# **Shirley Hiew (LKK Auto)**

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

**Sent:** Monday, 26 October 2020 10:55 am

**To:** Admin-D (LKKAuto); Abigail Choo; assignments

Cc: Ivy Ratilla; Claims; SUR

**Subject:** RE: YM7253B & SKV9375M - NOTICE TO INSURER TO CONDUCT PRE-REPAIR

INSPECTION WITHIN 2 WORKING DAYS/ C10007663JM

Hi Nivitha and Adrian Ling

We have asked our insured driver if YM7253B was towed at the time of accident and our insured driver responded as follows:

"YM7253B was not towed and was driven at the time of accident".

If at the time of accident the Gear box was impacted, it should have been towed and not driven.

Thank you,
-Julie

From: Nivitha (LKK Auto) <admin-d@lkkauto.com> Sent: Wednesday, 21 October 2020 2:07 pm

To: Abigail Choo <abigail.choo@budgetdirect.com.sg>; assignments@lkkauto.com

Cc: Julie Mangubat <julie.m@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims

<claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: YM7253B & SKV9375M - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

DAYS/ C10007663JM

Dear Sir/Mdm,

Thank you for the assignment.

## BEST REGARDS

#### G.NIVITHA

# LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Abigail Choo [mailto:abigail.choo@budgetdirect.com.sg]

**Sent:** Wednesday, 21 October 2020 1:46 PM **To:** <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a> <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>

Cc: Julie Mangubat < <a href="mailto:julie.m@budgetdirect.com.sg">julie.m@budgetdirect.com.sg</a>; Claims

<claims@budgetdirect.com.sg>

Subject: YM7253B & SKV9375M - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

DAYS/ C10007663JM

Hi Team,

Kindly request Adrian Ling for TP PRs Survey for YM7253B. Thanks.

Workshop details:

Atittaya Lim

N-51 Automotive Pte Ltd

Twincar Automotive Pte Ltd

Office: 6842 0051 Fax: 6741 0510

www.n51.com.sg

## Regards,

Abigail Choo Executive, Claims Admin

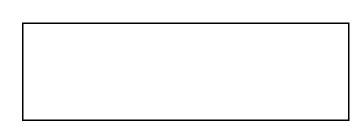
T +65 6540 2185 F +65 6725 0853

E abigail.choo@budgetdirect.com.sg



Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq



This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.



This email has been checked for viruses by AVG antivirus software. <a href="https://www.avg.com">www.avg.com</a>

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.