



12 NOV 2020

Your Ref : SH9788J  
Our Ref : TP/11633/FBN1567C/SH9788J

**BY EMAIL & HAND**

**MS First Capital Insurance Ltd**  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877

**ATTN: MOTOR CLAIMS DEPT**

Dear Sir / Madam,

**Accident Involving FBN1567C & SH9788J on 20/10/2020**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$1,291.49
2. Loss of Use (3 days x \$20)	\$ 60.00
3. LTA Vehicle Insurance Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$1,358.94</u></b>

We attached our Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

**BAN HOCK HIN CO PTE LTD**

.....  
Raymond Tan  
Manager/Insurance Dept  
Tel : 6281 6520 ext. 220  
Fax : 6284 2969  
Email : [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)





MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9  
6 Raffles Quay #21-00 Singapore 048580  
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

### DISCHARGE RECEIPT

CLAIM REFERENCE : D20004287MFSH  
ACCIDENT DATE : 20/10/2020  
ACCIDENT LOCATION : PARK CRES  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : NG CHOON HIONG  
INSURED VEHICLE : SH 9788J  
INVOLVED PARTY : FBN 1567C  
SETTLEMENT SUM : \$1,358.94

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : BAN HOCK HIN COMPANY PTE LTD

Signature and Date :

WITNESS : Tan Chok Lok

Signature and Date :



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## TAX INVOICE

Customer :

MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877

MOTOR CLAIMS DEPT

GST Reg No. : M2-0010542-7

Invoice No. : LECR20038615-111633

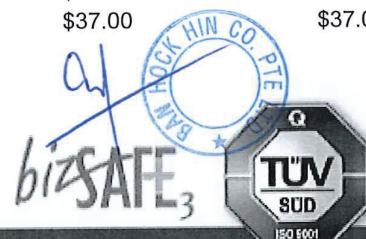
Invoice Date : 09/11/2020

Payment Due Date : 09/12/2020

CLAIM NO. : 11633  
POLICY NO. : MC/00833658  
VEHICLE NO. : FBN1567C  
MAKE/MODEL : YAM / NMAX155 ABS

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
2	BELLY PAN	REPLACE	1	\$34.00	\$30.60
				Disc %: 10%	
3	BOARD FOOTREST LH	REPLACE	1	\$53.00	\$47.70
				Disc %: 10%	
4	BOARD FOOTREST RH	REPLACE	1	\$53.00	\$47.70
				Disc %: 10%	
5	COVER CLUTCH OUTER	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
6	COVER CLUTCH OUTER DAMPER 1	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
7	COVER CLUTCH OUTER DAMPER 2	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
8	BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT	REPLACE	1	\$222.00	\$199.80
				Disc %: 10%	
9	COVER CLUTCH OUTER DAMPER 3	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
10	COVER CLUTCH OUTER DAMPER 4	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
11	COVER SIDE REAR LH (WHITE)	REPLACE	1	\$37.00	\$33.30
				Disc %: 10%	
12	COWLING FRONT LH (WHITE)	REPLACE	1	\$33.00	\$29.70
				Disc %: 10%	
13	EMBLEM (YAMAHA) LOGO	REPLACE	1	\$11.00	\$9.90
				Disc %: 10%	
14	MIRROR LH	REPLACE	1	\$37.00	\$33.30
				Disc %: 10%	
15	PANEL 1 (GREY) LH	REPLACE	1	\$22.00	\$19.80
				Disc %: 10%	
16	STICKER (CERTIS CISCO) LOGO NEW MODEL LH/RH	REPLACE	1	\$44.00	\$44.00
17	STICKER (CISCO) COVER CENTRE LH	REPLACE	1	\$37.00	\$37.00
18	STICKER (CISCO) COVER CENTRE RH	REPLACE	1	\$37.00	\$37.00



S/N	Description	Action	Qty	Unit Price	Amount
19	STICKER (CISCO) COWLING FRONT LH	REPLACE	1	\$37.00	\$37.00
20	STICKER (CISCO) LINING COVER REAR LH	REPLACE	1	\$15.00	\$15.00
21	LABOUR	Supply/Install	1	\$180.00	\$180.00
22	SPRAY PAINT & LACQUER	Spray	1	\$300.00	\$300.00
23	TRANSPORT CHARGES		1	\$35.00	\$35.00
SUB TOTAL					\$1,207.00
GST @ 7 %					\$84.49
GRAND TOTAL (SGD)					\$1,291.49

Validity: 30 days

For &amp; on Behalf of

BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE<sub>3</sub>





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Oct 2020 / 10:25:35

Receipt Date/Time : 22 Oct 2020 / 10:25:35

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201022-000790

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH9788J As at 20 Oct 2020/15:20:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SH9788J Enquiry Fee 20201022102344849095	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20201022102424290	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jaslin Kok (LKK Auto)

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**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** Monday, 21 December 2020 8:37 AM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20004287MFSH/1 // Our ref: CC4/FCI20011471/Urs3 [ACCIDENT INVOLVING SH9788J AND FBN1567C ON 20/10/2020]  
**Attachments:** TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Dear Jaslin,

Please offer as per your recommendation at **\$ 1,358.94**.

- To request letter of authorisation from third party.

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Thursday, December 3, 2020 8:50 AM  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20004287MFSH/1 // Our ref: CC4/FCI20011471/Urs3 [ACCIDENT INVOLVING SH9788J AND FBN1567C ON 20/10/2020]

Your ref : **D20004287MFSH**  
Our ref : CC4/FCI20011471/Urs3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SH 9788J (FCI) AND FBN 1567C (TP) ON 20/10/2020**

We refer to the above matter.

We seek your approval to offer repairer "BAN HOCK HIN CO PTE LTD" at **\$1,358.94 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,804.02	\$ 1,291.49 (\$1,207.00 +7%GST)
2. Loss of Use (3days x \$20.00)	\$ 60.00	\$ 60.00
3. LTA/GIA Search	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 1,871.47</b>	<b><u>\$ 1,358.94</u></b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, 2 December 2020 1:27 PM

**To:** 'Rachel Wu' <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20004287MFSH/1 // Our ref: CC4/FCI20011471/Urs3 [ACCIDENT INVOLVING SH9788J AND FBN1567C ON 20/10/2020]

Your ref : **D20004287MFSH**

Our ref : CC4/FCI20011471/Urs3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SH 9788J (FCI) AND FBN 1567C (TP) ON 20/10/2020**

We refer to the above matter.

We seek your approval to offer repairer “**BAN HOCK HIN CO PTE LTD**” at **\$1,358.94 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,804.02	\$ 1,291.49 (\$1,207.00 +7%GST)
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<b>Total</b>	<b>\$ 1,871.47</b>	<b><u>\$ 1,358.94</u></b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Friday, 30 October 2020 10:21 AM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20004287MFSH/1 // Our ref: CC4/FCI20011471/Uds3 [ACCIDENT INVOLVING SH9788J AND FBN1567C ON 20/10/2020]

Dear Jia Le,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of  Insurance Group**

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Friday, October 30, 2020 10:20 AM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20004287MFSH/1 // Our ref: CC4/FCI20011471/Uds3 [ACCIDENT INVOLVING SH9788J AND FBN1567C ON 20/10/2020]

Claim No: D20004287MFSH/1

LKK Ref: CC4/FCI20011471/Uds3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SH 9788J AND FBN1567C ON 20/10/2020**

We refer to the above matter.



Liability: 100%

Remarks: Insured driver collided onto third party stationary vehicle while making a U-turn.

Kindly let us have your approval on liability.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto)

**Sent:** Friday, 30 October 2020 9:39 AM

**To:** Rachel Wu

**Cc:** Admin A; Jia Le (LKK Auto)

**Subject:** RE: SURVEY ASSESSMENT - D20004287MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20004287MFSH**

**LKK REF: CC4/FCI20011471/Uds3**

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle FBN 1567C at M/s BAN HOCK HIN CO.PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 23 October 2020 4:29 PM  
**To:** CWS Motor Claims; assignments; SUR  
**Cc:** Rachel Wu  
**Subject:** RE: SURVEY ASSESSMENT - D20004287MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Kindly provide the third party and Insured vehicle number.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Friday, 23 October, 2020 4:14 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [RACHELWU@MSFIRSTCAPITAL.COM.SG](mailto:RACHELWU@MSFIRSTCAPITAL.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D20004287MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**