

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 4 December 2020 11:39 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800 /LKK REF : CC4/LPC20011438/T1ba3e2 [External Confidential]

Lonpac External - Confidential

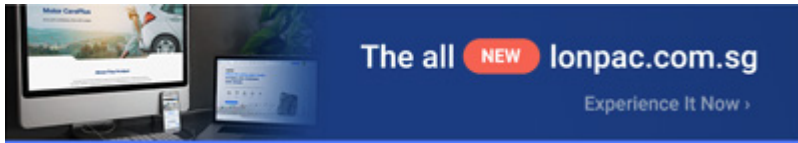
Dear Jasper

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 27 November 2020 8:53 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: <SEEK MANDATE> Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800 /LKK REF : CC4/LPC20011438/T1ba3e2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision , insured driver is the 2nd car.

Summary to offer to repairer **VFIX AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 23,690.87	\$ 5,350.00

Loss of Use (\$150.00 x 7 days)	\$ 1,050.00	\$ 1,050.00
LTA	\$ 7.45	\$ 7.45
Proposed Total	\$ 24,748.32	\$ 6,407.45

Breakdown of days is as follows:

Recommended repair days	7
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Thursday, 26 November 2020 5:30 PM

To: Veron Chen (LKKAuto) ; Reports (LKKAuto) ; CS A Team ; Admin A

Cc: MT_Claim_SG ; SUR ; Huey Yon (LKKAuto)

Subject: RE: Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800 [External Confidential]

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Dear Veron

Please proceed accordingly.

Thank you.

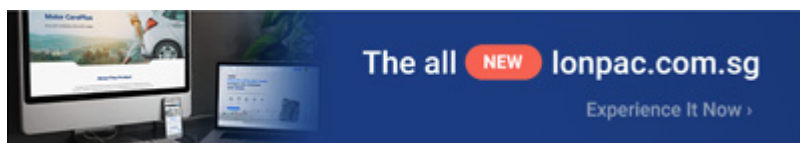
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 26 November 2020 5:18 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>; Reports (LKKAuto) <report@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800 [External Confidential]

Dear Kenny,

As spoken with you, workshop agree on direct settlement.

Dear CS Dept,

Please follow up on direct settlement.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Thursday, 26 November 2020 4:59 PM
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800 [External Confidential]

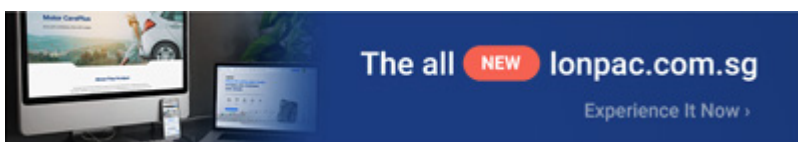
Lonpac External - Confidential

Dear Elaine

Can this case be settled under Direct Settlement?

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 26 November 2020 4:39 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: Survey Report of Vehicle SJE 5918A Ref: 19/20/20/VC00/023800

Dear Kenny,

Enclose Survey Report of SJE 5918A.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933