



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20004176/Ebs3e2-1

06 November 2020

**SENG KIM HOCK ENGINEERING WORKS
62 SUNGEI KADUT STREET 1
SUNGEI KADUT INDUSTRIAL ESTATE
SINGAPORE 729363**

Dear Sir/Madam,

ACCIDENT INVOLVING GW 5402L AND GV 657G ON 06/03/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 7, 2021 9:54 AM
To: My Car Consultant
Cc: Admin A
Subject: 2ND REMINDER - Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK
REF:CC4/AIG20004176/Ebs3e2-1

Without Prejudice

Dear Hui Qin,

Any updates from email dated 23/03/2021 below?

Kindly revert.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 22 April 2021 10:01 AM
To: My Car Consultant <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: REMINDER - Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Without Prejudice

Dear Hui Qin,

Any updates from email dated 23/03/2021 below?

Kindly revert.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Monday, 12 April 2021 11:35 AM
To: My Car Consultant <admin@mycar.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Without Prejudice

Dear Hui Qin,

Any updates from email dated 23/03/2021 below?

Kindly revert.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Tuesday, 23 March 2021 10:51 AM

To: My Car Consultant <admin@mycar.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$1,730.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 November, 2020 11:42 AM

To: admin@mycar.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jasper Chua (LKK Auto)

<jasperchua@lkkauto.com>

Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Dear Hui Qin,

Received with thanks.

We will expedite.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: My Car Consultant <admin@mycar.sg>

Sent: Thursday, 26 November, 2020 11:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Dear Mei Kwan,

Attached estimate

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,

Huiqin

Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>

Sent: 11/24/20 9:58 AM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: Admin A <admin-a@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Jasper Chua (LKK Auto)" <jasperchua@lkkauto.com>

Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Dear Hui Qin,

We refer to the above matter.

Please provide us estimate for this case.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 13 November, 2020 10:37 AM

To: admin@mycar.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003 *** LKK REF:CC4/AIG20004176/Ebs3e2-1

Dear Hui Qin,

We refer to our tele conversation a while ago.

As spoken, please provide us estimate for this case.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: My Car Consultant <admin@mycar.sg>
Sent: Wednesday, 21 October, 2020 2:33 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003

WITHOUT PREJUDICE

Dear Bennie/LKK Auto,

Please refer to the LOD attached with the BL/De-reg documents and let us have your urgent offer for this matter.

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-67/68 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Tan, Bennie-WZ" <Bennie-WZ.Tan@aig.com>
Sent: 10/21/20 2:17 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Fwd: Your Ref: GV657G AIG Ref: 6541913643SG-003

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Huiqin

Thank you for your email and tele-conversation.

My appointed adjuster, **LKK Auto Consultants Pte Ltd** will be liaising with your good office shortly.

Aside LKK Team: FYNA pls.

Thank you.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: My Car Consultant <admin@mycar.sg>
Sent: Wednesday, October 21, 2020 1:42 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] Fwd: GV657G

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Forwarded email for your attention.

We are proposing for a direct settlement for this total loss case.

Please have your instructions to LKK to offer us a proposed amount.

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-67/68 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "My Car Consultant" <admin@mycar.sg>
Sent: 10/5/20 12:09 PM
To: <celinefong@lkkauto.com>
Subject: GV657G

Dear Celine,

Called your office earlier to note that you're working from home.

Steve asked me to check with you for the amount submitted to insurance to propose for total loss for a direct settlement.

Please call me back.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

■ **+65 88668832**
■ Admin@mycar.sg
■ Mycar.sg
■ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Jasper Chua (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: September 21, 2021 6:54 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: 6541913643SG-003 - Mandate Request - 1st REMINDER

Hi Jasper

I am following up to my email dated 29/07/2021.

If there is still no response/developments from TP repairer, kindly immediately close off matter at your end and render us your billings.

