



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd

13/11/2020

78 Shenton Way, #08-16

Singapore 079120

Attn:

Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : SMR4371D Your Ref : -

Dear Sir,

VEHICLE # : SMR4371D

ACCIDENT INVOLVING : SMR4371D & SMR3540P ALONG PIE TOWARDS TUAS BEFORE  
KPE EXIT ON 24/10/20

COST OF REPAIR : S\$11,500.00 (As agreed)

COR ADD GST 7% : S\$ 805.00

RENTAL : S\$1,800.00

LTA & GIA SEARCH : S\$31.00

TOTAL : S\$14,136.00

DOLLARS: FOURTEEN THOUSAND ONE HUNDRED AND THIRTY-SIX ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5).**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 24/10/20 INVOLVING SMR4371D SMR3540P SDB2328J

SHC8514X ALONG / AT \_\_\_\_\_

PIE TOWARDS TUAS BEFORE KPE EXIT

I/We XIONG WEI (NRIC No. G5484410M)

of 31 PASIR RIS GROVE #01-64 S(518075)

1. The owner of motor vehicle no. SMR4371D hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS 24/10/20



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S13,500.00** (Global Sum) for vehicle no **SMR 4371D** that was damaged pursuant to the accident which occurred on **24/10/2020** (date) along **PIE TWDS TUAS B4 KPE EXIT** (location) involving vehicle no/s **SMR 3540P**.

This is pursuant to the inspection conducted on **26/10/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **XIONG WEI** ("the third party claimant") of vehicle no **SMR 4371D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR 4371D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of April (month) **2021** (year)

 LKP

Signed by appointed surveyor

 **Ryder Auto Pte Ltd**

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way, #08-16  
Singapore 079120

13/11/2020

Attn:

Motor Claims Dept

**TAX INVOICE**

Our Ref : SMR4371D Your Ref : -

Dear Sir,

VEHICLE # : SMR4371D

ACCIDENT INVOLVING : SMR4371D & SMR3540P ALONG PIE TOWARDS TUAS BEFORE  
KPE EXIT ON 24/10/20

COST OF REPAIR : S\$11,500.00 (As agreed)

COR ADD GST 7% : S\$ 805.00

TOTAL : S\$12,305.00

DOLLARS: TWELVE THOUSAND THREE HUNDRED AND FIVE ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





## Invoice

SMR4371D  
XIONG WEI

Invoice No : GPLIN0002033  
Invoice Date : 5/11/2020  
Due Date : 5/11/2020  
VHA No : 2166  
Referral ID : R016

Description :	Amount
Rental for 9 Day/s @ \$200 per Day \$	1,800.00

Vehicle No : SMF8754U

Vehicle Description : Toyota Camry 2.0 A

Rental Period : 24/10/2020 to 02/11/2020

Total Amount Payable : \$ 1,800.00



# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: **2166**

Invoice No: **GPLIN 2033**

Hirer's Vehicle No:

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULARS

Name: (as in I/C) **XIONG WEI**

NRIC / FIN No: **G5484410M**

Address (Res): **31 PASIR RIS GROVE**

**#01-64 / S (518075)**

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: **29/6/16** Date of Birth: **26/3/88**

Tel: (O) (R) HP: **81890839**

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

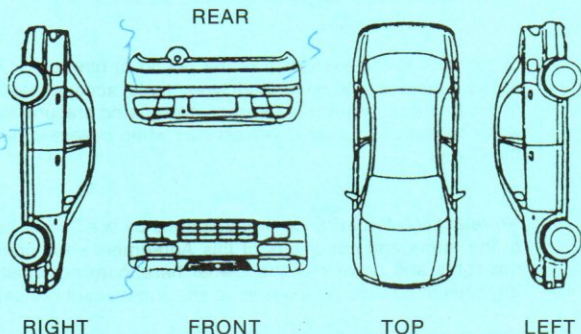
Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

### VEHICLE CHECK LIST

INDICATE:  
D - DENTS  
A - ACCIDENTS  
S - SCRATCHES



### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: **SMF 8754U** Replace Veh No: **SMR 837H**

Mileage Out: **27403** Mileage Out:

Make & Model: **TOYOTA CAMRY 2.0A** Auto / Manual

Out : Date **24/10/2020** Time: **1655**

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ **3000/-**

### CHARGES

Daily **9** @\$ **200** per day **\$1800 -**

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

**SUB-TOTAL \$**

### PETROL LEVEL


Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

**TOTAL CHARGES \$**

Hirer's Signature 


Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<b>24/10/2020</b>	<b>12:15</b>	<b>28285</b>			



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-130992

Date of Request: 27/10/2020

Your Ref No: SMR4371D

Ryder Auto Pte Ltd  
2 Kaki Bukit Ave 2  
#02-19 AutoHub @ Kaki Bukit  
Singapore 417921

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 24/10/2020

Place of Accident: PIE TOWARDS TUAS BEFORE KPE EX

Client Vehicle No: SMR4371D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-131007

Date of Request: 27/10/2020

Your Ref No: SMR4371D

Ryder Auto Pte Ltd  
2 Kaki Bukit Ave 2  
#02-19 AutoHub @ Kaki Bukit  
Singapore 417921

Dear Sir/Madam,

Date of Accident: 24/10/2020

Vehicle No: SMR4371D

Place of Accident: PIE TWDS TUAS B4 KPE EXIT

Involving Vehicle No: SMR3540P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMR3540P	PIE TWDS TUAS B4 KPE EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-129700

Date of Request: 24/10/2020

Your Ref No:

Online Purchase

Ryder Auto Pte Ltd  
2 Kaki Bukit Ave 2  
#02-19 AutoHub @ Kaki Bukit  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 24/10/2020  
Enquiry By Chia Siew Fah  
TP Vehicle No. SMR3540P  
Accident Date 24/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG20011588/Aba3**

22 DECEMBER 2020

**VENUGOPAL AJIT  
91 KELLOCK ROAD  
#05-02  
SINGAPORE 248903**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 3540P / SMR 4371D/ OTHERS ON 24/10/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a Property Damage Claim from Body Repairer/Workshop acting on behalf of the owner of SMR 4371D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: jasperchua@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

View Received Message

This mail is associated with :

\*SMR4371D (7507796157SG)

[SMR3540P]

TP

XIONG WEI

Oct 24 2020 4:00PM

[VENUGOPAL AJIT]

Ryder Auto Workshop LLP

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 22/02/2021 11:56 AM.

To

LKK\_HQ

Subject

Alert - Adj Mandate Approved (S\$13506.00) - SMR4371D - Claim Handler: Ler, Bernard-JQ

Approved:13506.00:\*subject to all docs in place Cost of Repair : \$12,305.00 Loss of Rental : \$1,170.00 9 days @ S\$ 130/day LTA/ GIA Search Fee : \$31.00 Total : \$13,506.00

DOCUMENTS SUMMARY

There are no documents.