

Jaslin Kok (LKK Auto)

From: raymond@bhh.com.sg
Sent: Monday, 21 December 2020 11:01 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3
Attachments: 11633_Signed DV.pdf

Dear Jaslin,

Thank you for your email.

We attached the signed DV for your perusal.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 21 December 2020 10:50 AM
To: raymond@bhh.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your LOD.

1. Cost of Repair (w/GST)	\$ 1,291.49
2. Loss of Use (3days x \$20.00)	\$ 60.00
3. LTA/GIA Search	\$ 7.45
Total	\$ 1,358.94

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Friday, 11 December 2020 3:34 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Jaslin,

Noted with thanks.

Please revert as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 11 December 2020 3:26 PM
To: raymond@bhh.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently pending approval from our principal, shall revert to you once our principal approved.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Friday, 11 December 2020 3:21 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Jia Li,

We refer to our email dated 12/11/2020.

We have yet to receive the DV for the above direct settlement.

Appreciate for you to revert with the DV to us by email as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 12 November 2020 12:08 PM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: hasrianah@bhh.com.sg; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Jia Le,

We attached the Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Appreciate for you to revert with the DV to us by email.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 30 October 2020 10:24 AM

To: raymond@bhh.com.sg

Cc: hasrianah@bhh.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 9788J AND FBN 1567C ON 20/10/2020

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg [<mailto:raymond@bhh.com.sg>]

Sent: Friday, 30 October 2020 9:38 AM

To: Jia Le (LKK Auto); Su Li (LKK Auto)

Cc: hasrianah@bhh.com.sg; Admin A

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Jia Le / Suli,

Please advise your insured liability for direct settlement as soon as possible.

Thanks

Best Regards,

Raymond

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Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 26 October 2020 11:35 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>; 'Su Li (LKK Auto)' <suli@lkkauto.com>

Cc: 'hasrianah@bhh.com.sg' <hasrianah@bhh.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Mei Kwan,

Thanks for the info.

Dear Jia Le / Suli,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 26 October 2020 11:15 AM

To: raymond@bhh.com.sg; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: hasrianah@bhh.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBN1567C and SH9788J on 20/10/2020 *** LKK REF: CC6/FCI20011471/Uds3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le / Suli,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Friday, 23 October, 2020 4:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: hasrianah@bhh.com.sg

Subject: FW: Accident involving FBN1567C and SH9788J on 20/10/2020

Dear Mei Kwan,

Mr. Marcus has surveyed the bike at our workshop this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Thursday, 22 October 2020 11:10 AM
To: motorclaims@msfirstcapital.com.sg
Cc: raymond@bhh.com.sg
Subject: Accident involving FBN1567C and SH9788J on 20/10/2020

Dear Sir/Madam

We attached the third party claim document for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you.

Best Regards,
Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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