

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #08-16 Chartis Building
 Singapore 079120
 Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 16 November 2020

Subject : **ACCIDENT INVOLVING VEHICLES SJU6279U & SMR5866L ON 21.10.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3834.24
Loss of use	:	S\$	300.00 (S\$100.00 x 3 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	4136.24

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation & Payment Breakdown

Performance Motors
 Limited
 1800-Call-BMW
 (1800-2255-269)
www.pml.com.sg

303 Alexandra Road
 Sime Darby
 Performance Centre
 Singapore 159941
 Tel Sales 6319 0100
 Tel Aftersales:
 6319 0111
 Fax 6474 7770

315 Alexandra Road
 #01-01
 Sime Darby
 Business Centre
 Singapore 159944
 Tel Sales 6319 0511
 Tel Aftersales
 6319 0527
 Fax 6479 6624

280
 Kampong Arang Rd
 East Coast Centre
 Singapore 438180
 Tel Aftersales
 6319 0888
 Fax 6344 1332

Registered office
 305 Alexandra Road
 #02-01
 Vantage
 Automotive Centre
 Singapore 159942

Co. Reg. No:
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
 Customer Service Manager, Body & Paint

18/11/20

Bernard Wan
 Service Manager – Body & Paint



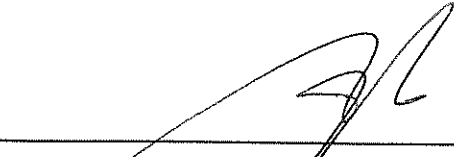
AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)


I, LIU AIQIN ("the third party claimant")
of 625 JURONG WEST ST. 61 (address),
owner of SJU6279U (vehicle no.) hereby authorize
Performance Motors Limited
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SJU6279U that was
damaged pursuant to the accident which occurred on 21/10/20 (date) along
The crossroad near north Buona Vista Road (location)
involving vehicle no/s SMR5866L ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 21 day of Oct (month) 20 20 (year)


Signed by "the third party claimant"


Signed by "the workshop"
Joseph Yaguel
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941



RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Performance Motors Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 3,834.24 (repair costs), S\$ 300.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SJU6279U that was damaged pursuant to the accident which occurred on 21/10/20 (date) along The Crossroad near North Buona Vista Road (location) involving vehicle no/s SMR5866L.

This is pursuant to the inspection conducted on 2/11/20 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Liu Aiqin ("third party claimant") of vehicle no. SJU6279U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJU6279U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 day of Jan (month) 20 21 (year)



MPB

Signed by AIG appointed surveyor

Chopped & Signed by "the workshop"

Joseph Yague
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()



SERVICE TAX INVOICE

Repair Order No. : B1 1503303

Date IN : 02/11/2020

Motor Claim Advisor: Joseph Yaguel

Page No. : 1 of 2

Invoice Number : 2308905 / WSB

Invoice Date : 16/11/2020

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mdm LIU AIQIN
625 JURONG WEST STREET 61
#16-163

SINGAPORE 640625

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJU6279U	WBATR12030LS31234	26/09/2019	X3 SDRIVE20I	12174

- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper and attachment including remove attachments to facilitate repair.	850.00
To respray rear bumper.	934.00
To check electrical wiring system and lighting at the rear section for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 21.10.2020. 3RD PARTY CAR : SMR5866L.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 02.11.2020 AT 12:40PM. AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK AUTO ON 28.10.2020 VIA EMAIL.	
PROPOSE LOSS OF USE = \$100X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00
Total Labour 1:	2,014.00

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (X LINE PM	1	1,555.40	1,555.40
EXPANDING RIVET BLACK	10	1.40	14.00
Total Parts :			1,569.40

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

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63190533/530
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64796624

**SERVICE TAX INVOICE**

Repair Order No. : B1 1503303	Page No. : 2 of 2
Date IN : 02/11/2020	Invoice Number : 2308905 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 16/11/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

Labour Charges : 1,934.00	Total Labour & Parts Charges : S\$ 3,583.40
Parts Charges : 1,569.40	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,583.40
	GST @ 7% : S\$ 250.84
	Invoice Total Amount Include GST : S\$ 3,834.24

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,834.24**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-127968

Date of Request: 21/10/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 21/10/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SMR5866L
Accident Date 21/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMR5866L	AIG Asia Pacific Insurance Pte. Ltd.	14/01/2020-13/01/2022	65-6419-3000
SMR5866L	AIG Asia Pacific Insurance Pte. Ltd.	15/01/2020-14/01/2022	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-20-127968

Date of Request: 21/10/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 21/10/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SMR5866L
Accident Date 21/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20011443/pa3

28 OCT 2020

SEKSARIA MANGALAM

18 SIMEI STREET 1
#04-05 MELVILLE PARK
SINGAPORE 529943

Dear Sir/Madam,

ACCIDENT INVOLVING SMR 5866L(AIG) AND SJU 6279U ALONG/AT LOWER KENT RIDGE ROAD TRAFFIC LIGHT GOING TO LEFT ON 21/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJU6279U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Oct 2020 16:06	Clm Dtl Modified	Claimant's Name: -> LIU AIQIN.	[A] HOW MEI KWAN
2	21 Oct 2020 16:06	Clm Veh Model Changed	(205865) BMW X3 2.0 I SDRIVE (A).	[A] HOW MEI KWAN
3	21 Oct 2020 16:06	Clm Created	Reg No: SJU6279U. Acct Date: 2020/10/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexand ra)	[A] HOW MEI KWAN
4	21 Oct 2020 16:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Oct 2020 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/30	[A] HOW MEI KWAN
6	21 Oct 2020 16:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Oct 2020 16:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	21 Oct 2020 16:06	Label Added	(23):Express.	[A] HOW MEI KWAN
9	21 Oct 2020 16:06	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	23 Oct 2020 09:54	Clm Registration Modified	Acct Time:09:00:00->09:30:00.	[I] AIG OneClaim Integration User
11	03 Nov 2020 15:02	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
12	31 Dec 2020 08:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	31 Dec 2020 08:57	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	31 Dec 2020 08:57	Clm Dtl Modified	JPJ Reg. Date: -> 2019/09/26.	[A] JOANNE LEE KHANG MIN
15	31 Dec 2020 08:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	31 Dec 2020 09:57	Adj Mandate Request	Cur.Req:4136.24:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$3,834.24 + (b)LOU(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$4,136.24 *3 recommendation repair day s *For your approval please.	[A] CHEW HSIAO TONG
17	13 Jan 2021 16:15	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
18	13 Jan 2021 16:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/30	[I] MdNoor, Norsiah
19	13 Jan 2021 16:23	Adj Mandate Set	Approved:4136.24.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type 

ACTIVITY

[22/10/2020 16:49] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2616366	21 Oct 2020	TP Case	Motor	LKK Auto	AIG Asia	SJU6279U	SMR5866L	11.00

	16:12:00	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2618393	23 Oct 2020 17:14:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJU6279U	HOW MEI KWAN	xx.xx
2657849	31 Dec 2020 08:57:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJU6279U	SMR5866L	11.00