

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 28 October 2020 1:50 pm
To: simon@kkimhin.com.sg; service@kkimhin.com.sg
Cc: survey2@kkimhin.com.sg; survey@kkimhin.com.sg; SUR
Subject: RE: GBB 5815Z OD (LPC) DOA - 21/10/2020

Dear Simon,

As instructed by our client , please proceed to repair the insured vehicle **GBB 5815Z** **Not Exceeding Repair Limit \$ 13,000/- (Lump Sum) or whichever lower**, (Excess \$ 3,100/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: simon@kkimhin.com.sg <simon@kkimhin.com.sg>
Sent: Tuesday, 27 October 2020 5:39 pm
To: service@kkimhin.com.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: survey2@kkimhin.com.sg; survey@kkimhin.com.sg; SUR <sur@lkkauto.com>
Subject: RE: GBB 5815Z OD (LPC) DOA - 21/10/2020

Dear Shirley,

We will undertake lump sum limit repair at \$13000.00
Kindly revert back to us again for authorisation.

Regards
Simon
K Kim Hin Auto

From: service <service@kkimhin.com.sg>
Sent: Tuesday, 27 October 2020 5:28 PM
To: simon@kkimhin.com.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: survey2@kkimhin.com.sg; survey@kkimhin.com.sg; SUR <sur@lkkauto.com>; service@kkimhin.com.sg
Subject: re: GBB 5815Z OD (LPC) DOA - 21/10/2020

Dear Shirley
Noted with thanks. Will reply.

Hi Simon,
Please reply ASAP.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
Sent: Tuesday, October 27, 2020 5:24 PM
To: "simon@kkinhin.com.sg" <simon@kkinhin.com.sg>
Cc: "service@kkinhin.com.sg" <service@kkinhin.com.sg>, "survey2@kkinhin.com.sg" <survey2@kkinhin.com.sg>, "survey@kkinhin.com.sg" <survey@kkinhin.com.sg>, "SUR" <sur@lkkauto.com>
Subject: GBB 5815Z OD (LPC) DOA - 21/10/2020

Dear Simon,

According to our surveyor, repair limit is \$ 13,000.00. Please check & revert whether you are able to undertake within the repair limit.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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