

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 23 October 2020 4:13 pm
To: Claims Dept
Cc: SUR
Subject: RE: OD CLAIM FOR SMJ 2025 J

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMJ 2025J** (Excess \$0/-).

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: Re-inspection require on hidden parts, check item, supplementary item with clear photo. NOTE: Before painting require on End Panel, General view after dismantle/cut off end panel.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Friday, 23 October 2020 1:50 pm
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 2025 J

Dear Tony,

We are pending approval from AIG & will update you once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 23 October 2020 12:38 pm
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 2025 J

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

▪ **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 October 2020 1:14 PM
To: 'Claims Dept'; 'SUR'
Subject: RE: OD CLAIM FOR SMJ 2025 J

Dear all,

Attached driver driving license for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

▪ **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 October 2020 1:04 PM
To: 'Claims Dept'; 'SUR'
Subject: RE: OD CLAIM FOR SMJ 2025 J

Dear all,

Attached revise estimate for your kind reference.

Submit the document to AIG ASAP

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 October 2020 12:14 PM
To: 'SUR'
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SMJ 2025 J

Dear all,

Kindly assist register OD claim above mention case.

Attached document for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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