

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLX 71851C

Claimant's Vehicle No. STF 7688Z

Accident on 10/10/2009 involving vehicle/s No. \_\_\_\_\_

along/at JUNCTION of YIO CHU  
KANH & JAKIN SELASEH

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3927.03 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/  
Car Rental S\$ \_\_\_\_\_ Payable to BKW

Coating : \$430 +  
3. ~~Medical~~ and Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No./P. \_\_\_\_\_

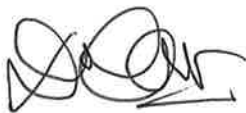
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, CHEN KOK WENET DARYL (the third party claimant") of 129 SELATAR HILLS DR SINGAPORE 807138 (address), owner of \_\_\_\_\_ (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no S7S7882 that was damaged pursuant to the accident which occurred on 10/10/2020 (date) along JUNCTION OF YIO CHU KANG ROAD SELATAR (location) involving vehicle no/s SX7185 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of 11 (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,927.03 (Repair Cost), S\$ 256.80 (Loss of Use/Rental), S\$ 432.00 (Disbursement) for vehicle no. SFS 7688Z that was damaged pursuant to the accident which occurred on 10/10/2020 (date) along YIO CHU KANG ROAD BEFORE JALAN SELASEH (location) involving vehicle no/s SLX 7185K. This is pursuant to the inspection conducted on 28/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEW KOK WENG DARYL ("the third party claimant") of vehicle no. SFS 7688Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFS 7688Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 01 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2

Document no. 12033021959  
Document date 18-11-2020  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2020028886/ 1  
Job order date 30-10-2020  
Service Advisor CHARMAINE KONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
DARYL CHEW  
KOK WENG  
129 SELETAR HILLS DRIVE  
Singapore 807138

License plate	Model code	First registration	VIN	Model	Mileage
SFS7688Z	5T13NZ	30-07-2018	WVGZZZ1TZJW108288	Touran Comfortline 1.4 I TSI 110kW DSG	43,601

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5TA807417 GRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
5TA807568A 9B9	Cover For Bumper Primed	1	pcs.	1,231.02	#1	1,231.02	1,317.19
	Spoiler Satin Black	1	pcs.	319.10	#1	319.10	341.44
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	AIG DIRECT SETTLEMENT						
	DOA: 10.10.2020						
	TP VEH: SLX7185K						
	SURVEYOR RASUL LKK						
	CUST CLAIMING PAINT COATING						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	3,190.12	7%	256.91	3,670.12	3,927.03
Total	480.00	3,190.12		256.91	3,670.12	3,927.03

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

Page	2/2
Document no.	12033021959
Document date	18-11-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020028886/ 1
Job order date	30-10-2020
Service Advisor	CHARMAINE KONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
DARYL CHEW  
KOK WENG  
129 SELETAR HILLS DRIVE  
Singapore 807138

License plate	Model code	First registration	VIN	Model	Mileage
SFS7688Z	5T13NZ	30-07-2018	WVGZZZ1TZJW108288	Touran Comfortline 1.4 I TSI 110kW DSG	43,601

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
24-Nov-2020	P 3506

	VHA NO.	DUE DATE	VEH NO.
	P 3506	24-Nov-2020	SMJ 1810 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 17 NOVEMBER 2020 TO 20 NOVEMBER 2020 YOUR REF: SFS7688Z & SLX7185K (VOLKSWAGEN)	3	80.00	240.00
GST @ 7%			\$16.80
<b>TOTAL</b>			<b>\$256.80</b>

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.



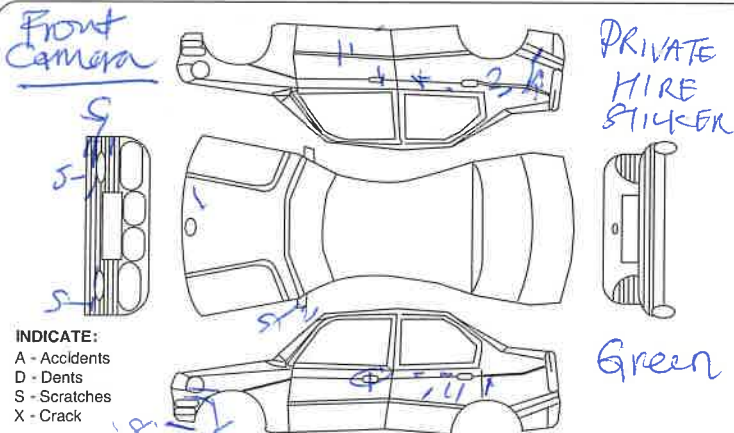
## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) DARYL CHEW KOK WENG  
 NRIC/Passport No: S8376669G Date of Birth: 19 APR 1983  
 Address: 129 SELETAR HILLS DR. Age: 35  
 S( 807138 )  
 Name & Address of Employer \_\_\_\_\_  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: 25 Feb 2014  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP 88088218

### DRIVER'S PARTICULARS

Name (as in I/C) \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S( \_\_\_\_\_ )  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_



