

PRE-REPAIR INSPECTION REQUEST – SJN6835B vs GBK1704P (OI) on D.O.A.: 21/10/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Sent: Thursday, 22 October, 2020 3:55:27 PM

Hi,

Please refer to the enclosed request from **Auburn Auto Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

WORKSHOP DETAILS

*Sin Ming Drive
Auto Care
#04-18*

TEL: Mak -97736360(hp)

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 26/10/2020

From: Daniel Mak <mak.auburnauto@gmail.com>
Sent: Thursday, October 22, 2020 3:50 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK1704P AND SJN6835B ON 21/10/2020

This message is from an external sender; be cautious with links and attachments.

Hi Eric,



Kindly arrange for Steve from LKK for the survey.

Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
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with regards

Mak
Auburn Auto Pte Ltd
+65 9773 6360

On Thu, 22 Oct 2020 at 15:37, Teo, Ericweihong <Ericweihong.Teo@aig.com> wrote:

	
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This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อมูลที่เข้ารหัสลับเพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은안전하고암호화된메시지입니다.그것을읽으려면첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2020-10-29 15:37 +08 to read your message.
After that, open the attachment.

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From: Ericweihong.Teo@aig.com
To: mak.auburnauto@gmail.com
Cc: Kok-Chong.Lim@aig.com , NoorMariesa.AbuKassim@aig.com , Yinrul.Hor@aig.com , Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK1704P AND SJN6835B ON 21/10/2020
Date: Thu, 22 Oct 2020 07:37:25 +0000
Without Prejudice

-

Your Reference: SJN6835B

Our Reference : GBK1704P

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification:26/10/2020

From: Daniel Mak <mak.auburnauto@gmail.com>

Sent: Thursday, October 22, 2020 3:08 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] RE: ACCIDENT INVOLVING SJN6835B & GBK1704P ON 21 OCT 2020 AT 19:00

This message is from an external sender; be cautious with links and attachments.

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:
[SJN6835B]

The car is currently at:

Sin Ming Drive
Auto Care
#04-18

The other party [GBK1704P] is under [AIG] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect the car before our repair.

Thank you.

*Kindly call Mak -97736360(hp) to make an Appointment