

Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877
Attn: Motor Claims Department

Date : 30/12/2020

Your ref : SHA9506Z D20004354MFSH

Dear Sir / Madam,

Our ref : SMG5298J

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SMG5298J & SHA9506Z ON 26/10/2020

We refer to the item(s) marked ☒ below:

☒ We refer to your email dated 28/10/2020.

☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.

☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.

☐ We return your discharge voucher duly completed.

☒ Kindly expedite settlement of the following :-

Repair Cost	S\$7,794.42 payable to Kah Motor Co. Sdn. Bhd.
Loss of Income	S\$147.00 x 6 days : S\$882.00 payable to ANG TIAN SUEH.
Loss of use	S\$100.00 x 6 days : S\$600.00 payable to ANG TIAN SUEH.

☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.

☒ Enclosures

☒ Repair/Excess Bill

☐ Rental Invoice

☐ Others: _____

☒ Letter of Authority

☐ GIA Search

☐ LTA Search

☒ Remarks

GRAB DRIVER STATEMENT

Thank you.

Yours faithfully,



Ivan Teo

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMG5298J &
(THIRD PARTY'S VEHICLE NO.) SHA9506Z ON 26/10/2020
ALONG TANGLIN HALT ROAD

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.


Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : ANG TIAN SUEH

NRIC No : SXXXX717D

Vehicle No : SMG5298J

Date : 28/10/2020

DISCHARGE RECEIPT

WITHOUT PREJUDICE to:

Any Personal Injury Claims

CLAIM REFERENCE : D20004354MFSH
ACCIDENT DATE : 26/10/2020
ACCIDENT LOCATION : ALONG TANGLIN HALT RD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : KUNG BENG KENG
INSURED VEHICLE : SHA9506Z
INVOLVED PARTY : SMG5298J
SETTLEMENT SUM : \$ 8,454.42

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ANG TIEN SUEH

Signature and Date :

 08/02/21

WITNESS : DESMOND TOH

Signature and Date :

 08/02/21
KAI MOTOR CO. SDN. BHD.
BODY REPAIR & PAINT CENTRE
8 MANDAI ESTATE
SINGAPORE 729905
TEL: 6514 5266 FAX: 6365 1949

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

MS FIRST CAPITAL INSURANCE LIMITED
MOTOR CLAIMS DEPT
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE, 068877

Customer Code : CU0129743

Payment Term : 30 Days

Invoice No. : SINV-BM20001508
Invoice Date : 23/12/20
Order No. : SVO20057042
Reference :
Job Card No. : 11496
Date/Time Received : 26/10/20 / 11:30:47 AM
Licence No. : SMG5298J
Model : HRV LX-SIN CVT YM 2018
Car Chassis No. : JHMRU1830JX200889
Car Engine No. : L15B5670890
Mileage : 158024
Service Advisor : IVAN TEO BOON KIAT 1876
Served By : IVANTEO
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:)							
	OWNER: ANG TIAN SUEH							
	OWNER INSURER: TOKIO MARINE INSURANCE SINGAPORE LT							
	ACC DATE: 26/10/2020							
	SURVEYED BY:							
	DATE:							
	REF NO:							
	TP INSURER: MSFIRST CAPITAL							
	TP VEH: SHA9506Z							
BOSUN	1729 SUNDRIES	1	Hours	50.00		50.00	3.50	53.50
BOJSE	1729 BODY JOINT SEALANT.	1	Hours	120.00		120.00	8.40	128.40
BML02I	1729 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	250.00		250.00	17.50	267.50
BA02R	1729 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	250.00		250.00	17.50	267.50
BC012R	1729 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	480.00		480.00	33.60	513.60
BC011R	1729 REMOVE INSTALL & CALIBRATE REAR VIEW CAMERA	1	Hours	480.00		480.00	33.60	513.60
BKTG02R	1729 REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	325.00		325.00	22.75	347.75
68100-T8P-U10ZZ	TAILGATE COMP	1	Each	855.70	25	641.77	44.92	686.69
75722-T7W-A01	EMBLEMRR.	1	Each	14.60	25	10.95	0.77	11.72
75725-T8N-T00	EMBLEM,RR. I-VTEC	1	Each	15.90	25	11.92	0.83	12.75
04715-T7A-900ZZ	FACE,RR.BUMPER	1	Each	463.70	25	347.77	24.34	372.11
71593-T7A-J00	SPACER,R.RR.BUMPER SIDE	1	Each	17.30	25	12.97	0.91	13.88
71598-T7A-J00	SPACER,L.RR.BPR S	1	Each	17.30	25	12.97	0.91	13.88
91505-TM8-003	CLIP,BUMPER	8	Each	2.30	25	13.80	0.97	14.77
BG02R	1729 REPLACE RR. WINDSCREEN.(N)	1	Hours	650.00		650.00	45.50	695.50
BMI03D	1729 REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	325.00		325.00	22.75	347.75
BKRP02M	1729 CUT OFF & RENEW RR PANEL. STRAIGHTEN ALIGN FLOOR PANEL INCLUDING FITTINGS ON ATTACHMENT ITEM	1	Hours	1,300.00		1,300.00	91.00	1,391.00
BP06R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	1,560.00		1,560.00	109.20	1,669.20
BOBC	1718 BODY UNDERSIDE COATING (N) SUPPLEMENTARY PART	1	Hours	250.00		250.00	17.50	267.50

