

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 October 2020 5:23 PM
To: Claims Dept; SUR; Admin-D (LKKAUTO); Admin A
Subject: RE: OD CLAIMS FOR SBN 7318 R-DOA: 21/10/20

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SBN 7318R, (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Labour 9 at 4 panels + door handle \$100, \$2300. Why quarter glass need to be replace?

Re-inspection to be done for damage check and supplementary items / labour with clear photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 27 October 2020 11:43 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR SBN 7318 R

Dear all,

Attached interview form and undertaking letter for your kind reference.

Kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 26 October 2020 12:09 PM

To: sur@lkkauto.com; 'Summer Lee (LKK Auto)'; 'Admin A'

Cc: 'Claims'

Subject: RE: OD CLAIMS FOR SBN 7318 R

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 23 October 2020 1:39 PM

To: sur@lkkauto.com; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SBN 7318 R

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 27/10/2020@11AM at Ubi, owner waiting.

Thank You.

**Best Regards,
Raymond Ting
Estimator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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