

Su Li (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 30 October 2020 4:40 PM
To: Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Accident involving XE4783L and XE4490G on 16 October 2020 LKK REF : CC4/LPC20011714/g3 - LP Ref: 19/20/20/VC10/023809 [External Confidential]
Attachments: Insd GIA.PDF

Lonpac External - Confidential

Dear Su Li

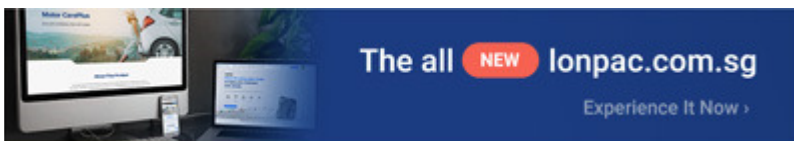
Please see attachment for Insd's GIA report for your perusal.

Kindly be advised that I am the claim handler for this case.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 30 October 2020 4:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving XE4783L and XE4490G on 16 October 2020 [External Confidential] LKK REF : CC4/LPC20011714/g3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle XE 4783L at M/s VFIX AUTO SERVICE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 October 2020 9:15 AM

To: 'GERALD POH WEE BIN'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: Accident involving XE4783L and XE4490G on 16 October 2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 28 October 2020 8:06 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'tokwj@vfixauto.com.sg' <tokwj@vfixauto.com.sg>
Subject: FW: Accident involving XE4783L and XE4490G on 16 October 2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/20/20/VC10/023809

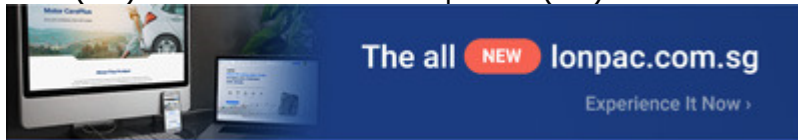
Dear Nivitha,

Please proceed to contact the workshop for the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: tokwj@vfixauto.com.sg [<mailto:tokwj@vfixauto.com.sg>]
Sent: Tuesday, 27 October 2020 5:27 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; wskoh@vfixauto.com.sg
Subject: Accident involving XE4783L and XE4490G on 16 October 2020



Hi Sir/Madam,

Please find attached NOA for your kind attention.

Kindly note that the vehicle XE4783L is in our workshop now.

Please arrange surveyor to our workshop tomorrow morning to perform pre-repair inspection.

Thanks & Regards,

Tok Wei Jie

Claim Administrator Cum Purchaser
Vfix Auto Pte Ltd | Vfix Rental Pte Ltd
26 Chia Ping Road Singapore 619977
Contact: 6455 2957 | E: tokwj@vfixauto.com.sg



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