

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 22 October, 2020 9:25 AM
To: freddietan2010@gmail.com; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D203932/C02/YQ751E/LEWLC / FW: Surveyor arrangement

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: freddietan2010@gmail.com <freddietan2010@gmail.com>
Sent: Wednesday, October 21, 2020 12:47 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: SNM20D203932/C02/YQ751E/LEWLC / FW: Surveyor arrangement

Dear Jenny,

We are ok Marcus Chua LKK to survey our vehicle .

Regards
Freddie

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 3:23 PM
To: freddietan2010@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203932/C02/YQ751E/LEWLC / FW: Surveyor arrangement

Without Prejudice

Our reference: SNM20D203932C02/ YQ751E/lewlc

Your reference: FBK324J

Dear Sirs / Madam,

ACCIDENT INVOLVING YQ751E & FBK324J on 24/09/2020

We refer to your email of 19/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 3:08 PM
To: freddietan2010@gmail.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203932/C02/YQ751E/LEWLC / FW: Surveyor arrangement

Dear Jenny,

Please **conduct PRS** for **FBK324J. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: freddietan2010@gmail.com <freddietan2010@gmail.com>
Sent: Tuesday, 20 October 2020 11:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Surveyor arrangement

Dear Boon Sen,
Attach GIA report.

Regards
Freddie

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 9:25 AM

To: freddietan2010@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Surveyor arrangement

Importance: High

Dear Freddie,

Tried calling you earlier but cannot reach. Appreciate can call back asap or provide accident timing and your client's report for us to assist on priority urgently. Kindly hold repairs.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

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From: freddietan2010@gmail.com <freddietan2010@gmail.com>
Sent: Monday, 19 October 2020 6:45 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Surveyor arrangement

Dear Angie,

Apologize for the wrong vehicle we sent ,Your vehicle is YQ751E Please advise.

Regards

Freddie

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, October 19, 2020 6:39 PM
To: freddietan2010@gmail.com
Subject: RE: Surveyor arrangement

Dear Freddie,

We refer to your email on even date.

Please provided CTI Insured's vehicle number soonest possible for our next course of action.

Thank you.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: freddietan2010@gmail.com <freddietan2010@gmail.com>
Sent: Monday, October 19, 2020 1:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Surveyor arrangement

Vehicle to Survey : FBK324J Involving with SHC8876B on 15/09/2020 (TP Claim)

We act for: FBK324J

Income Vehicle : NIL

Vehicle In : YES

Date of accident : 15/09/2020

Workshop name : FT FASTTRACK

Location to survey : 25 KAKI BUKIT RD 4 #01-77 S417800

Contact No: 67491002

Contact Person: Freddie Tan