

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO GBH 4809S & SML 7552K ALONG
SENGKANG WEST ROAD ON 14/10/2020**

We understand that you are the insurer of SML 7552K vehicle.

I/We wish to inform you that my/our vehicle GBH 4809S have been completed repairs to my/our satisfaction by M/s LEANG AUTOMOTIVE. I/We therefore propose to claim from you as follows:

1.	Cost of Repairs	S\$ 1,600.00
2.	Loss of Use/Rental (<u>S\$150</u> x 4 days)	S\$ 600.00
	TOTAL	<u>S\$ 2,200.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Signed by "the workshop" (with chop)

Date: 09/11/2020

To: M/s Leang Automotive
No. 1 Kaki Bukit Avenue 6
#01-68
Singapore 417883

LETTER OF AUTHORITY & INDEMNITY

I/we FLOBLLOC INTERIOR PTE LTD NRIC No./ Co Registration No. 201620185M of (address) 809 YISHUN RING ROAD #09-4231(S) 760809
the registered owner (or his/her/their/agent) of motor vehicle registration no. GBH 48093
hereby authorise M/s Leang Automotive ("the Repairer") to commence repairs to my/our
vehicle and to forward the claim for inter alia the costs of repairs to the owner/insured of the
Third Party responsible for the said accident on (date) 14/10/2020 involving motor vehicle
nos SML7552K along SENGKANG WEST ROAD. I further authorise M/s
Leang Automotive to sign and execute all documents in my name including but not limited to
the Discharge Voucher in connection with the claim against the Third Party

However, if the third party rejects liability for whatever reasons and/or if the claim is
reverted to my/our insurers and my/our insurers do not settle the repair costs and
disbursements under my/our own insurance policy, I/we will be fully responsible for the
repair costs and disbursements.

I also agree that if I do not fully co-operate in the Third Party claim, I will be
responsible for any losses incurred by my Repairer.

My/our vehicle is repaired by the Repairer on my/our own free will and without any
threat, inducement and/or promise.

In the event that the Repairer is compelled to enforce this undertaking, I/we agree that
I/we shall pay for the legal costs incurred by the Repairer on a solicitor and client full
indemnity basis.

Signature/ Co. Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, LEANG AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,000.00 (Global Sum) for vehicle no. GBH 4809S that was damaged pursuant to the accident which occurred on 14/10/2020 (date) along SENGKANG WEST ROAD involving vehicle no/s SML 7552K

This is pursuant to the inspection conducted on 09/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FLOBLOC INTERIOR PTE LTD ("the third party claimant") of vehicle no. GBH 4809S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBH 4809S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 12 (month) 2020 (year)



CKS

Signed by appointed surveyor



[Handwritten signature]

Signed by "the workshop" (with chop)

No. 2091

Auto Bay @ Kaki Bukit 1 Kaki Bukit Ave 6 #01-68 Singapore 417883
Tel: 6909 3048 Fax: 6909 3046

Vehicle No: GB7148098

Date: 17-11-2020

Authorised Signature

CARS FOR RENT (2016) PTE LTD

Mailing Address:
10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874
Tel Nos.: +65 6970 9119 / 6789 5155
Co. Reg'n No.: 201609732N
GST Reg'n No.: 201609732N

Tax Invoice #: E2011119
Date: 13-11-20

Bill To:

Ship To:

1

Leang Automotive
For the account of:
Flobloc Interior Pte Ltd
UEN: 201620185M

Leang Automotive
For the account of:
Flobloc Interior Pte Ltd
UEN: 201620185M

Description

Amount Job No.

Vehicle Rental for Period 09.11.2020 to 13.11.2020
(Billing for days 4 X \$150.00/per day)
(Vehicle No.: GBH4809S)

\$600.00 GBG9774E SR

Your Order #: E17183

COMMENT	CODE	RATE	Terms: Net 30th after	GST:	
	SR	7%	GST SALE AMOUNT	Total Inv Amt:	\$39.25
			\$39.25 \$560.75	Amount Applied:	\$600.00
				Balance Due:	\$0.00
					\$600.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E17183

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C)

NRIC/PASSPORT No:

Date of Birth:

Address (Res):

Driving Licence No:

D/L Type: Local / International

Issue Date:

Tel: (O)

HP

Company Name:

Company UEN:

Company Address:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC/PASSPORT No:

Date of Birth:

Address (Res):

Driving Licence No:

D/L Type: Local / International

Issue Date:

Tel: (O)

HP

Vehicle No: 786 9774 E Replace Veh No:

Mileage out:

Make & Model: NISSAN NV350 Auto/Manual

OUT: Date 09/11/20 Time: 10:30 AM

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$ 2000

THIRD PARTY CLAIM Excess S\$ 1500

CHARGES

Daily 4 @ \$ 150 per day 600 00

Weekly @ \$ per week

Monthly @ \$ per month

Others @ \$

Delivery Service

GST:

SUB-TOTAL \$

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc.