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Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

MS FIRST CAPITAL INSURANCE LIMITED
MOTOR CLAIMS DEPT
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE, 060077

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Car Engine No. : L15B5670890
Mileage : 168024
Service Advisor : IVAN TEO BOON KIAT 1876
Served By : IVANTEO
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incl		
						Amount	Amount	GST
73214-T7.I-H01	RUBBER CR.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.48
73226-SZW-000	DAMPERSTD 5X5	1	Each	8.70	25	6.52	0.46	6.98
73254-T7J-H01	RUBBER CL.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.48
76711-T6A-003	CAPPIVOT	1	Each	5.00	25	3.75	0.26	4.01
91501-S70-003	FASTENER BW/SHIELD	4	Each	5.30	25	15.90	1.11	17.01
91502-S70-003	FASTENER B	2	Each	5.30	25	7.95	0.56	8.51
91536-SS0-J01	FASTENER AW/SHIELD	2	Each	3.80	25	5.70	0.40	6.10
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2	Each	60.00		120.00	8.40	128.40
90661-SC7-003	GROMMET SCREW	2	Each	2.40	25	3.60	0.25	3.85
Sum Labor						6,040.00	422.80	6,462.80
Sum Item						1,244.51	87.11	1,331.62
Total SGD						7,284.51	509.91	7,794.42
Total Payable (SGD)								7,794.42

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Grab Driver Statement

Sep 14 — 20, 2020

Name: Ang Tian Sneh
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,258.00
Tips	3.00
Incentives	0.00
Miscellaneous Payments	3.00

SGD **1,264.00**

Deductions

Commissions	-251.60
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-251.60**

Weekly Total

SGD **1,012.40**

Deliveries and Fares (incl. trip promos)

	Subtotal
Deliveries and Fares earned from Cash Bookings	206.00
Deliveries and Fares earned from GrabPay Bookings	1,052.00
	SGD 1,258.00

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
18 Sep, 9:50 AM	IOS-11153416-B-500	\$2.00	-	\$2.00
18 Sep, 5:05 PM	IOS-9000696-B-1571	\$1.00	-	\$1.00
				SGD 3.00

Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Waiting fee, 1 trip	3.00	-	3.00
			SGD 3.00

Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
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Grab Driver Statement

Sep 21 — 27, 2020

Name: Ang Tian Sneh
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,100.00
Tips	0.00
Incentives	0.00
Miscellaneous Payments	3.00

SGD **1,103.00**

Deductions

Commissions	-220.00
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-220.00**

Weekly Total

SGD **883.00**

Deliveries and Fares (incl. trip promos)

