Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 19 March 2021 5:26 PM ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo

Kio Ave 1 on 22/10/2020

Attachments: DV_GBJ 9986U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, 18 March 2021 9:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Dear Hsiao Tong,

We hereby accept your offer.

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sq

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Thursday, March 18, 2021 9:45 AM **To:** ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Without Prejudice (save as to costs)

Hi Ivy,

We refer to your below email.

We are prepare to improve our offer at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 16 March 2021 10:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Dear Hsiao Tong,

We refer to the email dated 04.03.2021. Any update for the global sum amount.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sq

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sq

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, March 4, 2021 3:04 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Dear Hsiao Tong,

We refer to the email dated 18.12.2020.

Appreciated that you can help me to increase the global sum to \$3,525.40 which \$120.00 x 4days as this is under pick up with 2000cc.

This vehicle have been at our workshop for four days.

			Limousine taxis are generally defined as 5 to 13 seater big Cabs. Examples include Maxi Cab, London Cab, Space MPV and Chrysler Cab.	
TYPE	BENCHMARK RATES		FACTORS TO BE	
	RENTAL (Per day)	LOSS OF USE (Per day)	CONSIDERED	
COMMERCIAL OPERATORS				
Vans + pick ups	80-150	60-120	Consider the size of vehicle and type of usage.	
Private Non hire Bus	200-350	90-180		
Lorry	200-350	90-180		

ТҮРЕ	BENCHMARK RATES			FACTORS TO BE	
	RENTAL (Per day)	LOSS OF USE (Per day)		CONSIDERED	
SMRT / SBS Transit BUSES				Official rates are usually higher but these rates are generally accepted. Rates may change from year to year depending on earnings of the company. Exceptions can be made on a case by case basis.	
Bendy Bus	-	325-350			
Single deck	-	250-275	ea		
Double deck	-	200-350			
Bus Plus	-	150			

Vehicle Details

Vehicle No. Make / Model **SSANGYONG / ACTYON SPORTS 2.2** GBJ9986U 2WD ABS E6 Vehicle Type: Vehicle Attachment 1: C13 - Goods Cum Passenger Twin Cabin Goods No Attachment Vehicle Vehicle Scheme: Chassis No.: KPADA1EESJP329529 Normal Propellant: Engine No.: Diesel 67296022615228 Motor No.: Engine Capacity: 2157 cc Power Rating: Maximum Power Output: Maximum Laden Weight: Unladen Weight: 2640 kg 1800 kg Year Of Manufacture: Original Registration Date: 07 Nov 2019 2018 COE Category: Lifespan Expiry Date: 06 Nov 2039 C - Goods Vehicle & Bus

Kindly reconsider.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sq

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Sunday, January 31, 2021 11:37 AM **To:** ivy.lwi@mbmwheelpower.com.sg

Subject: Re: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 18/12/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 December 2020 8:50 AM

To: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, 14 December 2020 4:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Hi Hsiao Tong,

We refer to the LOD email dated 25.11.2020.

Any updates for the offer.

Please expedite.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sq

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sq

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, November 30, 2020 4:49 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Dear Hsiao Tong,

Enclosed herewith the estimate amount given by surveyor for your reference.

Supplementary amount as per attached as well.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sq

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Sent: Saturday, November 28, 2020 12:36 PM

To: ivy.lwi@mbmwheelpower.com.sg

Subject: Re: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Without Prejudice

Hi Ivy,

Do you have a copy of surveyor finalised marked estimate? I am not able to get the amount of \$2,844.30 as attached.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Wednesday, 25 November 2020 11:23 AM

To: ivy.lwi@mbmwheelpower.com.sg; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, our ref CC4/AIG20011576/Kps3

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: ivy.lwi@mbmwheelpower.com.sg [mailto:ivy.lwi@mbmwheelpower.com.sg]

Sent: Wednesday, 25 November 2020 11:07 AM

To: Admin A

Subject: LOD - Accident involving SLZ211D and GBJ9986U Along Junction Of Ang Mo Kio Ave 1 on 22/10/2020

Your ref: SLZ211D

Our Ref: GBJ9986U / WIP 31003

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sq

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02 Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg