Nivitha (LKK Auto)

From: ONG LI LI < llong@lonpac.com>
Sent: Monday, 26 October 2020 3:08 PM

To: Motor Claims; 'assignments@lkkauto.com'; admin

Cc: Jaga; MT_Claim_SG

Subject: RE: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBH

2283X and our ref: SLD 3133C/DY/jn/cl Our Ref: 20/20/20/VC05/023814 [External

General]

Attachments: 2nd PRS.PDF

Lonpac External - General

Without Prejudice Save as to Costs

Dear Calshie

We note that you have breached the NIMA protocol by not providing a list of at least 10 surveyors when you disagreed with ours.

We shall be appointing LKK Auto Consultants Pte Ltd to conduct the survey. We urge you to appoint them as SJE as well.

Meanwhile, all our rights are expressly reserved.

Dear LKK

Singapore 199555

FYA

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Motor Claims [mailto:motorclaims@kscgp.com]

Sent: Monday, 26 October 2020 3:02 PM

To: ONG LI LI To: ONG LI LI Il claim@lonpac.com>

Cc: Jaga < jaga@kscgp.com>

Subject: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBH 2283X and our ref: SLD

3133C/DY/jn/cl Our Ref: 20/20/VC05/023814 [External General]

Dear Li Li,

Please find enclosed 2nd PRS for your attention.

Thank you

N.B.: Please note that we have moved to <u>133 New Bridge Road</u>, <u>#17-03 Chinatown Point</u>, <u>Singapore 059413</u>. Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Calshie
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0982 / Fax: 6538 3708

Email: accident@kscgp.com

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