

## Summer Lee (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 27 October, 2020 10:30 AM  
**To:** Ganesh; claims@rightclickautoworks.com.sg; SUR; assignments  
**Cc:** Claims Dept of CTI; admin@johnlawchambers.com  
**Subject:** RE: SNM20D204043/C02/SDW7373J/LEWLC / FW: PRI - SMV2861Z      OUR REF: JLC.1542.2020.PD

WITHOUT PREJUDICE

Dear Ganesh,

We refer to your email dated 27.10.2020.

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey on a without prejudice basis.

Aside LKK,

Please arrange and survey the vehicle.

Thank you.

**NOTICE :**

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Ganesh <executive@johnlawchambers.com>  
**Sent:** Tuesday, October 27, 2020 10:22 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; claims@rightclickautoworks.com.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin@johnlawchambers.com  
**Subject:** RE: SNM20D204043/C02/SDW7373J/LEWLC / FW: PRI - SMV2861Z OUR REF: JLC.1542.2020.PD

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

***GANESH.V***  
**JOHN LAW CHAMBERS LLC**  
151 Chin Swee Road  
#10-07 Manhattan House  
Singapore 169876.

TEL: 65926983 / 65926984  
DID: 88201591  
FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 27 October 2020 9:52 am

**To:** [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com); [claims@rightclickautoworks.com.sg](mailto:claims@rightclickautoworks.com.sg); [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204043/C02/SDW7373J/LEWLC / FW: PRI - SMV2861Z OUR REF: JLC.1542.2020.PD YOUR REF: TO BE ADVISED.

**Without Prejudice**

**Our reference:** **SNM20D204043C02/ SDW7373J/lewlc**

**Your reference:** **SMV2861Z**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SDW7373J & SMV2861Z on 24/10/2020**

We refer to your email of 26/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, October 27, 2020 9:40 AM

**To:** [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com); [claims@rightclickautoworks.com.sg](mailto:claims@rightclickautoworks.com.sg); [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204043/C02/SDW7373J/LEWLC / FW: PRI - SMV2861Z OUR REF: JLC.1542.2020.PD YOUR REF: TO BE ADVISED.

Dear Jenny,

Please conduct PRS for **SMV2861Z**.

Note: officer in charge –Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>  
**Sent:** Monday, 26 October 2020 6:01 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [claims@rightclickautoworks.com.sg](mailto:claims@rightclickautoworks.com.sg); [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)  
**Subject:** PRI - SMV2861Z OUR REF: JLC.1542.2020.PD YOUR REF: TO BE ADVISED.

**OUR REF: JLC.1542.2020.PD(G)**

**YR REF: TO BE ADVISED**

**OUR VEH: SMV2861Z**

**YR VEH: SDW7373J**

**DOA: 24.10.2020.**

**LOC: PIE EXPRESSWAY TOWARDS JURONG NEAR EXIT 12**

.....  
26.10.2020

**CHINA TAIPING INSURANCE (S) PTE LTD**

**BY EMAIL**

**3 Anson Rd,  
#16-00 Springleaf Tower,  
Singapore 079909.**

**ACCIDENT INVOLVING MOTOR VEHICLES SMV2861Z AND SDW7373J ALONG PIE EXPRESSWAY TOWARDS JURONG NEAR EXIT 12 ON 24.10.2020.**

Dear Sir/Madam,

We act for the owner of the vehicle no. **SMV2861Z.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**RIGHT CLICK AUTOWORKS**  
7 SOON LEE ST, ISPACE,

#01-27 SINGAPORE 627608

Person-In-Charge: SIMON TAN

Mobile Number: 8783-5544

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

***GANESH.V***

**JOHN LAW CHAMBERS LLC**

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

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