

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 29 October 2020 11:37 AM
To: Lionel Chua; Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Lionel,

We have spoken to insured driver and informed him that we have received the video footage from third party which shows that he has collided onto third party vehicle while reversing. He agree to let insurance to settle the claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lionel Chua [mailto:lionel.chua@sg.cntaiping.com]
Sent: Tuesday, 27 October 2020 10:57 AM
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto); Admin A
Cc: Claims Dept of CTI; Lionel Chua
Subject: FW: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Without Prejudice

Save as to Cost

Dear LKK,

Kindly assist to interview our insured's driver to gather more information on this accident.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 22, 2020 6:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203988/C02/SML2181E/CHUAKK / FW: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203988/C02/SML2181E/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 October 2020 4:21 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SML2181E (OI : CTI - TBA) AND SKB6128K (TP : LKK REF - CC6/CTI20011463/Kda3) on 16.10.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 6128K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video footage

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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