

## Su Li (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 2 November 2020 8:36 AM  
**To:** Su Li (LKK Auto)  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto)  
**Subject:** RE: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020 LKK REF : CC4/LPC20011591/T1ps3 [External Confidential]

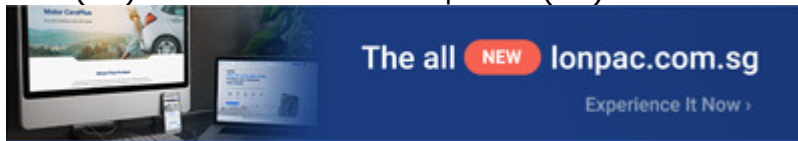
## Lonpac External - Confidential

Our Ref : 20/20/20/VC00/023811

Dear Su Li,

Attached copy of insured's report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Friday, 30 October 2020 4:11 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020 [External Confidential] LKK REF : CC4/LPC20011591/T1ps3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLP 5266R at M/s XINYA AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 26 October 2020 3:08 PM

**To:** 'GERALD POH WEE BIN'; assignments; Admin A

**Cc:** 'MT\_Claim\_SG'

**Subject:** RE: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020  
[External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 26 October, 2020 3:04 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020  
[External Confidential]

## Lonpac External - Confidential

Our Ref : 20/20/20/VC00/023811

Dear Nivitha,

Kindly proceed as requested.

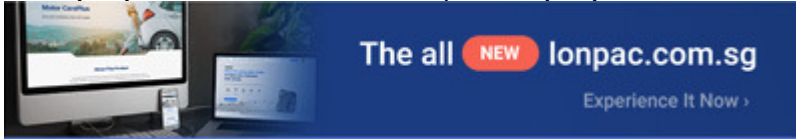
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** Monday, 26 October 2020 2:55 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020  
[External General]

Hi, Gerald

Pls. arrange for lkk to inspect

Thank you

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Monday, October 26, 2020 2:13 PM

**To:** 'Xinya Auto Services' <[xinyaauto@singnet.com.sg](mailto:xinyaauto@singnet.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020  
[External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/20/20/VC00/023811

Dear Sirs,

We refer to your email of 26 October 2020.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Paul Thanapal- Quantum
5	Andrew Aw - Quantum
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Lim Teow Guan - LKK

Please let us hear from you within the next 2 working days.

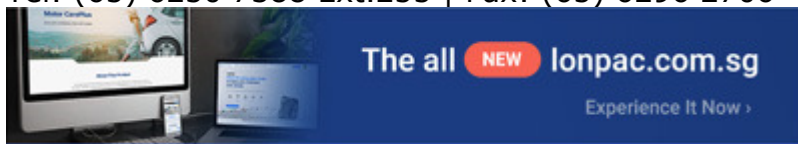
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** Monday, 26 October 2020 2:10 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020

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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** Monday, October 26, 2020 2:03 PM

**To:** 'MT\_claim@lonpac.com' <[MT\\_claim@lonpac.com](mailto:MT_claim@lonpac.com)>

**Subject:** pre-inspect SLP5266R involving YK16B at Kaki Bukit avenue 4 (outside kaki bukit camp) on 22.10.2020

Hi, Sir/ Ms

Kindly arrange for pre-inspection

Pls. arrange on 28.10.2020 at 10.30am

Thank you

Regards



Virus-free. [www.avg.com](http://www.avg.com)