

## Nivitha (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 26 October 2020 10:34 AM  
**To:** Chew Goon Motor(ad3)  
**Cc:** Claims Dept of CTI; Eric; 'SUR'; Summer Lee (LKK Auto); assignments@lkkauto.com  
**Subject:** RE: SNM20D203993/C02/SMM9494B/THAMYL / FW: Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

[Confidential]

### Without Prejudice

Dear Kelly

Thanks for reply

Dear LKK

Please conduct PRS

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>  
**Sent:** Monday, October 26, 2020 10:21 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Eric <eric@chewgoonmotor.com.sg>

**Subject:** RE: SNM20D203993/C02/SMM9494B/THAMYL / FW: Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

Dear Pauline,

According to your list, we prefer **LKK Auto Consultant Pte Ltd** to survey the vehicle.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** [Pauline Tham](#)

**Sent:** Friday, 23 October 2020 4:18 PM

**To:** [Chew Goon Motor\(ad3\)](#); [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); [Eric](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM20D203993/C02/SMM9494B/THAMYL / FW: Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

**Importance:** High

[Confidential]

**Without Prejudice**

Dear Chew Goon

We still have not receive your reply.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Pauline Tham

**Sent:** Friday, October 23, 2020 9:13 AM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203993/C02/SMM9494B/THAMYL / FW: Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

[Confidential]

### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Friday, October 23, 2020 8:53 AM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203993/C02/SMM9494B/THAMYL / FW: Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

Dear Pauline,

Please **conduct** PRS for **SLK8075G**.

Note: officer in charge –Pauline Tham 63896541.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Thursday, 22 October 2020 4:27 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Subject:** Our Ref: SLK8075G; Your Ref: SMM9494B ; Acc Date: 20.10.2020

Dear Sir / Mdm,

Vehicle SLK8075G is at our workshop, we have to arrange surveyor.  
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,

Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465