

Our Ref : CC20100377/ SHC 595P /KS(st)
Your Ref :
Date : 15-Dec-2020

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 595P YOUR INSURED
S1528CD AND OTHER ON 23-Oct-2020

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: **SHC 595P** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **S1528CD** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,224.01
2	4 days Loss of Rental @ \$126.47 per day	\$ 505.88
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 6,737.38

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims :		\$ 7,057.38

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **S1528CD**
- c) GIA / Police report/s of : **SHC 595P**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road

Singapore 579701

Loyang

59 Loyang Drive

Singapore 508969

Sin Ming

383 Sin Ming Drive

Singapore 575717

Pandan

45 Pandan Road

Singapore 609286

Ubi

320 Ubi Road 3

Singapore 408649

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC595P , S1528CD
ALONG ALONG BATTERY ROAD TAXI STAND****ON 23-Oct-20 09:30**I / We **TAN MAH SENG** (Hirer) NRIC No.: **SXXXX094I**and/or (Relief) NRIC No.: **SXXXX094I**Taxi Number **SHC595P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Oct-2020**Name of Hirer **TAN MAH SENG**Hirer NRIC **SXXXX094I**

Signature :

Address **257 TAMPINES STREET 21 #10-206
520257**Contact No. **92378098**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,112.01** (Repair Cost), **S\$308.82** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 595P** that was damaged pursuant to the accident which occurred on **23/10/2020** (date) along **BATTERY RD TOWARDS SINGAPORE LAND TOWER CARPARK** (location) involving vehicle no/s **S 1528CD**. This is pursuant to the inspection conducted on **23/10/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 595P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 595P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of March (month) 2021 (year)



Signed by appointed surveyor

 CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
50 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 595P

INV. NO/DATE
91534392 27.11.2020

MAKE
TOYOTA

JOB NO.
305429543

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
01.04.2019

DATE/TIME IN
23.10.2020 10:15

CHASSIS CODE
JTDKKB3FU903079813

Description : 3P 23.10.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-2971	PRIG4 SUPPORT FRONT BUMPER SIDE RH	1	82.30	25.00	61.72
0003	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-2170	PRIG4 BRACKET FRT BUMPER EXTENSION MOUNT	1	99.00	25.00	74.25
0005	04-01-0302-2915	PRIG4 UNIT ASSY HEADLAMP RH	1	3,455.00	25.00	2,591.25
0006	04-01-0302-4991	PRIG4 LAMP ASSY FOG RH	1	920.00	25.00	690.00
0007	04-01-0302-0573	PRIG4 FENDER SUB-ASSY FRONT RH	1	945.30	25.00	708.97
0008	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	52.30	25.00	39.22

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91534392	6,224.01	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 595P

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
01.04.2019

CHASSIS CODE
JTDEKB3FU903079813

INV. NO/DATE
91534392 27.11.2020

JOB NO.
305429543

ODOMETER READING

DATE/TIME IN
23.10.2020 10:15

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					4,556.83
JOB NATURE					
0001	20-05	FRT FENDER ADVERTISEMENT LOGO RH	100.00		100.00
0002	L	PANEL BEATING	640.00		640.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	400.00		400.00
0004	17-01	CHECK ALL LIGHTING	30.00		30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
0006	20-08	ADJUST FRONT WHEEL ALIGNMENT	60.00		60.00
SUB-TOTAL :					1,260.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91534392	6,224.01	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 595P

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
01.04.2019

CHASSIS CODE
JTDKB3FU903079813

INV. NO/DATE
91534392 27.11.2020

JOB NO.
305429543

ODOMETER READING

DATE/TIME IN
23.10.2020 10:15

Items total	5,816.83
Add GST @ 7.000 %	407.18
Invoice amount	6,224.01

Issued by : CHEWBEELENG 27.11.2020 13:35:47
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91534392	6,224.01	

