

Mei Kwan (LKKAUTO)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Thursday, 22 October, 2020 7:21 PM
To: ryan.pohlk@ssgroup.com.sg; xiaosi.tanss@ssgroup.sg; ivy.limls@ssgroup.sg
Cc: Claims Dept of CTI; Mei Kwan (LKKAUTO); Jia Le (LKK Auto); Admin A
Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020
Attachments: TP GIA REPORT.PDF; bill (16).pdf

INSURED: SWEE SENG LEASING PTE LTD

CLAIM NO: SNM20D203988/C02/SML2181E/chuakk – accident NOT reported

Dear Sirs/Madam,

We are in receipt of a third party property claim notification against Insured's motor insurance policy arising out of accident on 16 October 2020 along Woodland Industrial Park E5. (email below refers)

Please assist to **notify your client's driver to file Accident Report AND/OR police report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location – <https://www.sg.cntaiping.com/en/our-support/workshop.html>

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 22, 2020 6:05 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin

A <admin-a@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203988/C02/SML2181E/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

Chong Boon Sen

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 October 2020 4:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 6128K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

- TP video footage

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."