

Re: OUR REF:BUS/10/20/1021(AIG) - ACCIDENT ON 19/10/20 INVOLVING SMB1558L AND GBJ3778T ALONG CANBERRA ROAD AFTER BS:58151 (BEFORE SEMBAWANG STATION) * LKK REF: CC3/AIG20011673/Qba3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 1/11/2021 3:11 PM

To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Admin A <admin-a@lkkauto.com>

 2 attachments (386 KB)

DV_SMB 1558L.pdf; ATA_SMB1558L.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$14,207.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Sent: Monday, 1 November 2021 1:58 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF:BUS/10/20/1021(AIG) - ACCIDENT ON 19/10/20 INVOLVING SMB1558L AND GBJ3778T ALONG CANBERRA ROAD AFTER BS:58151 (BEFORE SEMBAWANG STATION) *** LKK REF: CC3/AIG20011673/Qba3

WITHOUT PREJUDICE

Dear Jasper,

Thank you for your offer and please add in \$7.00 for LTA search fee.

We are prepared to accept \$14,207.00 all-in. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, October 12, 2021 11:29 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/10/20/1021(AIG) - ACCIDENT ON 19/10/20 INVOLVING SMB1558L AND GBJ3778T ALONG CANBERRA ROAD AFTER BS:58151 (BEFORE SEMBAWANG STATION) *** LKK REF: CC3/AIG20011673/Qba3

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Without Prejudice

Dear Karen,

Thank you for your email.

We propose a settlement at a global sum of **\$14,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) [mailto:SiauChin.Chan@strides.com.sg]
Sent: September 6, 2021 11:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/10/20/1021(AIG) - ACCIDENT ON 19/10/20 INVOLVING SMB1558L AND GBJ3778T ALONG CANBERRA ROAD AFTER BS:58151 (BEFORE SEMBAWANG STATION) *** LKK REF: CC3/AIG20011673/Qba3

WITHOUT PREJUDICE

Dear Jasper,

Kindly let us hear from you on settling our claim soon, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, May 17, 2021 9:17 AM

To: Ong Hua Yen (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA); Jasper Chua (LKK Auto)

Cc: Chong Fei Yuan (Auto Svcs/FM(Mil)&SS/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA); Karen Chan Siau Chin (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA); Admin A

Subject: RE: OUR REF:BUS/10/20/1021(AIG) - ACCIDENT ON 19/10/20 INVOLVING SMB1558L AND GBJ3778T ALONG CANBERRA ROAD AFTER BS:58151 (BEFORE SEMBAWANG STATION) *** LKK REF: CC3/AIG20011673/Qba3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ong Hua Yen (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA) [<mailto:OngHuaYen@smrt.com.sg>]

Sent: Friday, 14 May 2021 6:25 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/FM(Mil)&SS/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil

(Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM(Mil)&SS/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

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Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1558L. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$12,950.00
Loss of Use	\$2,062.50 (7.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$15,019.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen