

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 26 October, 2020 4:36 PM  
**To:** 'Motor Claim - III'; assignments; Admin A  
**Cc:** 'Manivel Priyadarshini'  
**Subject:** RE: Accident On 23/10/2020 Involving Our Insured SGM2931Z And Your Insured YP445U

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 28/10/2020.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 26 October 2020 4:09 PM  
**To:** Mars Ler <mars.ler@ccfulco.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Cc:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>  
**Subject:** RE: Accident On 23/10/2020 Involving Our Insured SGM2931Z And Your Insured YP445U

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SGM2931Z](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Monday, 26 October 2020 3:01 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** Re:Accident On 23/10/2020 Involving Our Insured SGM2931Z And Your Insured YP445U

Dear Sir / Mdm ,

Please kindly appoint • **LKK Auto Consultants Pte Ltd** .

Understanding your company using audatex , but please be inform that our side (C&C Ubi) do not practice/using audatex system .

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 26 October 2020 2:18 PM  
**To:** Mars Ler  
**Cc:** Chris Bulaclac; Renemer Bagang  
**Subject:** RE: Re:Accident On 23/10/2020 Involving Our Insured SGM2931Z And Your Insured YP445U

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd

- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments accordingly.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Monday, 26 October 2020 1:50 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** Re:Accident On 23/10/2020 Involving Our Insured SGM2931Z And Your Insured YP445U

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

**Mars Ler**  
**Senior Advisor - Motor Claims**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

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