

Our Ref : CC20100399/ SHC7126P /KS(st)
Your Ref : _____
Date : 19-Nov-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7126P YOUR INSURED
SMT2661U AND OTHER _____ ON 25-Oct-2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHC7126P which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMT2661U we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,461.00
2	<u>2</u> days Loss of Rental @ <u>\$110.67</u> per day	\$	221.34
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	2,684.34

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	160.00
Total Claims :		\$	2,844.34

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMT2661U
- c) GIA / Police report/s of : SHC7126P
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC7126P , SMT2661U
ALONG ALONG RAFFIES BLUD ROAD****ON 25-Oct-20 12:20**I / We **OSMAN BIN SELAMAT** (Hirer) NRIC No.: **SXXXX618H**and/or (Relief) NRIC No.: **SXXXX618H**Taxi Number **SHC7126P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Oct-2020**Name of Hirer **OSMAN BIN SELAMAT**
Hirer NRIC **SXXXX618H**

Signature :

Address **416 YISHUN AVENUE 11 #04-359
760416**Contact No. **91198447**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,461.00** (Repair Cost), **S\$321.34** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 7126P** that was damaged pursuant to the accident which occurred on **25/10/2020** (date) along **RAFFLES BOULEVARD, INFRONT OF MARINA SQUARE** (location) involving vehicle no/s **SMT 2661U**. This is pursuant to the inspection conducted on **26/10/2020** (date) at "the workshop".

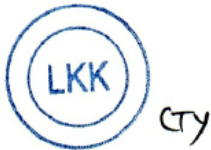
We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7126P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7126P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23rd (day) of December (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7126P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
17.03.2016

CHASSIS CODE
KMHLB41UMGU085709

NO/DATE
91532560 13.11.2020

JOB NO.
305429970

ODOMETER READING

JOB TYPE

Description : 3P 25.10.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,300.00
Add GST @ 7.000 %	161.00
Total Invoice amount	2,461.00

Issued by : CHEWBEELENG 13.11.2020 14:39:58
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC20100399



Date: 13 November 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/10/2020 @ 12:20 hrs
ALONG ALONG RAFFIES BLVD ROAD
INVOLVING SMT2661U

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7126P** (the "Taxi"). The Taxi was hired to **OSMAN BIN SELAMAT IC NO SXXXX618H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-129756
Date of Request: 26/10/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 26/10/2020
Enquiry By Janet Lim Siang Gek
TP Vehicle No. SMT2661U
Accident Date 25/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20011587/Eps3

20 NOVEMBER 2020

RAMANARAYANAN MAHADEVAN

73 MEYER ROAD

HAWAII TOWER

#18-03

SINGAPORE 437898

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 2661U & SHC 7126P ALONG/AT RAFFLES BOULEVARD, IN FRONT OF MARINA SQUARE ON 25/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 7126P against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favor as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2020 15:23	Clm Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] Lee Su Li
2	26 Oct 2020 15:23	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	26 Oct 2020 15:23	Clm Created	Reg No: SHC7126P. Acct Date: 2020/10/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	26 Oct 2020 15:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	26 Oct 2020 15:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04	[A] Lee Su Li
6	26 Oct 2020 15:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	26 Oct 2020 15:23	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp	[I] Merimen Administrator
8	26 Oct 2020 15:23	Label Added	(23):Express.	[A] Lee Su Li
9	26 Oct 2020 15:23	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	27 Oct 2020 10:14	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
11	16 Nov 2020 20:12	Clm Registration Modified	Acct Time:12:00:00->12:25:00.	[I] AIG OneClaim Integration User
12	24 Nov 2020 15:31	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/04	[A] Jaslin Kok Chin Yi
13	24 Nov 2020 15:32	Adj Mandate Request	Cur Req:2784.34:Liability: 100%(OI CHANGED LANE) *Quantum: (a)CORw/GST: \$2,461.00+ (b)LOR(2days x \$110.67): \$221.34 + (c)LOI(2days x \$50.00): \$100.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$2,784.34 *Vehicle Model: HYUNDAI I40 1.7 CRDI F/L AT ABS AI	[A] Jaslin Kok Chin Yi
14	08 Dec 2020 10:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/04	[I] MdNoor, Norsiah
15	08 Dec 2020 10:01	Adj Mandate Set	Approved:2784.34.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type None  Go

ACTIVITY

[06/11/2020 15:52] Jaslin Kok Chin Yi:
 NR LETTER_1st Registered Letter
 [29/10/2020 12:04] Lee Su Li:
 OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2619767	26 Oct 2020 15:30:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC7126P	SMT2661U	11.00
2645922	24 Nov 2020 15:31:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7126P	SMT2661U	11.00