Our Ref: CC20100377



Date: 13 November 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/10/2020 @ 09:30 hrs
ALONG ALONG BATTERY ROAD TAXI STAND
INVOLVING S1528CD

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0595P** (the "Taxi"). The Taxi was hired to **TAN MAH SENG IC NO SXXXX094I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
218	1755	0455
158	0600	1520
236	1715	0305
175	0600	1605
246	1735	0325
179	0600	1555
302	1735	0435
185	0600	1510
225	1725	0505
122	0600	1145
238	1735	0415

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
19/10	Tan	228	5	22	2	181	0600	1500
19/10	Quk	228	6	9	5	173	1745	0205
20/10	Tan	228	7	5	3	158	0600	1605
20/10	Quk	228	9	7	1	118	1725	0415
21/10	Tan	229	0	4	0	169	0600	1525
21/10	Quk	229	3	3	7	197	1735	0215
22/10	Tan	229	5	3	5	198	0600	1550
22/10	Quk	229	6	8	3	148	1715	0145
23/10/20	Accident	Layang				Layang	1015	—
26/10/20	Repair	Tan Mah Seng				—	—	1530

Enquire Transaction History

Transaction History Details

Log Date/Time:	23 Oct 2020 / 10:57:38		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	S1528CD		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201023105737965139
Search Date / Time:	23 Oct 2020 09:30:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 11 March 2021 9:24 AM
To: ANGELIKA.SAAKE@YAHOO.DE
Cc: Admin A
Subject: ACCIDENT INVOLVING S 1528CD & SHC 595P ALONG/AT BATTERY RD TOWARDS SINGAPORE LAND TOWER CARPARK ON 23/10/2020

Our Ref: CC4/AIG20012796/Epa3

SAAKE ANGELIKA GOTTFRIEDE MARIA – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING S 1528CD & SHC 595P ALONG/AT BATTERY RD TOWARDS SINGAPORE LAND TOWER CARPARK ON 23/10/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 595P against your motor insurance policy.

Based on the available information on hand, We are of the view that both parties should exercise caution when. The case would be resolved at equal liability. Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **18/03/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2020 16:58	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	26 Oct 2020 16:58	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	26 Oct 2020 16:58	Clim Created	Reg No: SHC595P. Acct Date: 2020/10/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	26 Oct 2020 16:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Oct 2020 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04	[A] HOW MEI KWAN
6	26 Oct 2020 16:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Oct 2020 16:58	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	26 Oct 2020 16:59	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Oct 2020 16:59	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	03 Mar 2021 09:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	03 Mar 2021 09:19	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	03 Mar 2021 09:19	Clim Dtl Modified	JPJ Reg. Date: -> 2019/04/01.	[A] JOANNE LEE KHANG MIN
13	03 Mar 2021 09:19	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	12 Mar 2021 16:04	Adj Mandate Request	Cur.Req:3472.45:Liab:50%BOLA14(a)*Quantum:(a)CORw/GST:\$6,224.01+(b)LOR(4days x \$126.47):\$505.88+(c)LOI(4days x \$50): \$200=Total (50%):\$3,464.95+(d)LTA/GIA search fee:\$7.49=Total: \$3,472.45*Ve h Model:Toyota Prius * Recommend 3 repair days +1 PRS = 4DA	[A] Jaslin Kok Chin Yi
15	12 Mar 2021 17:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04. Mandate Remarks: * LOR subject to no Covid-19 subsidy	[I] Loh, Chee-Heng
16	12 Mar 2021 17:46	Adj Mandate Set	Approved:3472.45:* LOR subject to no Covid-19 subsidy	[I] Loh, Chee-Heng

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2620004	26 Oct 2020 17:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC595P	S1528CD	11.00
2674341	03 Mar 2021 09:19:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC595P	S1528CD	11.00
2676471	10 Mar 2021 17:50:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC595P	Jaslin Kok Chin Yi	xx.xx