

11463

STAR SERVICE CO

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 20-11-2020

CHINA TAIPING INSURANCE (SINGAPORE) PTE-LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKB 6128K AND SMLJ181E
ALONG WOODLANDS INDUSTRIAL PARK ES ON 16-10-2020

I / We, the owner of Vehicle No. SKB 6128K which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|--------|--------------------------------|---|-------------------------|
| 1. | Costs of repair | - | <u>\$3745.00</u> |
| 2. | Loss-of-Use/Rental fees 3 days | - | <u>\$360.00</u> |
| 3. | Police / CIA report / LTA fees | - | <u>\$2.00</u> |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u><u>\$4107.00</u></u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKB 6128K AND SML 2181E
ALONG WOODLANDS INDUSTRIAL PARK E5
ON 16-10-2020

BY THE LETTER OF AUTHORITY, I / We, STAR SERVICE CO

NRIC NO. 0XXXX400D The owner of Vehicle No. SKB 61281C

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 19 (day) 10 (month) 2020 (year)



Acknowledged by Owner



(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00002422001

Claim No : SNM20D203988/LKKDS

Claimant : STAR SERVICE CO

Amount : S\$4,107.00

DOLLARS FOUR THOUSAND ONE HUNDRED AND SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKB 6128K

Insured Vehicle No. : SML 2181E

Date of Loss : 16/10/2020

Place of Accident : WOODLANDS INDUSTRIAL PARK E5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWEE SENG LEASING PTE LTD

Driver Name : KOH BOON LENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

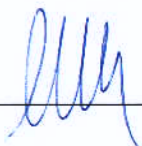
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,745.00
(3) Loss of Use /Rental/ Earning	S\$	360.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,107.00
	=====	

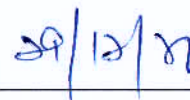
Claimant Name : STAR SERVICE CO

NRIC No : _____

Signature : _____



Date : _____



ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SML2181E
Accident Date : 16-Oct-2020

No. : 16018

Date : 18-Nov-2020

Our Ref : 020143 (CHINA) / CHAN

PAGE : 1

STAR SERVICE CO
145 WOODLANDS INDUSTRIAL PARK E5
Singapore 757509

FINAL REPAIR COST FOR TOYOTA HARRIER PREMIUM 2.0 CVT SKB6128K
=====

To supply spare parts

To rewire damaged parts and refocus
headlamp beam.

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,500.00
Add 7% GST :	245.00

Total :	S\$ 3,745.00
	=====

Singapore Dollars Three Thousand Seven Hundred
and Forty Five Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

STAR SERVICE CO
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: **C200468**

DATE : 19.11.2020

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	reference	no. of day/s	unit pr \$	amount
1	SJD 2564L	8891	SKB 6128K	3	\$ 120.00	\$ 360.00
		***	*****	***		

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **CHIN HUI CAR RENTAL**

TOTAL: \$ 360.00

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



CHIN HUI CAR RENTAL

■ BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. **TEL: 6453 4680**
REGN. NO.: 53090791K

NO: 8891

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

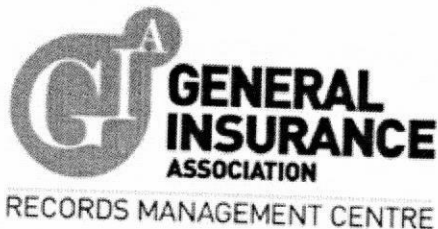
1. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
2. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
3. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY**, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	  SIGNATURE OF HIRER / DRIVER
13/11/2020	10am	155538		

10/19/2020

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-126622
Date of Request: 19/10/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date: 19/10/2020
Enquiry By: Chan Yew Siah
TP Vehicle No.: SML2181E
Accident Date: 16/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SML2181E	China Taiping Insurance (Singapore) Pte. Ltd.	09/05/2020-08/05/2021	6389 6111

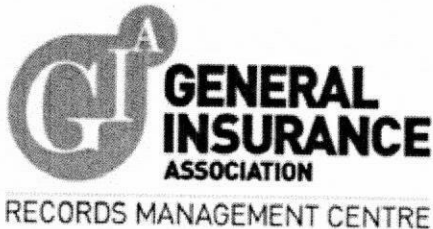
Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

is a computer generated document and requires no signature.

10/19/2020

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-126622

Date of Request: 19/10/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 19/10/2020
Enquiry By Chan Yew Siah
TP Vehicle No. SML2181E
Accident Date 16/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 29 October 2020 11:46 AM
To: Ilean Ang
Subject: ACCIDENT INVOLVING SML 2181E AND SKB 6128K ON 16/10/2020

Our Ref: CC6/CTI20011463/Kda3

SWEE SENG LEASING PTE LTD
21 TOH GUAN ROAD EAST, #01-09
TOH GUAN CENTRE, SINGAPORE 608609

Dear Sir/Madam,

ACCIDENT INVOLVING SML 2181E AND SKB 6128K ON 16/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Monday, 28 December 2020 6:57 PM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - SNM20D203988) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020
Attachments: LKK SURVEY REPORT PHOTOS.pdf; TP LOD DOCS (002).pdf; LETTER TO OI (003).pdf

Without Prejudice
Save as to Costs

LKK REF – CC6/CTI20011463/Kda3
CTI REF - SNM20D203988/C02/SML2181E/CHUAKK

Dear Sirs/Madam,

Please proceed to resolve the property damage claim at \$4,107.00

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, December 28, 2020 10:39 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - SNM20D203988) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Lionel

Documents uploaded.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Monday, 28 December 2020 10:26 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - SNM20D203988) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Jaslin,

Merimen created, pls upload all the documents in Merimen.

Thank you.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, December 24, 2020 2:19 PM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - SNM20D203988) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SML 2181E (CTI) AND SKB 6128K (TP) ON 16.10.2020

We refer to the above matter.

We seek your approval to offer repairer “ALAN’S UNITED AUTO PTE LTD” at **\$4,107.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,151.56	\$ 3,745.00 (\$3,500.00 +7%GST)
2. Loss of Rental (3 days x \$120.00)	\$ 360.00	\$ 360.00
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,513.56	<u>\$ 4,107.00</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 29 October 2020 11:37 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Lionel,

We have spoken to insured driver and informed him that we have received the video footage from third party which shows that he has collided onto third party vehicle while reversing. He agrees to let insurance settle the claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lionel Chua [<mailto:lionel.chua@sg.cntaiping.com>]

Sent: Tuesday, 27 October 2020 10:57 AM

To: Mei Kwan (LKKAuto); Jia Le (LKK Auto); Admin A

Cc: Claims Dept of CTI; Lionel Chua

Subject: FW: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Without Prejudice

Save as to Cost

Dear LKK,

Kindly assist to interview our insured's driver to gather more information on this accident.

NOTICE :

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 22, 2020 6:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203988/C02/SML2181E/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 October 2020 4:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 6128K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video footage

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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