

## Summer Lee (LKK Auto)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 22 October, 2020 2:49 PM  
**To:** kenjilee@woodlandstransport.com.sg  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg;  
assignments  
**Subject:** RE: PRI PC458H VS SLP1429P DOA 15/10/2020 (DM20HO01518-JG)

**Without Prejudice**  
**Save As To Cost**

Dear Kenji

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on this PRS on WP basis

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -readiness.  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via Zoom.

Best Regards,  
**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]  
**Sent:** Thursday, October 22, 2020 1:29 PM  
**To:** Joel Goh; EQI PRS  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg  
**Subject:** RE: PRI PC458H VS SLP1429P DOA 15/10/2020 (DM20HO01518-JG)

Dear Joel,  
Noted with thanks.

We choose 6) **LKK Auto Consultants Pte Ltd** as the single joint expert for this PRI.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



Facebook Platforms:



Bus Charter:



---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>

**Sent:** Thursday, 22 October 2020 10:03 AM

**To:** kenjilee@woodlandstransport.com.sg

**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

**Subject:** RE: PRI PC458H VS SLP1429P DOA 15/10/2020 (DM20HO01518-JG)

**Without Prejudice**

**Save As To Cost**

Dear Kenji

Please refrain from sending PRS request to individual emails.

For all PRS request, kindly send to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg) to prevent your emails from being missed out by individual officers.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) JP Knights Pte Ltd</b> Tel: 6345 0068 Fax: 6344 5328	<b>8) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070
<b>9) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	<b>10) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" ♦C except most of us are on a Work-From-Home arrangement -re

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]  
**Sent:** Thursday, October 22, 2020 9:51 AM  
**To:** Jaime Tay; Joel Goh; Tan Wei Yin; Janet Tan; 'Sharon Kho'; Tan Wei Yin  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)  
**Subject:** RE: PRI PC458H VS SLP1429P DOA 15/10/2020

Dear All,

Please be informed that the PRI was not conducted.

For your immediate attention, please.  
Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

---

Group of Companies:



Facebook Platforms:



Bus Charter:



---

**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>  
**Sent:** Friday, 16 October 2020 2:04 PM

To: 'jaime.tay@eqinsurance.com.sg' <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
Cc: [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)  
Subject: PRI PC458H VS SLP1429P DOA 15/10/2020

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **15/10/2020** at about **08:25 hrs** at **New Upper Changi Road** involving our client's/customer's vehicle registration number **PC458H** and vehicle registration number **SLP1429P** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



Facebook Platforms:



Bus Charter:



