

Hsiao Tong (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 23 April 2021 2:29 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020]

Hi Hsiao Tong

As spoken previously.

I will take over and commerce negotiation with TP lawyer, M/s Catherine Lim.

Separately, do render your WP report and invoice.

Thank you.

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, April 16, 2021 1:00 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020]

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Hi Bennie,

We refer to your below email.

Please be informed that third party is not willing to accept our offer at 20%. Their client had decided to engage lawyer for further handling.

Please advise further instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 14 April 2021 10:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020

Hi Hsiao Tong

Subject to all docs/billings in order, approval given per below. Please do your utmost to negotiate at best.

	MIN	MAX	REMARKS
1) COR	\$ 4,494.00	\$ 4,494.00	w/gst
2) LOR			
3) LOU (5days)	\$ 280.00	\$ 450.00	\$70-90 x 4-5days (incl Sunday)
	10%	20%	
SUBTOTAL	\$ 477.40	\$ 988.80	
4) Disbursements			
a) GIA / LTA Search Fee	\$ 7.45	\$ 7.45	
TOTAL	\$ 484.85	\$ 996.25	Indemnity Reserve

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
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Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 14, 2021 8:13 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020

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Hi Bennie,

We refer to the above matter.

As discussed, we propose to offer up to 20% towards third party repairer.

We have seek mandate in Merimen.

For your approval /instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Friday, 4 December 2020 10:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020

Hi Hsiao Tong

FYI. Just received PD LOD from TP law firm.

Kindly advise any updates/developments since rejection to TP repairer.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Friday, October 30, 2020 3:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: AIG Ref: 3075818415SG-003 // LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV9032R(OI) AND GBD8166H(TP) ON 21/10/2020
Importance: High

Hi Hsiao Tong

Reference to the above matter.

Having reviewed both OI & TP videos, it is clear that TP should not be turning right from a "go straight only" lane.
(See below attached)



Kindly proceed to reject this TP claim.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, October 30, 2020 12:54 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] AIG Ref: 3075818415SG// LKK Ref: CC6/AIG20011468/Ups3 [ACCIDENT INVOLVING SLV 9032R(OI) AND GBD 8166H(TP) ON 21/10/2020

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Hi Bennie,

We refer to the above matter.

Kindly refer to our insured video footage in Merimen. Based on OI video, third party was driving in front of OI vehicle, third party swerved into a service pouch on the left while OID continued to drive straight. Suddenly third party swerved right and collided with OID who was passing by third party lorry.

We are of the view that third party should exercise greater caution as he had moved to his left and he should check on his right before he swerved right.

In view of this, we are intending to reject third party claim.

Kindly let us have your comments/instruction.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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