng**

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

Sent: Friday, 5 February 2021 4:44 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF - CC3/CTI20011731/Kda3) on 23/10/2020

Dear Sirs/Mdm,

## ACCIDENT INVOLVING GBK 573G (CTI) AND SHD 9918C (TP) ON 23/10/2020

We refer to the above matter.

OI coming out from minor road. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$ 4,425.64 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,093.15	\$ 4,012.50 (3,750.00 + 7% GST)
2. Loss of Use (8 days x \$81.13)	\$ 730.17	\$ 405.65 (5 days x \$81.13)
3. LTA/GIA Search fee	\$ 7.49	\$ 7.49
Total	\$ 11,830.81	<u>\$4,425.64</u>

Surveyor recommended 4 days for repair + 1 PRS = 5DAYS

Enclosed here with all the relevant documents for your perusal.

## Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: Adeline Chng <a deline.chng@sg.cntaiping.com>

Sent: Wednesday, 28 October 2020 5:14 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>;

Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Jia Le (LKK Auto) < JiaLe@lkkauto.com

**Subject:** RE: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF - CC3/CTI20011731/Kda3) on 23/10/2020

#### Dear Jia Le

# Attached herewith our insured SAS report.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

## Thank you.

# **Adeline Chng**

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 28 October 2020 4:09 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Jia Le (LKK

Auto) < JiaLe@lkkauto.com>; Adeline Chng < adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM20D204078/C02/GBK573G/CHNGPW / FW: Direct Settlement - Accident Involving GBK573G (OI: CTI - TBA) and SHD9918C (TP: LKK REF - CC3/CTI20011731/Kda3) on 23/10/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204078/C02/GBK573G/CHNGPW.

Dear Adeline,

Pls revert LKK.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

## **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 28 October 2020 3:42 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK573G (OI: CTI-TBA) and SHD9918C (TP: LKK REF

- CC3/CTI20011731/Kda3) on 23/10/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9918C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted