Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

Sent: Tuesday, 16 March 2021 9:26 AM

To: Hock Wah Motor Pte Ltd

Cc: Admin A

Subject: TP CLAIM_SLW4461M & SLB8306M (AIG)_DOA: 22/10/2020 *** LKK REF:

CC4/AIG20011602/ba3

Without Prejudice

Dear Sir/ Madam,

Please be informed that our principal had further reviewed the matter and based on the available information at hand, the liability is in favor of our insured.

As spoken to your colleague Janice, since there is no survey done and your client converted to OD claim, we will proceed to close file at our end

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 2 November 2020 9:20 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLW4461M & SLB8306M (AIG) DOA: 22/10/2020 *** LKK REF: CC4/AIG20011602/ba3

Dear Jasper

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Sent: 28 October 2020 09:31

To: Hock Wah Motor Pte Ltd < motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SLW4461M & SLB8306M (AIG)_DOA: 22/10/2020 *** LKK REF: CC4/AIG20011602/ba3

WITHOUT PREJUDICE

Dear Anysia,

We are still pending for our insured accident report.

Will revert once we received.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 27 October 2020 5:15 PM

To: Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>>

Subject: FW: TP CLAIM SLW4461M & SLB8306M (AIG) DOA: 22/10/2020 *** LKK REF: CC4/AIG20011602/ba3

Dear Jasper

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: 26 October 2020 16:31

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: RE: TP CLAIM_SLW4461M & SLB8306M (AIG)_DOA: 22/10/2020 *** LKK REF: CC4/AIG20011602/ba3

Dear Sir / Madam,

Thank you for your email.

We are currently **pending for our principal to release OI GIA report.**

Please provide us the following and arrange for TP survey.

• evidence i.e. video and scene photo

PIR result (if any)

Our respective case handler, Jasper will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Saturday, 24 October, 2020 9:04 AM
To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_SLW4461M & SLB8306M (AIG)_DOA: 22/10/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against AIG's insured SLB8306M.

Please revert on liability matter.

Thank you.

Best Regards Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg