

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 26 October 2020 3:22 PM
To: Admin-D (LKKAuto); 'Edwin Abcede Caina'; SUR
Cc: 'Don Bong Kiong Hua'; 'Kevin Leong Wai Kit'; assignments; 'Andre Chow En De'; 'Coco Lu Ting'
Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMH1421R (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 26 October 2020 11:31 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>
Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

Dear Edwin,

Still pending authorization, will give a chaser

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 26 October 2020 10:39 AM
To: 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>
Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

Dear Edwin,

Thank you for the email.

Dear Denise,

Kindly assist

FYNA Our Ref : CS/AIG20011488/R1td3

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Monday, 26 October 2020 10:35 AM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

Officer in Charge,

Any update about the authorization to repair?

Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, October 23, 2020 1:03 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

This email was sent from outside of your organisation

Dear Edwin,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Friday, 23 October 2020 1:01 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

Hi Nivitha,

Yes vehicle is in our workshop.

Best Regards,

Edwin Caina

Advisor- Customer Service



Exceptional Journeys

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, October 23, 2020 12:20 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments@lkkauto.com
Subject: RE: SMH1421R OD CLAIM DOA:22.10.2020

This email was sent from outside of your organisation

Dear Edwin,

Is the vehicle SMH 1421R in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 23 October 2020 11:42 AM
To: 'edwin.caina@cyclecarriage.com.sg' <edwin.caina@cyclecarriage.com.sg>
Cc: 'kionghua.bong@cyclecarriage.com.sg' <kionghua.bong@cyclecarriage.com.sg>; 'kevin.leong@cyclecarriage.com.sg' <kevin.leong@cyclecarriage.com.sg>; assignments@lkkauto.com
Subject: SMH1421R OD CLAIM DOA:22.10.2020

Dear Edwin,

Is the vehicle SMH 1421R in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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