GST

TOTAL CHARGES 600 00

Rented out by:

Hirer's Signature

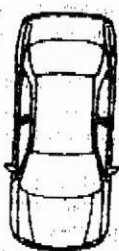
Addition Driver's Signature

INDICATE:
D - DENTS
S - SCRATCHES

A - ACCIDENTS

VEHICLE CHECK LIST

BACK



RIGHT

FRONT

TOP

LEFT

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2-YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
09/11/20	1500				

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 4 November 2020 12:20 PM
To: KLTENG13@GMAIL.COM
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SML 7552K & GBH 4809S ALONG/AT JUNCTION OF SENGKANG WEST ROAD TOWARDS SLE ON 14/10/2020

Our Ref: CC6/AIG20011689/pa3

TENG KOK LOONG - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 7552K & GBH 4809S ALONG/AT JUNCTION OF SENGKANG WEST ROAD TOWARDS SLE ON 14/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBH 4809S against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Oct 2020 16:09	Clm Dtl Modified	Claimant's Name: -> FLOBLOC INTERIOR PTE LTD.	[A] HOW MEI KWAN
2	27 Oct 2020 16:09	Clm Veh Model Changed	(205116) NISSAN NV350 2.5 (A).	[A] HOW MEI KWAN
3	27 Oct 2020 16:09	Clm Created	Reg No: GBH4809S. Acct Date: 2020/10/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Leang Automotive (HQ)	[A] HOW MEI KWAN
4	27 Oct 2020 16:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Oct 2020 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/05	[A] HOW MEI KWAN
6	27 Oct 2020 16:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Oct 2020 16:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	27 Oct 2020 16:10	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	27 Oct 2020 16:10	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	29 Oct 2020 07:41	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	04 Nov 2020 11:13	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	04 Nov 2020 15:43	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	04 Nov 2020 15:50	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	05 Nov 2020 13:57	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
15	09 Nov 2020 16:38	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] HOW MEI KWAN
16	09 Nov 2020 16:42	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	18 Nov 2020 15:27	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/05	[A] Jaslin Kok Chin Yi
18	18 Nov 2020 15:28	Adj Mandate Request	Cur.Req:2120.00:Liability: 100%(OI CHANGED LANE) *Quantum: (a)COR: \$1,600.00+ (b)LOR(4days x \$130.00): \$520.00 = Total: \$2,120.00 *Vehicle Model: Nissan NV350	[A] Jaslin Kok Chin Yi
19	18 Nov 2020 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/05. Mandate Remarks: Can submit the interim assessment report so I can take a look at the parts, then reseek mandate	[I] Goh, Jeremy-CX
20	18 Nov 2020 15:45	Adj Mandate Set	Maintained:Can submit the interim assessment report so I can take a look at the parts, then reseek mandate	[I] Goh, Jeremy-CX
21	04 Dec 2020 09:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	04 Dec 2020 09:05	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	04 Dec 2020 09:05	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/18.	[A] JOANNE LEE KHANG MIN
24	04 Dec 2020 09:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
25	08 Dec 2020 10:24	Adj Mandate Request	Cur.Req:2120.00:Liab:100%(OI CHANGED LANE)*Quantum: (a)COR:\$1,600+ (b)LOR(4days x \$130):\$520= Total: \$2,120 *Vehicle Model:Nissan NV350*recommended 4 repair days.	[A] Jaslin Kok Chin Yi
26	23 Dec 2020 16:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/11/05. Mandate Remarks: Mandate approved. Start offer of LOR from \$80/day up to \$130. a ll offer correspondence to be uploaded to Merimen. Offer subject to all documents in order.	[I] Goh, Jeremy-CX
27	23 Dec 2020 16:58	Adj Mandate Set	Approved:2120.00:Mandate approved. Start offer of LOR from \$80/day up to \$130. all offer correspondence to be uploaded to Merimen. Offer subject to all documents in order.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2622376	28 Oct 2020 17:09:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBH4809S	Subramaniam, Divyashni	xx.xx
2622389	28 Oct 2020 17:17:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBH4809S	SML7552K	11.00
2640886	18 Nov 2020 15:27:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH4809S	SML7552K	11.00

