

Our Ref. : SNM20D204006/SKU8308U/C02

By Ordinary & Registered Mail

Date : 18 FEBRUARY 2021

HAMSTER CAR RENTAL PTE. LTD.  
8 BURN ROAD  
#15-13 TRIVEX BUILDING  
SINGAPORE 369977

Dear Policyholder

**ACCIDENT INVOLVING SKU8308U AND SHB5918P ON 20 OCTOBER 2020 ALONG CHOA CHU KANG WAY.**

We refer to the above-mentioned accident.

We regret to advise that you have not responded to our request of making a motor accident report at any one of our authorized workshops (also known as Accident Reporting Centres) despite our letters dated 26.10.2020, 05.11.2020, 04.12.2020 and 30.12.2020 and letter from the Traffic Police dated 30.12.2020.

Please note that your failure to file an accident report has constituted a breach of Condition no. 4(a) stipulated in the policy schedule as follows:

***"In the event of any accident involving the Motor Vehicle, irrespective of whether it would give rise to a claim, the Insured shall, together with the Motor Vehicle, call at the Company's Approved Authorised Workshop and/or Reporting Centre and report the accident within 24 hours of the accident or by the next working day thereof."***

In view of the aforesaid, we shall not be liable for any and all claims arising out of the said accident.

Please take over conduct of the third party claim filed by the owner of SHB5918P and liaise with M/s SMRT Automotive Services Pte Ltd .

Regards

Yours truly



Chee So Chow(Miss)

Deputy Manager

Claims Department

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

cc. AN0214A SC ALLIANCE PTE LTD