

20 November 2020

Our Ref: 201023 – SJQ1050R
Your Ref: CC4/III20011610/Aps3

India International Insurance Pte Ltd

By email

Attn: Motor Claims Department

Dear Sir/ Ma'am,

Re: Accident between SJQ1050R and SHD2252K date on 23/10/20 1330 hrs

We are writing on behalf of **NG ENG HOCK**, the registered owner of motor vehicle number **SJQ1050R** which was involved in the aforementioned accident.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

1	Cost of Repairs (agreed with SJE)	\$	3,000.00
2	Cost of Rental (26/10/2020 to 30/10-2020 - 4 days x S\$120/day	\$	480.00
3	GIA / LTA Search Fees	\$	7.45
	Total:	\$	3,487.45

The following supporting documents are enclosed herewith:

1. Copy of Singapore Accident Statement of **SJQ1050R**
2. Copy of Finalization from **LKK Auto Consultants Pte Ltd**
3. Copy of Certificate of Insurance
4. Copy of Letter of Authorization to act on our customer's behalf
5. Copy of LTA and GIA search fee payment receipts
6. Copy of Final Repair Bill
7. Copy of Replacement Vehicle Rental Invoice

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favourable reply in the soonest.

Yours faithfully,

Nigel Ong
Polymath Garage Pte Ltd



Letter of Authorization

ACCIDENT DETAILS		Accident Date:	23/10/2020
Vehicles Involved:	3.	Accident Time:	1330.
1. SJQ1050R	4.	Location:	Carpark at Blk 158 Bishan
2. SHD2252K	5.		St 13.

I/We Ng Eng Hok., NRIC / UEN No. S1418862B,
of Blk 304 Hanyang Ave 5 #10-389, Singapore 530304.
owner of vehicle number (1) as listed above (the "Owner"), hereby authorize Polymath Garage Pte Ltd ("PMG") to commence repairs to the said vehicle forthwith. In consideration of PMG repairing the said vehicle at my/our request and at no cost to me:

- (1) I/We hereby irrevocably authorize PMG to demand, claim, settle in any manner, receive any amount settled/payable by the insurer and/or third party or to commence legal proceedings in my name for the cost of repairs, loss of use and other incidentals, to appoint any solicitor to act on my/our behalf in respect to the claim(s) and any amount received shall belong solely to PMG and the solicitors appointed on my behalf shall accept this as my/our irrevocable authorization to pay the amount due directly to PMG after deduction of their costs.
- (2) I/We authorize PMG to proceed with claims directly from my/our insurer on my/our behalf and undertake to pay the excess applicable, or undertake to pay PMG directly if claiming from my/our insurer is not possible, the cost of repairs and all other costs, fees and expenses incurred in pursuing the claim on my/our behalf, in the event that the contents of my/our accident report is untrue, inaccurate or not believed by the court, or that new evidence is presented against my/our favour after the date of this agreement, or that any action on my part or the part of the driver involved in the accident, undeclared before the date of this agreement, directly or indirectly causes the unenforceability or loss of the claim.
- (3) I/We undertake to inform PMG if the third party's insurer communicates with me/us directly, orally or in writing and I/We shall not accept any monies or offer of settlement from the third party's insurer(s) without first obtaining written consent from PMG.
- (4) I/We undertake to accept and sign any discharge vouchers or authorization letters from the third party insurer and appointed solicitor in relation to the claim at PMG's request.
- (5) Upon settlement of the third party claim, should any monies be sent to me/us by the third party's insurer, I/We shall immediately pay Polymath Garage Pte Ltd and my/our solicitor the amount due for the cost of repairs, related expenses and disbursements incurred.

Owner's Signature

For and on behalf of PMG

Name: Sebastian Heng.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MFL2020D0002201**
Claimant Ref: **SJQ1050R**

We/I, POLYMATH GARAGE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,400.00 Global Sum (~~repair cost~~), S\$ ~~_____~~ (loss of ~~accidental~~), S\$ ~~_____~~ (search fee), vehicle no. SJQ1050R that was damaged pursuant to the accident which occurred on 23/10/2020 (date) at CARPARK AT BLK 158 BISHAN STREET 13 (location) involving vehicle no. SHD 2252K (insured vehicle). This is pursuant to the inspection conducted on 26/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG ENG HOCK ("the third party claimant") of vehicle no. SJQ1050R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJQ1050R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,400.00 to POLYMATH GARAGE PTE LTD.

Dated this 23 day of November 2020

CLAIMANT:

Signature:




Signed by "the workshop" (with chop)

Name:

Nigel Ong

NRIC:

S9048496F

Address:

10 Kaki Bukit Road 2
#01-21 S(417868)

Nationality:

Singaporean

Occupation:

Director

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



Polymath
garage

INVOICE

India International Insurance Pte Ltd
64 Cecil St #04, #05
SINGAPORE 049711
SINGAPORE

Invoice Date
20 Nov 2020

Invoice Number
INV-00641

Reference
SJQ1050R

Polymath Garage Pte Ltd
10 Kaki Bukit Road 2
First East Centre #01-21
Singapore 417868

Description	Quantity	Unit Price	Amount SGD
Lump Sum Repair	1.00	3,000.00	3,000.00
		Subtotal	3,000.00
		TOTAL TAX	0.00
		TOTAL SGD	3,000.00

Due Date: 20 Nov 2020

PayNow
201605123Z

DBS Current Bank Account
072-001632-7

Please make cheques payable to "POLYMATH GARAGE PTE LTD".

