

5 August 2021



VFIX AUTO PTE LTD

7 Penjuru Close

Singapore 608779

E-mail: wskoh@vfixauto.com.sg

Tel: 64552957 Fax: 68628669

UEN/GST Reg. No.: 201830761R

Our Ref. No. : VFIX-TP20200786

**MOTOR CLAIMS DEPT
LONPAC INSURANCE BHD**

300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

**ACCIDENT INVOLVING XE4783L AND XE4490G ON 16/10/2020
INSIDE PSA - TM03 PASIR PANJANG PPT3**

We refer to the above-mentioned accident.

We are writing on behalf of **INFINITI MARINE PTE LTD** the registered
owner of motor vehicle number **XE4783L** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of
your insured's vehicle number **XE4490G**. As a result of the above accident, our client's
vehicle was damaged and our client's has been put to loss and expense, particulars of
which are as follows :-

1	Cost of Repair	:S\$	21,935.00
2	Loss of Use (14 days X \$ 250.00)	:S\$	3,500.00
TOTAL AMOUNTS		:S\$	25,435.00

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) GIA / Police Report lodged by Our Client
- (c) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly
appreciated.

**Any settlement reached is strictly without prejudice to and shall not affect any other claims arising
from this accident. Settlement is solely for the items claimed only.**

Yours Faithfully,

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director



To: LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING XE 4783L AND XE 4490G ON 16/10/2020 AT
INSIDE P.S.A. - TMO3 PASIR PANJANG PP13

I/We, INFINITI MARINE PTE LTD, am/are the registered owner of
motor car no. XE 4783L.

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident to
VFIX AUTO PTE LTD and forward the settlement cheque to VFIX AUTO PTE LTD whom I/we
have authorized to collect the said compensation monies.

Thank you,



Signature of Claimant &

Company Stamp if applicable

IC No.: 59184061

Date: 5/8/2021



Signature of Witness

IC No.: 201870761R

Date: 5/8/2021



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC10/023809
DATE : 16 AUGUST 2021

DISCHARGE VOUCHER

I/We, INFINITI MARINE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XE 4490G the sum of Singapore Dollar Twenty Five Thousand Four Hundred Thirty Five Only (\$25,435.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XE 4490G and XE 4783L on 16 October 2020 along INSIDE PSA -TM03 PASIR PANJANG PPT3.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CALL LADE ENTERPRISES PTE LTD AND/OR HUA CANG SONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **VFIX AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



05/08/2021

Signature of vehicle owner/Date

Infinite marine Pte Ltd.

Name of vehicle owner /Date



VFIX AUTO PTE LTD

7 Penjuru Close

Singapore 608779

E-mail: wskoh@vfixauto.com.sg

Tel: 64552957 Fax: 68628669

UEN/GST Reg. No.: 201830761R

FINAL REPAIR BILL

LONPAC INSURANCE BHD

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

DATE : 5/8/2021

VEHICLE NO : XE4783L

MAKE/MODEL : SCANIA P410 XT

ACC DATE : 16/10/2020

CLAIM NO : VFIX-TP20200786

POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	20,500.00
7% GST	1,435.00
Total	<u>21,935.00</u>

SINGAPORE DOLLARS : TWENTY ONE THOUSAND
NINE HUNDRED THIRTY FIVE ONLY

(b)

(c)

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director



Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 16 August 2021 2:52 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG; Admin A; Su Li (LKK Auto)
Subject: RE: Accident involving XE4783L and XE4490G on 16 October 2020 LKK REF : CC4/LPC20011714/g3 - LP Ref: 19/20/20/VC10/023809 [External Confidential]

Lonpac External - Confidential

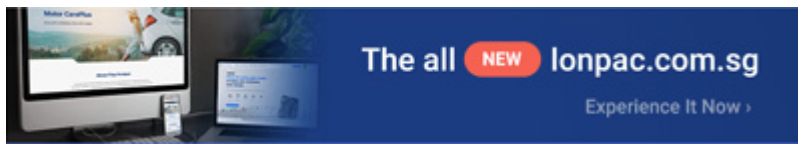
Dear Cecilia

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 6 August 2021 5:25 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Accident involving XE4783L and XE4490G on 16 October 2020 LKK REF : CC4/LPC20011714/g3 - LP Ref: 19/20/20/VC10/023809 [External Confidential]

Lonpac Ref: 19/20/20/VC10/023809

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 30/10/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Oi reversed and hit onto TPV. Liability is not in our driver's favour.

Summary to offer to third party repairer, "VFIX AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 90,158.20	\$ 21,935.00
2. Loss of Use (14days x \$250.00)	\$ 3,500.00	\$ 3,500.00 (14days x \$250.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 93,658.20	\$ 25,435.00

**14days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler