

Su Li (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 29 October 2020 9:14 AM
To: Su Li (LKK Auto); Claims Dept of CTI
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SMR 4397E (OI : CTI - TBA) and SHC 7006C (TP : LKK REF - CC3/CTI20011486/Ees3) on 22/10/2020, ORef : SNM20D204077/C02
Attachments: SMR4397E - oi report.pdf

[Confidential]

Dear Su Li

Insured accident report attached for your view.

Please obtain video footage from TP.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, October 28, 2020 2:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMR 4397E (OI : CTI - TBA) and SHC 7006C (TP : LKK REF - CC3/CTI20011486/Ees3) on 22/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7006C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

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