Subtotal

Deliveries and Fares earned from Cash Bookings

254.00

Deliveries and Fares earned from GrabPay Bookings

846.00

SGD **1,100.00**

Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Waiting fee, 1 trip	3.00	-	3.00
			SGD 3.00

Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	12.30	-	12.30
			SGD 12.30

Grab Driver Statement

Oct 12 — 18, 2020

Name: Ang Tian Suah
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,290.00
Tips	0.00
Incentives	0.00
Miscellaneous Payments	16.00

SGD 1,306.00

Deductions

Commissions	258.00
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD -258.00

Weekly Total

SGD 1,048.00

Deliveries and Fares (incl. trip promos)

	Subtotal
Deliveries and Fares earned from Cash Bookings	254.00
Deliveries and Fares earned from GrabPay Bookings	1,086.00
	SGD 1,290.00

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Incentives

Unqualified

Description	Cash Wallet	Credit Wallet	Subtotal
Treasure Zone Incentive - 16 Oct 2020 - Incentive ID 827832			
You're not eligible for an incentive because:			0.00
• You've collected 0 gems (min requirement: 1 gem).			
Treasure Zone Incentive - 17 Oct 2020 - Incentive ID 827833			

Grab Driver Statement

Sep 28 — Oct 4, 2020

Name: Ang Tian Sneh
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	837.00
Tips	5.00
Incentives	304.08
Miscellaneous Payments	0.00

SGD **1,146.08**

Deductions

Commissions	-167.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-167.40**

Weekly Total

SGD **978.68**

Deliveries and Fares (incl. trip promos)

Subtotal

Deliveries and Fares earned from Cash Bookings

172.00

Deliveries and Fares earned from GrabPay Bookings

665.00

SGD **837.00**

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
29 Sep, 7:42 AM	ADR-166715568-8-166	\$5.00	-	\$5.00

SGD **5.00**

Grab Driver Statement

Oct 5 — 11, 2020

Name: Ang Tian Sneh
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,337.00
Tips	2.00
Incentives	0.00
Miscellaneous Payments	3.00

SGD **1,342.00**

Deductions

Commissions	-267.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-267.40**

Weekly Total

SGD **1,074.60**

Deliveries and Fares (incl. trip promos)

Subtotal

Deliveries and Fares earned from Cash Bookings 178.00

Deliveries and Fares earned from GrabPay Bookings 1,159.00

SGD **1,337.00**

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
05 Oct, 7:43 AM	IOS-113648878-8-031	\$2.00	-	\$2.00
				SGD 2.00

Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Waiting fee, 1 trip	3.00	-	3.00
			SGD 3.00

Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	70.90	-	70.90
			SGD 70.90

Grab Driver Statement

Oct 12 — 18, 2020

Name: Ang Tian Siah
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,290.00
Tips	0.00
Incentives	0.00
Miscellaneous Payments	15.00

SGD **1,306.00**

Deductions

Commissions	-258.00
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-258.00**

Weekly Total

SGD **1,048.00**

Deliveries and Fares (Incl. trip promos)

	Subtotal
Deliveries and Fares earned from Cash Bookings	204.00
Deliveries and Fares earned from GrabPay Bookings	1,088.00
	SGD 1,290.00

1 of 9

Incentives

Unqualified

Description	Cash Wallet	Credit Wallet	Subtotal
Treasure Zone Incentive - 16 Oct 2020 - Incentive ID 827532			
You're not eligible for an incentive because:	-	-	0.00
• You've collected 0 gems (min requirement: 1 gems)			
Treasure Zone Incentive - 17 Oct 2020 - Incentive ID 827533			
You're not eligible for an incentive because:	-	-	0.00

Grab Driver Statement

Aug 31 — Sep 6, 2020

Name: Ang Tian Sush
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,372.00
Tips	0.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD **1,372.00**

Deductions

Commissions	-274.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-274.40**

Weekly Total

SGD **1,097.60**

Deliveries and Fares (incl. trip promos)

	Subtotal
Deliveries and Fares earned from Cash Bookings	192.00
Deliveries and Fares earned from GrabPay Bookings	1,180.00
	SGD 1,372.00

Cashouts

Date / Time	Description	Cash Wallet	Credit Wallet	Subtotal
02 Sep, 2:39 PM	Cashout request approved - sent to *****7812	-5,000.00	-	-5,000.00
				SGD -5,000.00

Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	69.70	-	69.70
			SGD 69.70

Grab Driver Statement

Sep 7 — 13, 2020

Name: Ang Tian Sneh
Bank: SG | UNITED OVERSEAS BANK LTD *****7812

Earnings

Fares	1,379.00
Tips	1.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD 1,380.00

Deductions

Commissions	-275.80
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD -275.80

Weekly Total

SGD 1,104.20

Deliveries and Fares (incl. trip promos)

Subtotal

Deliveries and Fares earned from Cash Bookings

227.00

Deliveries and Fares earned from GrabPay Bookings

1,152.00

SGD 1,379.00

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
13 Sep, 8:22 AM	IOS-18270071-9-286	\$1.00	-	\$1.00
				SGD 1.00

Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	27.90	-	27.90
			SGD 27.90

Jaslin Kok (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 25 January 2021 12:12 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020 *** LKK REF: CC4/FCI20011700/da3

Dear Jaslin,

You have our mandate to settle as follow:

COR : \$7,794.42
LOU : \$300.00 (\$50 x 6days)
LOI : \$360.00 (\$60 x 6days)
To offer : \$8,454.42

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, January 4, 2021 2:32 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020 *** LKK REF: CC4/FCI20011700/da3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 9506Z (FCI) AND SMG 5298J (TP) ON 26/10/2020

We refer to the above matter.

We seek your approval to offer repairer "KAH MOTOR CO. SDN. BHD" at \$8,574.42 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 17,782.49	\$ 7,794.42 (\$7,284.51 + 7%GST)
2. Loss of Income (6 days x \$147.00)	\$ 360.00	\$ 360.00 (6 days x \$147.00)
3. Loss of Use (6 days x \$100.00)	\$ 600.00	\$ 420.00 (6 days x \$70.00)
Total	\$ 18,742.49	\$ 8,574.42

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Monday, 4 January 2021 11:41 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020 *** LKK REF: CC4/FCI20011700/da3

Dear Jia Le,

Attached copy of LOD for your necessary action.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

From: Eric Woo

Sent: Wednesday, October 28, 2020 10:32 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020 *** LKK REF: CC4/FCI20011700/da3

Without Prejudice

Dear Jia Le,

We are agreeable with Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, October 28, 2020 10:21 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020 *** LKK REF: CC4/FCI20011700/da3

Claim No: D20004354MFSH

LKK Ref: CC4/FCI20011700/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9506Z AND SMG 5298J ON 26/10/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]
Sent: Tuesday, 27 October 2020 5:23 PM
To: Mei Kwan (LKKAuto)
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: NEW ASSIGNMENT (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020
*** LKK REF: CC4/FCI20011700/da3

Without Prejudice

Dear Mei Kwan,

Attached OI GIA for your reference.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance
Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, October 27, 2020 5:12 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT (O/REF: D20004354MFSH) // ACC INV SHA9506Z AND SMG5298J ON 26.10.2020
*** LKK REF: CC4/FCI20011700/da3

YOUR REF: D20004354MFSH
LKK REF: CC4/FCI20011700/da3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 27 October, 2020 3:51 PM

To: 'Aini Binte' <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Eric Woo' <EricWoo@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (O/REF: D20004354MFSH)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Tuesday, 27 October, 2020 3:41 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: ivanteo@honda.com.sg; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (O/REF: D20004354MFSH)

Dear Sirs

New survey assignment for your handling.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Tuesday, October 27, 2020 2:30 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: MT00014600 is Approved

Insured Vehicle No : SHA9506Z

TP Vehicle No : SMG5298J

Claim No : D20004354MFSH

Workshop Name : KAH MOTOR CO SDN BHD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

Created By : AINI

Verified By : ERICWOO

Approved By : ERICWOO

This is a computer generated mail. Do not reply to this mail.