

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:64100946 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1163R/SR

WITHOUT PREJUDICE

11 November 2020

(By Email Only)

Attn: **The Motor Claims Department**

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1163R AND SLA6191U ALONG MSCP @
TAMPINES ST 43 (BLK 475) ON 25/10/2020**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1163R**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLA6191U** at the material time of the accident with the driver of our client's vehicle, **Mr. Fong Kum Thong**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLA6191U**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (include GST)	\$ 2,996.00
2. Loss of Rental (4 days x \$67.41 per day)	\$ 269.64
3. Loss of Income (4 days x \$100.00 per day)	\$ 400.00
4. GIA Search Fee	\$ 2.00
	<u>\$ 3,667.64</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHD1163R**
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1163R/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

AUTHORIZATION TO ACT

I, **Premier Taxis Pte Ltd** (the third party claimant") of 23 CHANGI SOUTH AVE 2
(S) 486443 (address), owner of **SHD 1163R** (vehicle no.) hereby authorize **PREMIER**
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim
for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 1163R** that was
damaged pursuant to the accident which occurred on 25/10/2020 (date) along Blk 475 Tampines St
43 MSCP (location) involving vehicle no/s **SLA 6191U** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 01 (day) of APRIL (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

CLAIM NO : 20/20/20/VP05/023816
DATE : 01 APRIL 2021

DISCHARGE VOUCHER


I/We, Premier Taxis Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLA 6191U the sum of Singapore Dollar Two Thousand Six Hundred and Fifty Only (\$2,650.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLA 6191U and SHD 1163R on 25 October 2020 along Blk 475 Tampines St 43 MSCP.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIM TEE BOCK AND/OR LIM TEE BOCK**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 01/4/21
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

Premier Taxis Pte Ltd
23 Changi South Ave 2
Singapore 486443

TAX INVOICE

DATE 3-Nov-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1163 R			\$ 2,800.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,800.00
GST @ 7%				\$ 196.00
GRAND TOTAL				\$ 2,996.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



03 November 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Fong Kum Thong of NRIC Number S09228481 is a registered driver of SHD1163R. Fong Kum Thong is paying a discounted daily rental rate of \$67.41 (Inclusive of GST) on 25 Oct 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

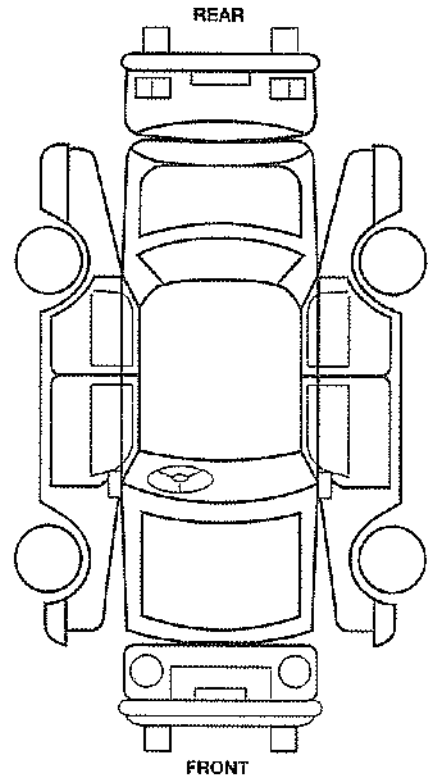
Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Fong Kum Thong</u>			
NRIC S _____		HANDPHONE <u>96370354</u>	
TAXI REGN NO. S H <u>D 1163 R</u>		MAKE / MODEL <u>ISA</u>	
DATE IN <u>26/10/20</u>	TIME IN <u>10.30</u>	DATE OUT <u>29/10/20</u>	TIME OUT <u>13.00</u>
KILOMETRES IN _____	FUEL IN <div style="display: flex; gap: 5px;"><div>E 1/4 1/2 3/4 F</div></div>	KILOMETRES OUT _____	FUEL OUT <div style="display: flex; gap: 5px;"><div>E 1/4 1/2 3/4 F</div></div>

