

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 21 December 2020 1:52 PM
To: 'Hansel Ang'; 'Ivy Ratilla'; SUR; assignments
Cc: 'Derrick Quok'; 'Kenneth Lim'
Subject: RE: ARRANGE FOR SURVEY SHD9912T || C10007740

Dear Sir/Madam,

Thank you for the email.

Please be inform that no survey done for this vehicle.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hansel Ang <hansel.ang@budgetdirect.com.sg>
Sent: Sunday, 20 December, 2020 3:00 PM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: RE: ARRANGE FOR SURVEY SHD9912T || C10007740

Dear Summer

We refer to the above captioned.

We would appreciate if you could revert on the status of the survey as we have rejected third party's claim. Or do you mind can waive off the survey fees?

Thank you and hope to hear from you soon.

Regards,

Hansel Ang
Executive, Claims

T +65 6540 2187
F +65 6725 0853
E hansel.ang@budgetdirect.com.sg



Customer Care +65 6221 2111
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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, October 26, 2020 3:28 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: RE: ARRANGE FOR SURVEY SHD9912T || C10007740

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Monday, 26 October, 2020 3:21 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; sur@lkkauto.com
Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: FW: ARRANGE FOR SURVEY SHD9912T || C10007740

Hi Team,

We would like to request TP survey for SHD9912T. Our insured has not reported yet.

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

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F +65 6725 0853

E ivy.r@budgetdirect.com.sg



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From: Candy Kong <candy.kong@transcab.com.sg>

Sent: Monday, 26 October 2020 2:39 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: ARRANGE FOR SURVEY SHD9912T

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY

Please arrange for survey as below :

SME4953T – 24.10.2020 at 2020Hrs – SHD9912T

Lunch Time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg

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