Su Li (LKK Auto)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 October 2020 12:03 PM

To: kianchuan.chan@axa.com.sg; assignments; Admin A

Subject: RE: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P &

SGQ7950P along TANNERY LANE TWDS MACPHERSON on 23/10/2020 10:15

PersonalAutoLine

Re-send.

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 28 October, 2020 11:50 AM **To:** 'assignments' <assignments@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P & SGQ7950P_along_TANNERY LANE TWDS

MACPHERSON on 23/10/2020 10:15 Personal AutoLine

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: CHAN Kian Chuan < kianchuan.chan@axa.com.sg >

Sent: Wednesday, 28 October, 2020 10:57 AM

To: Admin A <a driver like a l

Subject: FW: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P & SGQ7950P_along_TANNERY LANE TWDS

MACPHERSON on 23/10/2020 10:15 PersonalAutoLine

Importance: High

Hi LKK,

Please kindly contact TP WS and arrange for survey.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards,



KC Chan |

Assistant Manager, Motor Claims Department AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Care No: 1800-880 4888 Email: <u>kianchuan.chan@axa.com.sg</u>

www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit https://www.axa.com.sg/covid-19-updates.





Think Green. Please don't print this message unless it's really necessary. Thank you.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: tonygn tonygn < tonygn tonygn < a href="mailto:tonygn18@hotmail.com">tonygn < a h

To: weekwanchia@yahoo.com; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Fw: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P & SGQ7950P_along_TANNERY

LANE TWDS MACPHERSON on 23/10/2020 10:15 PersonalAutoLine

Uptodate. Your in-house surveyor has not contacted my workshop since Monday.

Please remind them. Urgently

Thank You

Sent from Outlook

From: tonygn tonygn < tonygn tonygn < tonygn tonygn < tonygn tonygn < tonygn 18@hotmail.com>
Sent: Tuesday, October 27, 2020 12:10 PM

To: AXA SGP - Motor Survey <motor.survey@axa.com.sg>; weekwanchia@yahoo.com <weekwanchia@yahoo.com>

Subject: Fw: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P & SGQ7950P_along_TANNERY LANE TWDS MACPHERSON on 23/10/2020 10:15 PersonalAutoLine

Reminder. Thank You

Sent from Outlook

From: tonygn tonygn < tonygn18@hotmail.com > Sent: Monday, October 26, 2020 10:32 AM

To: do not reply <donotreply@axa.com.sg>; weekwanchia@yahoo.com <weekwanchia@yahoo.com>

 $\textbf{Subject:} \ \text{Re: S0M02VZ3} \\ \texttt{[TP REF:SGQ7950P]} \\ \texttt{_Accident Involving FBQ7177P \& SGQ7950P_along} \\ \texttt{_TANNERY LANE TWDS} \\ \textbf{_Accident Involving FBQ7177P \& SGQ7950P_along} \\ \texttt{_TANNERY LANE TWDS} \\ \textbf{_Accident Involving FBQ7177P \& SGQ7950P_along} \\ \textbf{_Accident Involving FBQ717P \& SGQ7950P_along} \\ \textbf{_Accident Involving FBQ71P \& SGQ7950P_along} \\$

MACPHERSON on 23/10/2020 10:15 Personal AutoLine

Chose: - AXA In House Surveyors (AXA Insurance Pte. Ltd)

M/S. NGIAK MOTOR WORKS

1. Person / HandPhone No : Mr. Kwan / 9850 - 2253

B.Email : weekwanchia@yahoo.com

Sent from Outlook

From: do not reply < donotreply@axa.com.sg Sent: Monday, October 26, 2020 9:15 AM To: tonygn tonygn tonygn18@hotmail.com>

Cc: CHAN Kian Chuan < kianchuan.chan@axa.com.sg>; filenet-ctom-p-sg < filenet-ctom-p-sg@axa.com.hk>

Subject: S0M02VZ3_[TP REF:SGQ7950P] _Accident Involving FBQ7177P & SGQ7950P_along_TANNERY LANE TWDS

MACPHERSON on 23/10/2020 10:15 PersonalAutoLine

"Without Prejudice"

Dear Sir/Mdm

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
Jimmy Lee See Tee (Priority Services)
Lawrence Ng Chun Kee (Priority Services)
Jeffery Ong Leng Kiat (Priority Services)
Tay Beng Hee (AutoProbe Consultants)
Samuel Phun (AutoProbe Consultants)
AXA In House Surveyors (AXA Insurance Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888.

Yours sincerely, Santosh

Motor Claims Team

AXA Insurance Travel & PA Claims Department AXA Insurance Singapore Pte Ltd 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Tel: 1800 880 4888 Website: <u>www.axa.com.sg</u>

From: tonygn tonygn [mailto:tonygn18@hotmail.com]

Sent: Saturday, October 24, 2020 9:47 AM

To: WeeKwan Chia <weekwanchia@yahoo.com>; SG AXA Insurance SM AXA SGP - Motor Survey

<motor.survey@axa.com.sg>

Subject: [EXTERNAL] pri J 745 SGQ 7950 P

Sent from Outlook

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by

AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is

prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

----Disclaimer----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.