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

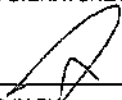
CHECK OUT

Fong Kum Thong

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME

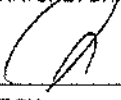


CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME



CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE

- ☐ SERVICING
☐ T / BELT
☐ AIRCON SYSTEM
☐ TURBO
☐ BRAKE SYSTEM
☐ CLUTCH SYSTEM
☐ BULB
☐ UNDER CARRIAGE
☐ CPF
☐ BATTERY

☐ OTHERS:
ACCIDENT: DATE / TIME of ACCIDENT:
25/10/20 11.16
TP/L

DRIVER'S REMARKS

Camera on - /

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-130112

Date of Request: 26/10/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 26/10/2020
Enquiry By LIEW HAI LEONG
TP Vehicle No. SLA6191U
Incident Date 25/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-130112

Date of Request: 26/10/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 26/10/2020

Enquiry By LIEW HAI LEONG

TP Vehicle No. SLA6191U

Accident Date 25/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA6191U	Lonpac Insurance Bhd	29/01/2020-28/01/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 31 March 2021 5:32 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving SHD1163R & SLA6191U on 25.10.2020 - Oref: 20/20/20/VP05/023816 LKK REF : CC4/LPC20011687/Egs3 [External Confidential]

Lonpac External - Confidential

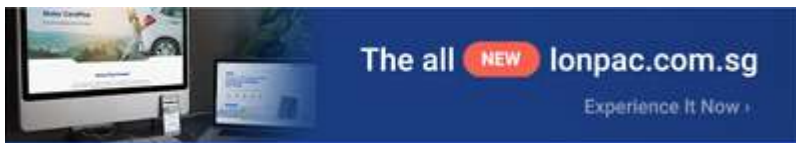
Dear Cecilia

Please proceed as per your recommendation 80-20.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 29 March 2021 4:03 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving SHD1163R & SLA6191U on 25.10.2020 - Oref: 20/20/20/VP05/023816 LKK REF : CC4/LPC20011687/Egs3 [External Confidential]

Dear Kenny,

TP reject offer. Propose of 80% settlement. TP reply as follow:

“Your insured reported he had accidentally hit our client’s vehicle. Based on the scene video we had provided earlier, your insured shows no sign of checking for their blind spot and drove up the slope in a fast speed. Our insured was stationary when he saw your insured going up the slope to give way to him. The accident can be prevented if your insured had slowed down while turning. Since there is a contrary evidence, BOLA is not applicable for this case.

Solely for amicable settlement, we counter propose settlement at 80%.

Please consider and let us have your reply soonest.”

Kindly let us have your approval/instruction to proceed.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Tuesday, 9 March 2021 12:41 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SHD1163R & SLA6191U on 25.10.2020 - Oref: 20/20/20/VP05/023816 LKK REF : CC4/LPC20011687/Egs3 [External Confidential]

Lonpac External - Confidential

Dear Cecilia

Please proceed accordingly.

Thank you.

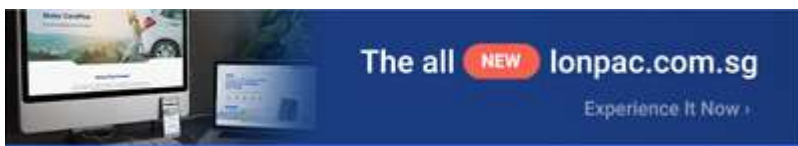
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, 9 March 2021 12:22 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SHD1163R & SLA6191U on 25.10.2020 - Oref: 20/20/20/VP05/023816 LKK REF : CC4/LPC20011687/Egs3 [External Confidential]

Dear Kenny,

Agreed. BOLA S24B apply to this scenario.

Has overlook the part "or rounding corner" to "with rounding corner" previously.

In view of above, the revised mandate as follow:

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 28/10/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Bola S24B. Liability based on 50/50.

Summary to offer to third party repairer, "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,820.47	\$ 1,498.00
2. Loss of Rental (4days x \$67.41)	\$ 269.64	\$ 101.12 (3days x \$67.41)
3. Loss of Income (4days x \$100.00)	\$ 400.00	\$ 60.00
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,492.11	<u>\$ 1,661.12</u>

**02days recommendation for repair + 1PRS = 3days.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 8 March 2021 6:31 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>