No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref :

: AAD2010-102

Your Ref

: SH8977L (COMFORT)

Date

: 05.February 2021

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHB7648E AND SH8977L (COMFORT) ON 23/10/20 01:15 AM ALONG HOLLAND AVENUE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 1,224.65
2.	Loss of Rental for <u>3</u> days @ \$_1/3.4_ per day	\$ 340.20
3.	Loss of Income for <u>3</u> days @ \$ per day	\$ 150.00
4.	LTA Search Fee	\$ 0.00
5.	Survey Fee	\$ 0.00
	Total	\$ 1,714.85

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Jan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7648E and SH8977L (COMFORT) along HOLLAND AVENUE on 23/10/20 01:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of November 2020

Yours Faithfully

Trans-Gab Services Pte Ltd

Jasmine Tan

General Manager



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE

: D20004323MFSH

ACCIDENT DATE

23/10/2020

ACCIDENT LOCATION

: HOLLAND AVE TWDS HOLLAND RD AT LOR LIPUT T-JUNCTION

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: LEE GHEE TIONG

INSURED VEHICLE

: SH 8977L

INVOLVED PARTY

SHB 7648E

SETTLEMENT SUM

\$1,500.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TRANS-CAB SERVICES PTE LTD

Signature and Date:

7 6 FEB 2021

WITNESS: Amanda Tay

Signature and Date:

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO:

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01 City House

068877 Singapore

ATTENTION:

INVOICE NO.

: INV2102-011

DATE **REFERENCE NO**: AAD2010-102

: 5. February 2021

TERMS

DUE DATE

: 5. February 2021

PAGE :1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2010-177:			
1.	6050101	REPAIR-SHB7648E; DOA 23.10.20(PART-BY-PART-20)	1	1,224.65	1,224.65

Total SGD Excl. GST:

1,144.53

7% GST:

80.12

**** ONE THOUSAND TWO HUNDRED TWENTY FOUR AND SIXTY FIVE SGD

ONLY ****

Total SGD Incl. GST:

1,224.65

¹⁾ All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K

04 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/10/20 01:15 AM at HOLLAND AVENUE

- 1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7648E. The taxi was hired to TOH BUAN HUAT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.40 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

23-10-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2010-102		Accident Date	23-10-2020
10/26/2020 10:55	10/28/2020 11:00	SHB7648E		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

RE: Our Ref : D20004323MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI : FCI - TBA) and SHB7648E (TP : LKK REF - CC3/FCI20011705/Kda3) on 23/10/2020

Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Thu 2/18/2021 9:31 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

Pls offer as per below:

COR - \$1,224.65 LOR - \$105.98 to \$158.97 (\$105.98 x 1 to 1.5 days) LOI - \$100 to \$125 (\$50 X 2 to 2.5 days) TOTAL - \$1,430.63 to \$1,508.62

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 5 February 2021 5:52 pm

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : D20004323MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI : FCI - TBA) and SHB7648E (TP : LKK REF - CC3/FCI20011705/Kda3) on 23/10/2020

23/10/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 8977L (FCI) AND SHB 7648E (TP) ON 23/10/2020

We refer to the above matter.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$ 1,633.15 (all-in).

The summary is as follows: -

Amount Claimed	Amount Revised

1. Cost of Repair	\$ 10,518.25	\$ 1,224.65 (\$1,144.53 + 7% GST)
2. Loss of Rental (3 days x \$113.40)	\$ 340.20	\$ 283.50 (2.5 days x \$113.40)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 125.00 (2.5 days x \$50.00)
Total	\$ 11,008.45	<u>\$1,633.15</u>

Surveyor recommended 1.5 days for repair + 1 PRS = 2.5 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 5 November 2020 11:09 AM **To:** Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Cc: Karen Tan < karentan@msfirstcapital.com.sg>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20004323MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI: FCI - TBA) and SHB7648E (TP: LKK REF - CC3/FCI20011705/Kda3) on

23/10/2020

Dear Jia Le,

Attached herewith the GIA report.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>> Sent: Thursday, 5 November 2020 11:07 am

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Karen Tan < karentan@msfirstcapital.com.sg; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com; Admin A

<admin-a@lkkauto.com>

Subject: RE: Our Ref: D20004323MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI

: FCI - TBA) and SHB7648E (TP: LKK REF - CC3/FCI20011705/Kda3) on 23/10/2020

Dear Chris,

Kindly let us have a copy of insured's GIA report.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) [mailto:ChrisLim@msfirstcapital.com.sg]

Sent: Wednesday, 28 October 2020 1:42 PM

To: Jia Le (LKK Auto)

Cc: Karen Tan; Mei Kwan (LKKAuto); Admin A

Subject: FW: Our Ref: D20004323MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI

: FCI - TBA) and SHB7648E (TP: LKK REF - CC3/FCI20011705/Kda3) on 23/10/2020

Dear Jia Le,

We refer to the above captioned matter.

Liability is clear. Pls proceed with Express Settlement.

Regards

Chris Lim

Motor Claims Dept.

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From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Sent: Tuesday, 27 October 2020 6:08 pm

To: Lim Gan Koon (Chris) < <u>ChrisLim@msfirstcapital.com.sg</u>>

Cc: Karen Tan < <u>karentan@msfirstcapital.com.sg</u>>; Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH8977L (OI : FCI - TBA) and

SHB7648E (TP: LKK REF - CC3/FCI20011705/Kda3) on 23/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 7648E at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted