



**Teamwork Garage Pte Ltd**  
53 Ubi Avenue 1 #01-23/24 Singapore 408934  
Paya Ubi Industrial Park  
Tel: 6844 2475 Fax: 6844 2474  
Email: [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
GST Register No: 201015366H

30<sup>th</sup> December 2020

Our reference: 2010-29

Your reference: SJT238H

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#08-16

Singapore 079120

**Attn: Motor Claims Department**

**BY HAND**

Dear Sir/ Madam,

Claimant : LIM LEONG CHENG

Address : APT BLK 241 COMPASSVALE WALK #06-594 S(540241)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **22 October 2020** along **CANTONMENT LINK & KEPPEL RD JUNCTION** involving our client's vehicle registration number **SLA8305X** and vehicle registrations number **SJT238H** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 5,457.00
Loss of Rental	:	\$ 1,260.00
LTA Search Fee	:	\$ 7.45
Purchase 3p GIA report	:	\$29.00
Total	:	\$ 6,753.45

A copy of each of the following supporting documents is enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Tax Invoice;
- f) Certificate Insurance;
- g) LTA Search Tax Invoice;
- h) Purchase 3p GIA report official receipt
- i) Rental Agreement & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



Teamwork Garage Pte Ltd

Encl.

## LETTER OF AUTHORIZATION

To : AIG & TEAMWORK GARAGE PTE LTD (Third party insurance & Workshop)

Claimant : ONG HUI ZHUANG

Dear Sirs,

I/We, ONG HUI ZHUANG owner of vehicle no. SLA8305X  
hereby authorize my/our repairer, TEAMWORK GARAGE PTE LTD

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SLA8305X that was damage pursuant to the accident which occurred at/along

CANTONMENT LINK & KEPPEL RD JUNCTION

involving vehicle nos. \_\_\_\_\_

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies pertaining the above mentioned accident due to me/us to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD. I/We hereby authorize you to forward and release all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD pertaining to above said accident whom I/we authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 26 day of 10 (month) 20 20 (year)

Signature of owner vehicle (claimant): \_\_\_\_\_

Name of owner of vehicle (claimant) : ONG HUI ZHUANG

NRIC Number (claimant): S9249168D

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, TEAMWORK GARAGE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,090.00 (Global Sum) for vehicle no. SLA 8305X that was damaged pursuant to the accident which occurred on 22/10/2020 (date) along JUNC KEPPEL RD & CANTONMENT LINK involving vehicle no/s SJT 238H.

This is pursuant to the inspection conducted on 26/10/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ONG HUI ZHUANG (“the third party claimant”) of vehicle no. SLA 8305X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLA 8305X (vehicle no.) as a result of the accident.

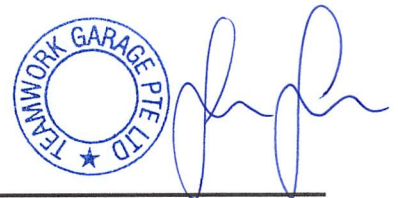
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Feb (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.*



TEAMWORK GARAGE PTE LTD

BLK 53 UBI AVE 1 #01-23/24

PAYA UBI INDUSTRIAL PARK

SINGAPORE 408934

(TEL) (65) 6844 2475 (FAX) (65) 6844 2474

(E-MAIL) [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)

UEN 201015366H

GST Reg 201015366H

**Bill To:**

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG BUILDING

78 SHENTON WAY

#08-16 SINGAPORE 079120

## Tax Invoice

Invoice number : TI-8155

Date : 29/12/2020

Terms : C.O.D.

Vehicle number : SLA8305X

Make / Model : VOLKSWAGEN GOLF

Description	Amount (\$\$)
ACCIDENT INVOLVING SLA8305X / SJT238H ON 22/10/2020 @ JUNC KEPPEL ROAD & CANTONMENT LINK	
INCLUSIVE OF SUPPLYING PARTS , LABOUR , PANEL BEATING AND SPRAY PAINTING	
LUMP SUM REPAIR	\$5,100.00
SINGDOLLARS : FIVE THOUSAND FOUR HUNDRED AND FIFTY SEVEN DOLLARS ONLY	
Thank you for your business and have a nice day !	

Reference : 2010-29

\* Cheque payment should be issued in favour to TEAMWORK GARAGE PTE LTD

PAYNOW UEN: 201015366H

\*\* Please ensure that your vehicle is of good condition upon the point of collection.

E. & O. E

Subtotal \$5,100.00

Add: GST 7% \$357.00

Total Inc GST 7% \$5,457.00

Less: Deposit \$0.00

Balance Due \$5,457.00



TEAMWORK GARAGE PTE LTD

CUSTOMER'S SIGNATURE

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Oct 2020 / 16:09:36

Receipt Date/Time : 23 Oct 2020 / 16:09:36

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201023-002802

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJT238H				
As at 22 Oct 2020/22:57:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJT238H Enquiry Fee 20201023160854847691	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
540191XXXXXX4799		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-130788  
Date of Request: 27/10/2020

Your Ref No: PURCHASE BY EMAIL

TEAMWORK GARAGE PTE LTD  
53 UBI AVE 1 #01-24, PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

Dear Sir/Madam,

Your Vehicle No: SLA8305X  
Date of Accident: 22/10/2020  
Place of Accident: KEPPEL RD  
Involving Vehicle No: SJT238H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	
GST Amount	14.02
Total Amount Due (GST Inclusive)	0.98
	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-20-130789  
Date of Request: 27/10/2020

Your Ref No: PURCHASE BY EMAIL

TEAMWORK GARAGE PTE LTD  
53 UBI AVE 1 #01-24, PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

Dear Sir/Madam,

Date of Accident: 22/10/2020  
Vehicle No: SLA8305X  
Place of Accident: JUNC KEPPEL RD & CANTONMENT LINK  
Involving Vehicle No: SJT238H

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJT238H	JUNC KEPPEL RD & CANTONMENT LINK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20011577/T1pa3

02 NOVEMBER 2020

**YEO ENG HUI**  
BLK 12 TAO CHING ROAD  
#10-28  
SINGAPORE 618726

Dear Sir/Madam,

**ACCIDENT INVOLVING SJT 238H (AIG) / SLA 8305X ALONG/ AT  
CANTONMENT LINK & KEPPEL RD JUNCTION ON 22/10/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLA 8305X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as Third-party video footage shows that traffic light was in third party's favor. Third party had the right of way. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2020 14:14	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	26 Oct 2020 14:14	<b>Clm Veh Model Changed</b>	(204611) HONDA VEZEL 1.5 1.5X CVT (A).	[A] HOW MEI KWAN
3	26 Oct 2020 14:14	<b>Clm Created</b>	Reg No: SLA8305X. Acct Date: 2020/10/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Oct 2020 14:14	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Oct 2020 14:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/11/04	[A] HOW MEI KWAN
6	26 Oct 2020 14:14	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Oct 2020 14:14	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	26 Oct 2020 14:14	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Oct 2020 14:14	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	26 Oct 2020 14:38	<b>Clm Dtl Modified</b>	Claimant's Name: - -> ONG HUI ZHUANG. Claimant's ID: -> S9249168D.	[A] HOW MEI KWAN
11	26 Oct 2020 14:38	<b>Clm Veh Model Changed</b>	(204611) -> (202731) VOLKSWAGEN GOLF 1.4 TSI (A).	[A] HOW MEI KWAN
12	02 Nov 2020 08:52	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	05 Jan 2021 19:50	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tee, Chee-Wah
14	05 Jan 2021 19:51	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tee, Chee-Wah
15	29 Jan 2021 11:39	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	29 Jan 2021 11:39	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	29 Jan 2021 11:39	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/03/18.	[A] JOANNE LEE KHANG MIN
18	29 Jan 2021 11:39	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	07 Feb 2021 11:10	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	07 Feb 2021 11:17	<b>Adj Mandate Request</b>	Cur Req:6193.45:Liability: 100%(TP video shows traffic light green in TP's favour) *Quantum: (a)CORw/ GST: \$5,457.00 + (b)LOR(7days x \$100.00): \$700.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$6,193.45 *5 recommendation repair days + 1Sunday +1PRS	[A] CHEW HSIAO TONG
21	17 Feb 2021 09:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
22	17 Feb 2021 09:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
23	17 Feb 2021 09:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha

**AUDIT TRAIL**

No.	On	Audit	Remarks	By
24	17 Feb 2021 09:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
25	17 Feb 2021 09:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/11/04. Mandate Remarks: please proceed with settlement @ \$6,193.45 (COR-\$5457 LOR-\$700 LTA/GIA-\$36.45)**subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
26	17 Feb 2021 09:39	<b>Adj Mandate Set</b>	Approved:6193.45:please proceed with settlement @ \$6,193.45 (COR-\$5457 LOR-\$700 LTA/GIA-\$36.45)**subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From  
 Date To  
 Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2621335	27 Oct 2020 17:40:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLA8305X	SJT238H	11.00
2624041	30 Oct 2020 12:55:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLA8305X	Jaslin Kok Chin Yi	xx.xx
2624042	30 Oct 2020 12:55:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLA8305X	Jaslin Kok Chin Yi	xx.xx
2665815	29 Jan 2021 11:39:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA8305X	SJT238H	11.00