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874
 Tel Nos.: +65 6970 9119 / 6789 5155
 Co. Reg'n No.: 201609732N
 GST Reg'n No.: 201609732N

Tax Invoice #: E2010239
 Date: 30-10-20

Bill To:

Polymath Garage Pte Ltd
 For the account of:
 Ng Eng Hock
 S1418862B
 Blk 304 Hougang Ave 5
 #10-389

Ship To: 1

Polymath Garage Pte Ltd
 For the account of:
 Ng Eng Hock
 S1418862B
 Blk 304 Hougang Ave 5
 #10-389

Description	Amount	Job No.	
Vehicle Rental for Period 26.10.2020 to 30.10.2020 (Billing for days 4 X \$120.00/per day) (Vehicle No.: SJQ1050R)	\$480.00	SLZ5444R	SR

Your Order #: E17094		Terms: Net 30th after	GST:	\$31.40
COMMENT	CODE	RATE	GST	SALE AMOUNT
	SR	7%	\$31.40	\$448.60
			Total Inv Amt:	\$480.00
			Amount Applied:	\$0.00
			Balance Due:	\$480.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 17094

POLYMATIL

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SLZ 5444R</u> Replace Veh No: <u>SJQ1050R</u>	
Name: (as in I/C) <u>Ng Eng Hock</u>		Mileage out:	
NRIC/PASSPORT No: <u>5501050R S1418862R</u>		Make & Model: <u>MAZDA 3</u> Auto / Manual	
Date of Birth: <u>22/06/1960</u>		OUT : Date <u>26/10/20</u> Time: <u>9.30 AM</u>	
Address (Res): <u>Blk 304 Honggang Ave 5 #10-389</u> <u>5570304</u>		HIRE PERIOD <u>06/11/20</u>	
Driving Licence No: <u>S1418862R</u> D/L Type: <u>Local</u> / International		OWN DAMAGE CLAIM Excess S\$ <u>2000</u>	
Issue Date: <u>10/10/2003</u>		THIRD PARTY CLAIM Excess S\$ <u>1500</u>	
Tel: (O) _____ HP _____		CHARGES	
Company Name: _____		Daily <u>4</u> @\$ <u>120</u> per day \$ <u>480</u> 00	
Company UEN: _____		Weekly @\$ _____ per week	
Company Address: _____		Monthly @\$ _____ per month	
ADDITIONAL DRIVER'S PARTICULARS		Others @\$ _____	
Name: (as in I/C) _____		Delivery Service _____	
NRIC/PASSPORT No: _____		GST _____	
Date of Birth: _____		SUB-TOTAL \$ _____	
Address (Res): _____		PETROL LEVEL	
Driving Licence No: _____ D/L Type: Local / International		Out E <u>1/4</u> 1/2 3/4 F	
Issue Date: _____		In E <u>1/4</u> 1/2 3/4 F	
Tel: (O) _____ HP _____		EXTENSION _____	
VEHICLE CHECK LIST		Misc. _____	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		GST _____	
		TOTAL CHARGES <u>480</u> 00	
RIGHT FRONT TOP LEFT		Rented out by: _____	
		Hirer's Signature <u>Ng Eng Hock</u>	
		Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

- * IMPORTANT**
- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
 - ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
 - THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
 - IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
 - VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
<u>30/10</u>	<u>11.30 pm</u>		<u>EH</u>		<u>Ng Eng Hock</u>

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Oct 2020 / 13:10:28

Receipt Date/Time : 26 Oct 2020 / 13:10:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201026-001733

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD2252K As at 23 Oct 2020/13:30:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHD2252K Enquiry Fee 20201026130857842401	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	409636XXXXXX0244	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2020 16:43	Clm Dtl Modified	Claimant's Name: -> NG ENG HOCK.	[A] Lee Su Li
2	26 Oct 2020 16:43	Clm Veh Model Changed	(202769) HONDA AIRWAVE 1.5 M (A).	[A] Lee Su Li
3	26 Oct 2020 16:43	Clm Created	Reg No: SJQ1050R. Acct Date: 2020/10/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Polymath Garage Pte Ltd (HQ)	[A] Lee Su Li
4	26 Oct 2020 16:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	26 Oct 2020 16:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04	[A] Lee Su Li
6	26 Oct 2020 16:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	26 Oct 2020 16:43	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	26 Oct 2020 16:43	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	27 Oct 2020 10:02	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
10	27 Oct 2020 12:45	Video Downloaded	Downloaded Video - OID	[A] CHEW HSIAO TONG
11	27 Oct 2020 15:34	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% (BOLA 26) Remarks: Our passenger opened door. 3rd party video had been sent via email.	[A] CHEW HSIAO TONG
12	27 Oct 2020 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04	[I] Sherini Pillai
13	27 Oct 2020 15:43	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
14	19 Nov 2020 16:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	19 Nov 2020 16:11	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	19 Nov 2020 16:11	Clm Dtl Modified	JPJ Reg. Date: -> 2009/04/24.	[A] JOANNE LEE KHANG MIN
17	19 Nov 2020 16:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	20 Nov 2020 14:34	Adj Mandate Request	Cur Req:3407.45:Liab:100%(OI OPEN DOOR)*Quantum:(a)COR: \$3,000.00+ (b)LOR(4days x \$100.00): \$400.00 + (c) LTA / GIA search fee: \$7.45 = Total: \$3,407.45*Vehicle Model: HONDA AIRWAVE 1.5*Reco mended 4 repair day *Market Value:\$22,000(est)less LTA reb	[A] Jaslin Kok Chin Yi
19	20 Nov 2020 14:45	Adj Mandate Set	Approved:3407.45.	[I] Sherini Pillai

Date From    Date To    Audit Type 

ACTIVITY