

AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,
Singapore 575721
Tel : +65 8608 0808
Email: auburnauto.claim@gmail.com

Date: 30 October 2020

LETTER OF DEMAND

Attn: Motor Claims Department

ACCIDENT INVOLVING SJN6835B & GBK1704P ON 21 October 2020 AT 19:00

We are instructed by SJN6835B, to claim damages against you or your insured, the driver of motor vehicle no. GBK1704P in connection with a road traffic accident on 21 Oct 2020, at about 19:00 Hours at 18 Kaki Bukit Rd 3, Entrepreneur Business Centre.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$2650
2. Rental	\$450
3. Loss Of Use (Pre-Repair)	\$240
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	<hr/> \$3567.49

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LETTER OF AUTHORISATION

RE: ACCIDENTS INVOLVING VEHICLE SJN6835B & GBK1704P ON 21 OCTOBER 2020

Dear Office In Charge,

Our Client, Golden Shaw Pte Ltd (UEN:201727976E) has authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive payment for this vehicle **SJN6835B** in aspect for this accident as mentioned in the title.



(signature & company stamp required)

Client:

Name: *Mervin Teo*

Designation:

Contact:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **AUBURN AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,650.00** (Repair Cost), **S\$180.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SJN 6835B** that was damaged pursuant to the accident which occurred on **21/10/2020** (date) along **18 KAKI BT. RD 3 ENTREPRENEUR BUSINESS CENTRE** (location) involving vehicle no/s **GBK 1704P**. This is pursuant to the inspection conducted on **23/10/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDEN SHAW PTE. LTD.** (“the third party claimant”) of vehicle no. **SJN 6835B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJN 6835B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 11 (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

AUBURN AUTO PTE LTD

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Email: auburnauto.claim@gmail.com

AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way #07-16 AIG Building
Singapore 079120

Vehicle No: SJN6835B
Model: Toyota Wish

QTY	Description	Bill
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1	Repair, Fix & Respray	\$ 2,650.00
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\$ 2,650.00

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Vehicle No: SJN6835B

Model: Toyota Wish

QTY	Description	Bill
2	LOSS OF USE 1) 21/10/2020 Accident Date (1 day) 2) 23/10/2020 First Survey (1 day)	\$ 240.00
		\$ 240.00

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> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Oct 2020 / 11:19:51

Receipt Date/Time : 22 Oct 2020 / 11:19:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201022-001127

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - GBK1704P

As at 21 Oct 2020/19:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - GBK1704P Enquiry Fee 20201022111837757821	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
462845XXXXXX6465		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 29 October 2020 12:30 PM
To: siti@tecrevox.com.sg
Subject: ACCIDENT INVOLVING GBK 1704P(AIG) AND SJN 6835B AT/ALONG 18 KAKI BUKIT RD 3 BASEMENT CARPARK ON 21/10/2020

29 Oct 2020

M/S TEC REVOX ENGINEERING PTE LTD

[By Email Only]

Dear Ms Siti,

You Ref: GBK1704P

Our Ref: CC4/AIG20011477/Epa3

ACCIDENT INVOLVING GBK 1704P(AIG) AND SJN 6835B AT/ALONG 18 KAKI BUKIT RD 3 BASEMENT CARPARK ON 21/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SJN6835B against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as he reversed and collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

As per our tele-conversation earlier, kindly assist to check/confirm with your driver on the following: -

- Time of Accident (7am or 7pm).
- Any scene photos taken by him. If yes, please submit a copy to us.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Oct 2020 13:15	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	23 Oct 2020 13:15	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	23 Oct 2020 13:15	Clm Created	Reg No: SJN6835B. Acct Date: 2020/10/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Auburn Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Oct 2020 13:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Oct 2020 13:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/03	[A] HOW MEI KWAN
6	23 Oct 2020 13:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Oct 2020 13:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	23 Oct 2020 13:16	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	23 Oct 2020 13:16	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	27 Oct 2020 09:48	Clm Dtl Modified	Claimant's Name: - -> GOLDEN SHAW PTE. LTD..	[A] HOW MEI KWAN
11	27 Oct 2020 09:48	Clm Veh Model Changed	(204808) -> (201172) TOYOTA WISH 1.8 (A).	[A] HOW MEI KWAN
12	28 Oct 2020 09:36	Clm Registration Modified	Acct Time:00:00:00->07:00:00.	[I] AIG OneClaim Integration User
13	30 Oct 2020 10:04	Adj Adjuster Assigned	KENNETH KONG -> CHEN TSUE YEE	[A] CHEW HSIAO TONG
14	02 Nov 2020 14:15	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/03	[A] Jaslin Kok Chin Yi
15	02 Nov 2020 15:04	Adj Mandate Request	Cur Req:3352.95:Liability: 100%(OID REVERSED AND HIT TP PARKED VEH) *Quantum: (a)CORw/GST: \$2,650+ (b)LOU(5days x \$+90.00): \$450.00 / (b)LORw/GST: (5days x \$+130.00): \$695.50 + (c)LTA/GI A search fee: \$7.45 = Total: \$3107.45 / \$3352.95 *Vehicle Model:	[A] Jaslin Kok Chin Yi
16	02 Nov 2020 17:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/03. Mandate Remarks: rental subject to supporting docs.	[I] Loh, Chee-Heng
17	02 Nov 2020 17:17	Adj Mandate Set	Approved:3352.95:rental subject to supporting docs.	[I] Loh, Chee-Heng

