

Veron Chen (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Tuesday, 16 March 2021 9:44 AM
To: Ye, Yong Kang Melvin; Veron Chen (LKKAUTO); Reports (LKKAUTO)
Subject: RE: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122

Hi Melvin,

As for the point 2 and 3, referring to the attachment coating invoice, it is advisable to do so and the cost recommendation is \$ 150 instead of \$300.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]
Sent: Monday, 15 March, 2021 7:40 AM
To: Rasul (LKKAUTO); Veron Chen (LKKAUTO); Reports (LKKAUTO)
Subject: RE: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122

Dear Rasul,

We refer to your email below.

We noted that no coating was raised by workshop.

Please advise us on our point 2 & 3 on our email dated 11.03.2021.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



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INSURANCE

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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Friday, March 12, 2021 2:55 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Reports (LKKAUTO) <report@lkkauto.com>

Subject: RE: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Melvin,

I'm Surveyor Rasul who conduct survey on this vehicle SLZ 374S. Base on the estimate, NO coating was raised by workshop.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Veron Chen (LKKAUTO)

Sent: Friday, 12 March, 2021 8:12 AM

To: Ye, Yong Kang Melvin; Reports (LKKAUTO); Rasul (LKKAUTO)

Cc: SUR

Subject: RE: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122

Dear Melvin,

Thank you for the email.

Dear Rasul,

Kindly assist on the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 11 March 2021 2:40 PM
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122
Importance: High

Dear Huey Yon,

TP Workshop is claiming ceamic coating.

Please advise the following;-

1. Did the workshop include Ceramic Coating in their estimate?
2. Base on surveyor inspection, are surveyor able to tell if their ceramic coating claim is justify? (can you tell the presence of ceramic coating on the vehicle etc...)
3. If yes, are their claim of \$300 reasonable?

Please let us know as soon as possible.

Thank you.

Description	Amount SGD
As per recommendation by surveyor	SGD 9,700
Loss rental 09days	SGD 1080
PRI 02days	SGD 240
Ceramic coating	SGD 300
Towing	SGD 90
LTA Search	SGD 36.49

Coating invoice dated 29.09.2020 (before accident)



MTM PERFORMANCE AUTO PTE LTD

Head Office / Showroom:
42 Toh Guan Road East #01-78, Enterprise Hub 5608583
Tel: 6271 2088
Co. Registration No: 200921372W

TO: Name: Daniel

Mobile: 92996710

Carplate / Model: 5LZ3745

INVOICE

NO: #80002325 / DATE: 29-Sep-2020

S/N	ITEM DESCRIPTION	QTY	PRICE
1.	Ti9 Coating	01	\$800.00
TOTAL			\$800.00

PAYMENT METHOD

Payment to Fred

SALES REPRESENTATIVE

Rudy

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Huey Yon <report@lkkauto.com>
Sent: Friday, January 29, 2021 1:11 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: Survey Report & Invoice of Vehicle SLZ 374S Ref: CMTD2003122

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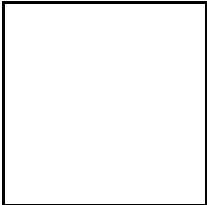
Dear Melvin,

Enclose Survey Report of SLZ 374S

Thank you.

Best Regards,

Huey yon | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,



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