Awaiting for your confirmation on the above.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Thursday, 29 July 2021 7:45 pm
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request - 1st REMINDER

Hi Jasper

Thank you for your prompt response.

Please KIV till **22/09/2021**. If there is still no response/developments from TP repairer, kindly close off matter at your end and render us your billings.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 27 July 2021 1:52 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: 6541913643SG-003 - Mandate Request - 1st REMINDER

This message is from an external sender; be cautious with links and attachments.

Dear Bennie ,

Offer sent on the 23/03/2021. Reminder sent on 12/04 , 22/04 and 07/05..

We are still pending for offer acceptance at this juncture.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: July 27, 2021 1:06 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request - 1st REMINDER

Hi Jasper

Further to your email dated 22/04/2021.

Without following up with TP repairer at this juncture, kindly let us have an urgent update on the status / latest developments with TP on matter.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 22 April 2021 10:22 am
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: 6541913643SG-003 - Mandate Request

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Offer made on March 2021. Email correspondence uploaded in Merimen.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 22 April 2021 10:04 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request

Jasper,

Please advise us when was the offer made. Also, please upload all the offer correspondents etc into merimen.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, April 22, 2021 10:02 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] 6541913643SG-003 - Mandate Request

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We are currently pending TP workshop to accept the offer.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 21 April 2021 11:59 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request

Dear Jasper

Further to our given mandate dated 16/12/2020.

Kindly let us have an urgent update on the status / latest developments with TP on matter.

Thanks!

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, December 16, 2020 10:47 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] 6541913643SG-003 - Mandate Request

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to the matter above.

TP estimate marked attached for your reference.

Our surveyor recommended L/S repair at **\$4,750.00** which is more than the net value of the vehicle - **\$1,248.00**. Therefore, our surveyor recommend it is uneconomical to repair(total loss).

We will reseek mandate in merimen for your approval.

Thanks

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 13 November 2020 9:47 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: 6541913643SG-003 - Mandate Request

Hi Bennie,

Noted. Will check and get back to you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 12 November 2020 8:06 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request

Hi Hsiao Tong

Reference to the above matter.

Appreciate your help to guide Jasper on the expectation to this Total Loss case.

Thanks.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, November 12, 2020 5:41 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 6541913643SG-003 - Mandate Request

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to the matter above

1&2 Market value and **LTA Parf/Rebate** can be found in report in merimen

- 3 Workshop did not provide repair estimate to us due to vehicle is uneconomical to repair.
- 4 Our surveyor recommended repair cost is around 3K to 4K , 8 repair days

We will re-seek mandate for your approval.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Saturday, 7 November 2020 2:18 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 6541913643SG-003 - Mandate Request
Importance: High

Dear Jasper

Reference to your email below.

Per our further instructions/advice, please advise on the copy of marked repair estimate to substantiate your surveyor's recommendation that it is more economical to TOTAL LOSS than REPAIR TP vehicle. Also, kindly advise your basis on recommending 8days of LOU.

For the purpose of clarity/guidance, please ensure the following documents are provided to justify your mandate request:

1. **Market Value of Vehicle**
2. **LTA Parf/Rebate**
3. **Marked Repair Estimate**
4. **Tabulated Repair Limit**
5. **Any Other Supporting Documents**

Please note that we are subject to strict auditing from various regulators & internal audits such MAS etc. on our scope of work.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, November 06, 2020 3:43 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] 6541913643SG

This message is from an external sender; be cautious with links and attachments.

Dear Bennie

We refer to the matter above.

BOLA NIL : Insured turning and cut into third party lane.

The net value for the vehicle was **\$1,248.00** according to my surveyor recommendation, but TP repairer submitted **\$2,200.00** as the loss value.

Our proposed offer to TP repairer as below :

Cost of repair : \$1,248.00
Loss of Use : \$ 640.00 (8 days x \$80.00)
LTA : \$ 7.49
Total : \$1,895.49

All supporting documents been uploaded in merimen .

Kindly have your approval / further instructions.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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