

## JOB SUMMARY REPORT

ACE AUTOLUTION PTE LTD  
13 ,KAKI BUKIT ROAD 4  
BARTLEY BIZ CENTRE #03-29,  
SINGAPORE 417807.

### BILLING

#### BILL to -

Vehicle NO :	SKN 9183 S
Repair Type :	LUMPSUM
Repair As Per Surveyor Report:	\$ 5,000.00
Material Cost :	
Less Repair Items/Adjustment	
Special Nett Items :	
Total Repair Cost :	\$ 5,000.00
 Final Repair Cost :	 \$ 5,000.00

### Others

Search Fees (LTA)	\$ 7.45
Surveyor Fees	\$ -
Loss of Rental	\$ -
 Loss Of Use	 \$ 1,080.00 9 days (include Sat,Sun&waiting PRI)
 Purchase 3rd party report	 \$ 29.00
 Total Amount Bill :	 \$ 6,116.45

Approved By: QUEK YONG PHENG  
Date: 27/4/2021

Signature:



LETTER OF AUTHORISATION

TO:MR / MRS

RE:ACCIDENT INVOLVING VEHICLE

NOS: SKN91835 & SHA83526 ALONG  
North Point Drive ON 21 October 2020 @ 15:00

I/WE Nguyen Thi Cam Hong NRIC / Passport No: S8857691H  
Owner of vehicle no. SKN91835 hereby authorize you to commence  
repair to the said vehicle forthwith.

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

Hong

Owner's Signature

Witness Signature / Name

(Company's Stamp if applicable)

## DISCHARGE RECEIPT

CLAIM REFERENCE : D20004289MFSH  
ACCIDENT DATE : 21/10/2020  
ACCIDENT LOCATION : NORTH POINT DRIVE  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : LAI WENG HAU (LI YONGHAO)  
INSURED VEHICLE : SHA 8352G  
INVOLVED PARTY : SKN 9183S  
SETTLEMENT SUM : \$5,450.00


I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

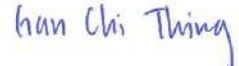
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,


2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : NGUYEN THI CAM HONG

Signature and Date :   
08/09/2021

WITNESS : 

Signature and Date :   
08/09/2021

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.



## ACE AUTOLUTION PTE LTD

13,KAKI BUKIT ROAD 4 ,BARTLEY BIZ CENTRE #03-29,SINGAPORE 417807.

COMPANY REG. NO : 201403869W

EMAIL: admin@aceauto.com.sg

TEL: 6844 1184

FAX: 6702 4202

NAME : MS FIRST CAPITAL INSURANCE LTD

DATE : 27/4/2021

INVOICE : ACE-043-2021

JOB NO. -

ADDRESS : 36 ROBINSON ROAD

VEHICLE NO. SKN 9183 S

#16-01 CITY HOUSE

MAKE & MODEL : VOLKSWAGEN

SINGAPORE 068877

GOLF

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
1	COST OF REPAIR AS AGREE WITH SURVEYOR			\$ 5,000.00
		TOTAL		\$5,000.00

### **IMPORTANT**

*Please remit payment within 7 days from the due date*

*An interest of 1.5% per month will be levied on all overdue amounts*

*All cheques must be made payable to **ACE AUTOLUTION PTE LTD***

***(WE ARE NOT GST REGISTERED)***

*This a computer generated document.No signature is required.*



Land Transport Authority  
10 Sln Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Oct 2020 / 09:48:51

Receipt Date/Time : 23 Oct 2020 / 09:48:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201023-000631

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA8352G				
As at 21 Oct 2020/15:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA8352G Enquiry Fee 20201023094554489313	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20201023094619155	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**SEARCH RESULTS**

Our Ref No: GR-20-129371

Date of Request: 23/10/2020

Your Ref No:

Online Purchase

Car Times Autolution Pte Ltd  
160 Sin Ming Drive #02-04  
AutoCity  
Singapore 575722

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 21/10/2020  
Place of Accident: NORTH POINT DRIVE  
Client Vehicle No: SKN9183S

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SHA8352G	ALONG NORTH POINT DRIVE	21/10/2020 15:00

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-129377  
Date of Request: 23/10/2020

