



Your Ref : 20/20/20/VC05/023765 (YQ342C)
Our Ref : SC20/10/119/4TM-TP (PC841J)

3 September 2021

Lonpac Insurance Bhd
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL ONLY

Dear Sir / Mdm,

ACCIDENT INVOLVING PC841J & YQ342C ON 11.10.2020

We are instructed by the owner of PC841J to claim damages against your insured, in connection with a road traffic accident involving our client's motor vehicle no. PC841J and motor vehicle no. YQ342C driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1.	Costs of Repair (Incl. GST)	\$ 40,446.00	(Agreed)
2.	Loss of Use	\$ 18,000.00	(\$450 x 40 days)
3.	GIA Search Fee	\$ 2.00	
	Total	<u>\$ 58,448.00</u>	

Please note that our bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Senoko Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931

scauto.com.sg
Singapore • Hong Kong • Myanmar
Co. Reg No: 199600107D

Global Standards, Local Support

LETTER OF AUTHORISATION

Ref. No : SC20/10/119/4TM-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 11-Oct-2020, 19:20:00
AT/ALONG X-JUNCTION OF TUAS SOUTH AVE 3 & AVE 7
INVOLVING VEHICLE NO(s).

1. I/We TECH MARINE OFFSHORE(S) Pte Ltd (NRIC No./Company Registration No. NRIC) am/are the owner(s) of Vehicle No. PC841J which was involved in an accident with Vehicle No(s) 7Q242C on 11-Oct-2020, 19:20:00 at/along X-JUNCTION OF TUAS SOUTH AVE 3 & AVE 7.
2. I/We have appointed the firm of solicitors M/S - NA - of - NA - to act on my/our behalf to recover damages arising out of the accident from the parties concerned.
3. I/We hereby authorise you to undertake the necessary repairs to bring the Vehicle back to pre accident condition and appoint you as my/our agent to liaise with my/our solicitors with respect to my/our claim for damages.
4. I/We hereby authorise you to claim *Third Party/Own Damaged (OD).
5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your good selves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.
6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my/our behalf prior to carrying out the repairs.
7. I/We entrust you to carry out the repairs diligently and leave it entirely to your discretion in accepting or rejecting any offer of settlement.
8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of SC Auto Industries (S) Pte Ltd. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification.
9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall pay you the repair costs or any shortfall forthwith on receipt of your invoice. I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges.
10. I/We shall on your request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.
13. I/We hereby agree to pay you the following handling fee:
(a) 20% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is not required; or
(b) 25% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is required.
14. I/We hereby request you to carry out the following additional repair jobs not resulting from the said accident:

Additional Repair Jobs : - NA -

Cost of Repair : S\$ - NA -

The balance amount due to me for the loss of use shall be used to pay the additional repair job.

I/We hereby agree to pay you the additional costs of repair on receipt of your invoice if the amount successfully claimed for the costs of repair and/or loss of use is insufficient to meet the additional costs of repair.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin.

Dated this 16 day of October, 2020

Yours Faithfully,

Authorised signatory of owner

Name & NRIC No. : Camila Shirde / S7684897A

Signature of Witness

Witness's Name: & NRIC No. :

Authorised signatory of SC Auto Industries (S) Pte Ltd

Name & NRIC No. :

* Delete where inapplicable



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023765
DATE : 02 SEPT 2022

DISCHARGE VOUCHER

I/We, **TECH MARINE OFFSHORE (S) PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YQ 342C** the sum of Singapore Dollar **FOURTY SEVEN THOUSAND AND SIX HUNDRED ONLY (\$47,600.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **YQ 342C** and **PC 841J** on **11/10/2020** along **X-JUNCTION OF TUAS SOUTH AVE 3 / AVE 7**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BSN TECH ENGINEERING PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SC AUTO INDUSTRIES (S) PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



09.09.2022

Signature of vehicle owner/Date

TECH MARINE OFFSHORE (S) PTE LTD 09.09.2022
Name of vehicle owner /Date



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133

T 65 6758 2222 F 65 6257 6931

E sales@scauto.com.sg

scauto.com.sg

Co. Reg. No. 199800107D

M/S TECH MARINE OFFSHOR(S) Pte Ltd
13 Tuas South Street 3
SINGAPORE 638019
Insured TECH MARINE OFFSHOR(S) Pte Ltd
Policy GA413021

Final Bill

GST Reg. No: 19-9800107D

Date: 3/9/2021

Our Case Ref. SC20/10/119/4TM-TP

Accident Date 11/10/2020

Damaged Vehicle No: PC841J

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	RUBBER DOOR GASKET	2 PC	\$140.00	-	\$280.00
2	FOG LAMP	2 PC	\$160.00	-	\$320.00
3	FRONT BUMPER STRUCTURE	1 PC	\$1,920.00	-	\$1,920.00
4	FRONT PASSENGER DOOR	1 PC	\$3,150.00	-	\$3,150.00
5	FRONT NUMBER PLATE	1 PC	\$50.00	-	\$50.00
6	ARTWORK	1 ST	\$800.00	-	\$800.00
7	RHS HEADLAMP	1 PC	\$1,196.00	-	\$1,196.00
8	LHS FOG LAMP COVER	1 PC	\$136.00	-	\$136.00
9	FRONT WIPER SET	1 ST	\$1,980.00	-	\$1,980.00
10	PASSENGER DOOR ALUMINIUM PROFILE	1 PC	\$240.00	-	\$240.00
11	PASSENGER DOOR DECORATION PANEL	1 PC	\$80.00	-	\$80.00
12	LHS REAR VIEW MIRROR	1 PC	\$1,980.00	-	\$1,980.00
13	FRONT SALOON EXTENSION	1 PC	\$1,400.00	-	\$1,400.00
14	FRONT SALOON	1 PC	\$1,200.00	-	\$1,200.00
15	FRONT CAP (1/2 SECTION)	1 PC	\$2,400.00	-	\$2,400.00
16	FRONT WINDSCREEN	1 PC	\$4,370.30	-	\$4,370.30
17	FRONT DOOR TOP GLASS	1 PC	\$325.00	-	\$325.00
18	FRONT PASSENGER GLASS DOOR	1 PC	\$448.00	-	\$448.00



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133
 T 65 6758 2222 F 65 6257 6931
 E sales@scauto.com.sg
 scauto.com.sg

Co. Reg. No. 199800107D

M/S TECH MARINE OFFSHOR(S) Pte Ltd
 13 Tuas South Street 3
 SINGAPORE 638019
Insured TECH MARINE OFFSHOR(S) Pte Ltd
Policy GA413021

Final Bill

GST Reg. No: 19-9800107D
 Date: 3/9/2021
 Our Case Ref. SC20/10/119/4TM-TP
 Accident Date 11/10/2020

Damaged Vehicle No: PC841J

S/no	Description	QTY	Price	Disc	Amount
19	RUBBER GLASS	1 PC	\$262.30	-	\$262.30
20	SEALANT	24 PC	\$49.00	-	\$1,176.00
21	FRONT CAP STRUCTURE (1/2 SECTION)	1 PC	\$2,500.00	-	\$2,500.00
22	EMBLEM `SCANIA`	1 PC	\$108.00	-	\$108.00
23	FRONT SALOON STRUCTURE FRAME	1 PC	\$1,500.00	-	\$1,500.00
24	FRONT LHS MUDGUARD PANEL	1 PC	\$1,056.00	-	\$1,056.00
25	FRONT BUMPER	1 PC	\$1,800.00	-	\$1,800.00
26	RHS FOG LAMP COVER	1 PC	\$136.00	-	\$136.00
27	INTERIOR FRONT PANEL	1 PC	\$800.00	-	\$800.00
28	PASSENGER DOOR STRUCTURE	1 PC	\$1,250.00	-	\$1,250.00
29	FRONT LHS BUMPER BRACKET	1 PC	\$125.00	-	\$125.00
30	SILENCER	1 PC	\$22,248.00	-	\$22,248.00
31	UNDER CARRIAGE ENGINE COVER RHS	1 PC	\$875.00	-	\$875.00
32	UNDER CARRIAGE ENGINE COVER	1 PC	\$1,750.00	-	\$1,750.00
<u>Labour Charges</u>					
1	LABOUR FOR SPRAY PAINTING	1	\$3,500.00	-	\$3,500.00
2	LABOUR FOR WIRING	1	\$480.00	-	\$480.00
3	LABOUR FOR GLASS	1	\$1,550.00	-	\$1,550.00

Authorised Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-126250

Date of Request: 17/10/2020

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 17/10/2020
Enquiry By Hamimah Bte Jamaludin
TP Vehicle No. YQ342C
Accident Date 11/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YQ342C	Lonpac Insurance Bhd	23/07/2020-22/07/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-126250

Date of Request: 17/10/2020

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 17/10/2020
Enquiry By Hamimah Bte Jamaludin
TP Vehicle No. YQ342C
Accident Date 11/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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Our Ref No: GR-20-126250

Date of Request: 17/10/2020

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 17/10/2020
Enquiry By Hamimah Bte Jamaludin
TP Vehicle No. YQ342C
Accident Date 11/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YQ342C	Lonpac Insurance Bhd	23/07/2020-22/07/2021	+65 62507388

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-126250
Date of Request: 17/10/2020

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 17/10/2020
Enquiry By Hamimah Bte Jamaludin
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Accident Date 11/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
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Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 22 June 2022 14:16
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC05/023765 // ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher,

You may proceed as proposed but for the repair costs, we suggest that you start negotiations at a lower end.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 17 June 2022 2:37 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC05/023765 // ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

Hi Gerald,

We refer to the email below.

Kindly advise if we may process to offer third party as below:

Summary to offer to repairer **SC AUTO INDUSTRIES (S) PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 87,760.97	\$ 40,446.00
2. Loss of Use (16days x \$450)	\$ 7,200.00	\$ 3,000.00 (12days x \$250)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00

	Total	\$ 94,962.97	\$ 43,448.00
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The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 17 June 2022 14:07

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC05/023765 // ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

Lonpac External - General

Dear Asher,

Our lawyer had settled the injury claims on our behalf on 100% basis.

Please seek DS with the claimant.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 17 June 2022 2:02 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC05/023765 // ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

Hi Gerald,

We refer to the above matter.

Third party disagreed with the offer and not able to provide any evidence / PIR to proof insured fully at fault.

Claimant have informed workshop that they decide to withdraw the case from the repairer and submit the case to solicitor handle on their own.

In view on the above we will submit our report and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 24 September 2021 12:36

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] Your Ref: 20/20/20/VC05/023765 // ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING YQ 342C AND PC 841J ON 11/10/2020

We have highlighted to your good office on 30/10/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when both party going straight on a controlled junction, no police investigation result till date.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 50% liability.

Summary to offer to repairer **SC AUTO INDUSTRIES (S) PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 87,760.97	\$ 40,446.00
2. Loss of Use (16days x \$450)	\$ 7,200.00	\$ 3,000.00 (12days x \$250)
Sub Total	\$ 94,960.97	\$ 43,446.00
50%	\$ 47,480.49	\$ 21,723.00
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 47,482.49	<u>\$ 21,725.00</u>

**10 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.