Hirer's Own Vehicle No: SFS7688Z Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SMJ 1810R VR No: \_\_\_\_\_  
 Make & Model: H- FREED Auto/Manual Group: \_\_\_\_\_  
 CHARGES : \$ cts  
 Daily 3 day @ \$ 80 Per day 240 00  
 Weekly/Monthly week @ \$ Per week/Monthly \_\_\_\_\_  
 Others \_\_\_\_\_  
 CDW/PAI @ \$ Per day/Monthly \_\_\_\_\_  
 Delivery/Collection Svc \_\_\_\_\_  
 GST \_\_\_\_\_  
 OR No: (318) (A) SUB-TOTAL \_\_\_\_\_  
 Petrol Level & Surcharge: OUT IN E 1/4 1/2 3/4 F  
 First \_\_\_\_\_ km FREE per day GST 7% 16 80  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES 256 80

Security Deposit : \$ \_\_\_\_\_ Bank: CITI  
 CASH/NETS/VISA/MC/AMEX/CHQ No: 4147 4630 0550 0794  
 Expiry Date: 05/23 Card ID No: 810  
 Name as in Card: DARYL CHEW

NON WAIVER EXCESS (Subject to GST): \$ 2000/-  
**ACCESSORIES CHECK**  
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_  
**SINGAPORE Use Only**

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 66 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.

- Smoke or permit smoking and transport or pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>17/11/20</u>	<u>0950</u>	<u>38409</u>	<u>NIK</u>	<u>IC+DL+CC Details</u>

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>20/11/20</u>	<u>1725</u>	<u>38645</u>	<u>NIK</u>	<u>@ 1515</u>

Hirer's/Driver Signature: \_\_\_\_\_  
 Hirer's/Driver Signature: \_\_\_\_\_



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-129639

Date of Request: 24/10/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/10/2020  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLX7185K  
Accident Date 10/10/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLX7185K	AIG Asia Pacific Insurance Pte. Ltd.	09/04/2020-08/04/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-129639

Date of Request: 24/10/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/10/2020  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLX7185K  
Accident Date 10/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



C. R. N: 201536586N

# INVOICE

old receipt

**Bill To:**

Name :

Contact Number :

Address :

Mr. Daryl Chew

8808 8218

DATE:

3/Aug/18

INVOICE #

5D 18544

TERM: Nets / Cash / Credit

Vehicle Make/Model/Colour :

VW Touran Black

Vehicle Registration Number :

SFS 7688 Z

DESCRIPTION		AMOUNT
KubeBond Extreme Plus Package - 10 Years Warranty		\$ 2,080.00
Door Edge Protector		\$ 150.00
Head Light Protection Film		\$ 250.00
Boot Guard		\$ 80.00
Leg Guard		\$ 150.00
Remarks (if any):		
Discount	-20%	\$ -416.00
Installment	5%	\$ 114.70
Car Maintenance Tips:		
1. Wash your car regularly with mild car soap (Recommended once a week)		
2. Avoid doing any further polishing and using wax as it will void your warranty		
* we provide car wash services which will include application of Kube Bond Diamond Plus Coating Enhancer		
* For hard to remove stains, please do not hesitate to come back to use for stain removal		
		\$ 2,408.70



## Quotation

**ADD:** 7 Soon Lee Street #01-26 ISPACE Singapore 627608 | **T:**+65 6254 0456 | **E:**info@5dsolutions.com.sg



# INVOICE

**Bill To:**

Name :

Contact Number :

Address :

Mr. Daryl

8808 8218

**DATE:**

25/Nov/20

**INVOICE #**

5D 20798

Vehicle Make/Model/Colour :

VW Touran Black

Vehicle Registration Number :

SFS 7688 Z

TERM: Nets / Cash / Credit

DESCRIPTION	AMOUNT
Recoat Rear Bumper (10 Layer)	\$ 350.00
Boot Ledge	\$ 80.00
Remarks	
	\$ 430.00

## **Jasper Chua (LKK Auto)**

---

**From:** Jasper Chua (LKK Auto)  
**Sent:** Friday, 30 October 2020 11:22 AM  
**To:** EDWARDKOO7@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLX 7185K AND SFS 7688Z ON 10/10/2020

**Our Ref: CC3/AIG20011626/ba3**

30 OCTOBER 2020

**EDWARD KOO KA CHUN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 7185K AND SFS 7688Z ON 10/10/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## View Received Message

This mail is associated with :

**\*SFS7688Z (7184774495SG)**  
**[SLX7185K]**

TP

CHEW KOK WENG DARYL  
Oct 10 2020 10:00AM  
[EDWARD KOO KA CHUN]  
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **26/01/2021 09:32 AM**.

**To** LKK\_HQ

**Subject** **Alert - Adj Mandate Approved (S\$4615.83) - SFS7688Z - Claim Handler: Loh, Chee-Heng**

Approved:4615.83:LOR = 3 days x \$80 plus GST = \$256.80

### DOCUMENTS SUMMARY

There are no documents.