

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 18 May 2021 3:54 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020
Attachments: SNM20D204006.pdf
Categories: HMK

[Strictly Confidential]

Dear Jaslin,

As requested, please refer to attached.

Please note that this copy is for your reference and not to share with TP workshop.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, May 17, 2021 9:04 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny

Kindly let us have the repudiate letter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, February 16, 2021 2:09 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Dear Jenny,

Thank you for your email.

We will submit our survey report and invoice for this case.

Hi Jaslin,

Please close file.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 14 January, 2021 3:14 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Hi Jaslin,

Insured yet to report accident.

We will repudiate the claim.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, January 14, 2021 2:17 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Dear Jenny

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 30 December 2020 3:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Hi Mei Kwan,

Insured yet to report accident.

Thank you.

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Regards,

Jenny Lew

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, December 30, 2020 11:53 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 4 December, 2020 11:19 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Hi Mei Kwan,

Insured yet to report accident.

Thank you.

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Regards,

Jenny Lew

Executive

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, December 3, 2020 5:26 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - SNM20D204006) and SHB5918P (TP : LKK REF - CC3/CTI20011476/Qra3) on 20/10/2020

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Thursday, 5 November 2020 2:06 PM

To: Mei Kwan (LKKAuto)

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - TBA) and SHB5918P (TP : LKK REF - CC3/CTI2001XXXX/Qda3) on 20/10/2020

Hi Mei Kwan,

Insured yet to report accident.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, November 5, 2020 11:54 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - TBA) and SHB5918P (TP : LKK REF - CC3/CTI2001XXXX/Qda3) on 20/10/2020

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 26 October, 2020 8:56 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - TBA) and SHB5918P (TP : LKK REF - CC3/CTI2001XXXX/Qda3) on 20/10/2020

Hi Mei Kwan,

Insured yet to report accident.

Thank you.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 23, 2020 5:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204006/C02/SKU8308U/LEWLC / FW: Direct Settlement - Accident Involving SKU8308U (OI : CTI - TBA) and SHB5918P (TP : LKK REF - CC3/CTI2001XXXX/Qda3) on 20/10/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204006/C02/SKU8308U/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 23 October 2020 2:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKU8308U (OI : CTI - TBA) and SHB5918P (TP : LKK REF - CC3/CTI2001XXXX/Qda3) on 20/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5918P at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)