Your Ref No: Online Purchase

Car Times Autolution Pte Ltd  
160 Sin Ming Drive #02-04  
AutoCity  
Singapore 575722

Dear Sir/Madam,

Date of Accident: 21/10/2020  
Vehicle No: SKN9183S  
Place of Accident: NORTH POINT DRIVE  
Involving Vehicle No: SHA8352G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$\$)	QTY	AMOUNT (\$\$)
SHA8352G	NORTH POINT DRIVE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-129371  
Date of Request: 23/10/2020

Your Ref No: Online Purchase

Car Times Autolotion Pte Ltd  
160 Sin Ming Drive #02-04  
AutoCity  
Singapore 575722

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 21/10/2020  
Place of Accident: NORTH POINT DRIVE  
Client Vehicle No: SKN8183S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Asher Sng (LKKAUTO)

---

**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Thursday, 19 August 2021 6:02 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: [PROPOSED LIABILITY] RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged


Dear Asher,

You have our mandate to settle as follow:

Cost of repair: \$5,000.00  
Loss of use: \$250 - \$420 (\$50-\$60 x 5-7days)  
LTA fee: \$36.49  
To offer: \$5,286.45 - \$5,456.45

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 19 August 2021 11:25 am  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: [PROPOSED LIABILITY] RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Your ref : **D20004289MFSH**  
Our ref : CC4/FCI20011699/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **ACE AUTOLUTION PTE LTD** " at **\$ 5,516.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 12,072.44	\$ 5,000.00
2. Loss of Use (9days x \$120)	\$ 1,080.00	\$ 480.00 (8days x \$60)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
<b>Total</b>	<b>\$ 13,188.19</b>	<b><u>\$ 5,516.45</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Thursday, 8 July 2021 5:24 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [PROPOSED LIABILITY] RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

**Importance:** High

Dear Asher,

Attached copy of LOD for your necessary action.

Please assist on urgent basis.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Eric Woo

**Sent:** Thursday, 20 May 2021 9:46 am

**To:** Asher Sng (LKKAuto) [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)

**Cc:** Admin A [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** RE: [PROPOSED LIABILITY] RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Dear Asher,

We are agreeable to Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of  Insurance Group

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, 19 May 2021 2:23 pm

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [PROPOSED LIABILITY] RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Claim No: D20004289MFSH

LKK Ref: CC4/FCI20011699/Aes3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHA 8352G AND SKN 9183S ON 21/10/2020**

We refer to the above matter.

Liability: 100%

Remark: B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Sent:** Wednesday, 11 November 2020 10:55 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Dear Su Li,

Attached GIA report for your perusal.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.**

**We appreciate your kind understanding. Stay safe.**

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---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 11 November 2020 10:40 AM

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Dear Merina,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

**Sent:** Wednesday, 11 November 2020 10:31 AM

**To:** Su Li (LKK Auto); Asher Sng (LKKAuto); Admin A

**Subject:** FW: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

Dear all,

Please let us have the prelim report and proposal on liability before we comment if we able to proceed this case with express settlement.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.  
We appreciate your kind understanding. Stay safe.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, October 29, 2020 3:48 PM

**To:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: NEW ASSIGNMENT (O/REF: D20004289MFSH) // EXPRESS SETTLEMENT

**YOUR REF: TBA**

**LKK REF: CC4/FCI20011699/Aes3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKN 9183S at M/s ACE AUTOLUTION PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Tuesday, 27 October 2020 3:16 PM

To: 'Aini Binte'; assignments; Admin A

Cc: 'Merina Chia'

Subject: RE: NEW ASSIGNMENT (O/REF: D20004289MFSH)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>



Sent: Tuesday, 27 October, 2020 3:05 PM

To: assignments@lkkauto.com

Cc: Ace Autolution <admin@aceauto.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (O/REF: D20004289MFSH)

Dear Sirs

New survey assignment for your handling.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Tuesday, October 27, 2020 2:20 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: MT00014599 is Approved

Insured Vehicle No : SHA8352G

TP Vehicle No : SKN9183S

Claim No : D20004289MFSH

Workshop Name : ACE AUTOLUTION PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : AINI

Verified By : MERINA

Approved By : MERINA

This is a computer generated mail. Do not reply to this mail.