

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 28 October 2020 12:26 PM
To: 'assignments'; 'SUR'; Anil Kumar
Cc: Tang Chi Loong; Marilyn Ho
Subject: CTPIS ref: SNM20D204069/C02. Your ref: TCL.an.50329.20.THH. NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C.

[Strictly Confidential]

Dear Sirs

Please attend to the survey on WP basis, as our insured/insured driver had not reported the accident.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Anil Kumar <anil@htapartners.com.sg>
Sent: Wednesday, 28 October 2020 12:18 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Tang Chi Loong <tang@htapartners.com.sg>; Marilyn Ho <marilyn@htapartners.com.sg>
Subject: RE: SNM20D204069/C02/GBA6992T/LOWCT / FW: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT

WITHOUT PREJUDICE
Save As To Cost

Dear Cecilia,

We refer to your email dated even date.

Our client is agreeable to use **Mr. Kenneth Kong from LKK Consultants** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle SDQ5151C as follows:

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : THIAM HENG HUAT PTE LTD
176 Sin Ming Drive
#05-14 Sin Ming Autocare (575721)

Contact Person : **Mr Steven (HP. 8263 6295)**

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Best regards,

Anil (Secretary)
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Wednesday, 28 October 2020 11:22 am

To: Anil Kumar <anil@htapartners.com.sg>

Cc: Tang Chi Loong <tang@htapartners.com.sg>; Marilyn Ho <marilyn@htapartners.com.sg>

Subject: RE: SNM20D204069/C02/GBA6992T/LOWCT / FW: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Anil Kumar <anil@htapartners.com.sg>

Sent: Wednesday, 28 October 2020 10:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Tang Chi Loong <tang@htapartners.com.sg>; Marilyn Ho <marilyn@htapartners.com.sg>

Subject: FW: SNM20D204069/C02/GBA6992T/LOWCT / FW: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT

Without Prejudice

Save As To Cost

Dear Cecilia,

We refer to your email dated even date.

We enclose the video footage captured from our clients vehicle for your attention. Kindly let us have your list of surveyors for the said PRS accordingly.

Best regards,

Anil (Secretary)

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext.256

Direct Fax: 63383536

Fax : 6533 0313

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 28 October 2020 10:21 am

To: Anil Kumar <anil@htapartners.com.sg>; Tang Chi Loong <tang@htapartners.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204069/C02/GBA6992T/LOWCT / FW: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT

Dear Cecilia,

Please **conduct** PRS for **SDQ5151C. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Anil Kumar <anil@htapartners.com.sg>
Sent: Tuesday, 27 October 2020 1:14 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tang Chi Loong <tang@htapartners.com.sg>
Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT UPPER SERANGOON ROAD

Without Prejudice
Save As To Cost

Dear Boon Sen,

We refer to your email dated even date.

As requested, we enclose the GIA and police report of SDQ5151C for your attention.

Kindly let us have your reply soonest.

Best regards,

Anil (Secretary)
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 27 October 2020 12:38 pm
To: Anil Kumar <anil@htapartners.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tang Chi Loong <tang@htapartners.com.sg>
Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG CTE TOWARDS PIE EXIT UPPER SERANGOON ROAD

Without Prejudice
Save as to costs

Dear Sir,

Pls assist to provide your client gia report.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Anil Kumar <anil@htapartners.com.sg>
Sent: Tuesday, 27 October 2020 11:20 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tang Chi Loong <tang@htapartners.com.sg>
Subject: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SDQ5151C - YOUR REF: GBA6992T & OUR REF: TCL.an.50329.20.THH - ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG

CTE TOWARDS PIE EXIT UPPER SERANGOON ROAD

Importance: High

VERY URGENT

Dear Sir,

**ACCIDENT INVOLVING SDQ5151C & GBA6992T ON 25/10/20 @ TIME: 01:05 HRS ALONG
CTE TOWARDS PIE EXIT UPPER SERANGOON ROAD**

We are instructed by Loh Jia Ying Rhys of SDQ5151C to notify you the above-mentioned accident between our client's vehicle registration number GBA6992T and your insured's vehicle registration number GBA6992T driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Anil
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.