

Shiau Chan (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 10 November 2020 11:02 AM
To: Shiau Chan (LKKAuto); SUR; Bryan Ang (LKKAuto)
Cc: Lim, Kok-Chong; Fong, Andy-SY
Subject: RE: RE: own damage SJS986L doa 18/10/2020

Hi Adrian,

As discuss standard practice throughout the industry is blending the top door frame, side sill and end panel only (0.5/panel) when replacing rear fender which is equivalent to 1.5 panels. As such we allow round to 2 panels for the blending job so where does the 2.5 panel come from? What is the technical reasoning that the whole top roof frame and side sill needed to be respray?

We only consider for special color such as pearl or matt color finishing to spray the whole top door frame and side sill. Or there is official memo from Principle that such procedure has to done.

Hope this clarify our stance on this issue and it is being followed.

Thanks & Regards

Victor Koh
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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Monday, November 09, 2020 5:22 PM
To: Koh, Victor-CK; SUR; Bryan Ang (LKKAuto)
Cc: Lim, Kok-Chong; Fong, Andy-SY
Subject: [EXTERNAL] RE: RE: own damage SJS986L doa 18/10/2020

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Dear Victor,

As per our tele-conversation on Friday evening (06/11/2020), taking the example of SCW 999L, photos of the areas which are spray painted when the rear fender is replaced are documented and uploaded in the Merimen System.

For this particular case, the tabulation of the spray painting fees are as followed:

REAR BUMPER	1 panel
REAR DOOR	1 panel
REAR FENDER	1 panel
END PANEL	}
SILL PANEL	}
DRAIN CHANNEL	} 2.5 panel
DOOR ENTRANCE	}
DOOR FRAME	}